

CITY OF KNOXVILLE

PLAN OF SERVICE

for

A tract of land north of Woodson Drive and east of the intersection of Buena Vista Drive and Woodson Drive.

1-11-13.AX

November 2013

PLAN OF SERVICE

As required by Tennessee Code Annotated 6-51-102(b), the City of Knoxville has prepared a Plan of Service for the following area which is proposed for annexation by the City of Knoxville:

Situated in the Ninth Civil District of Knox County, Tennessee, adjoining to the Corporate Limits of the City of Knoxville, being a tract of land north of Woodson Drive and east of the intersection of Buena Vista Drive and Woodson Drive (1-11.13.AX) and being more fully described as follows:

All of County Tax Parcel(s) 122JB008 as shown on County Tax Maps on file at the Property Assessor's Office for Knox County, Tennessee;

Containing approximately .704 Acres.

THE DISTANCES, ACREAGE, OWNERS, AND DEED REFERENCE INFORMATION OF THE ABOVE DESCRIPTION ARE BASED ON INFORMATION COMPILED FROM DATA SHOWN ON MAPS OF THE KNOXVILLE/KNOX COUNTY GEOGRAPHIC INFORMATION SYSTEM.

Area Summary

Land Use:	R
Acreage:	Approximately .704 Acres
Street Miles:	N/A
Dwelling Units:	0
Population:	0
Ward	25

The City of Knoxville has identified the following municipal services and projected timetables for services proposed to be extended into this area:

AREA NO. 1-11-13.AX

CITY OF KNOXVILLE FIRE DEPARTMENT

FIRE PROTECTION

1. On the effective date of annexation, the City of Knoxville Fire Department will answer all calls for service for fire, explosion, disaster, hazardous materials and medical first responder.
2. The City of Knoxville Fire Department operates 19 fire stations, housing 41-fire suppression, rescue and EMS units and staffed by 327 full-time professional firefighters, 24 hours per day, 365 days a year to provide services as may be required. The City of Knoxville Fire Department maintains a Class 3 insurance rating.
3. Fire Station No. 9 on Highland Avenue will provide primary coverage. Fire Station No. 9 houses one (1) Ferrara 1500 GPM Pumper, one (1) E-One 105' Aerial Tower and is staffed by 21 full-time professional firefighters. Additional support will come from Fire Station No. 5 on Arthur Street, which houses one (1) E-One 1500 GPM Pumper and is staffed by 12 full-time professional firefighters. Also providing additional support is Headquarters Fire Station on Summit Hill Drive which houses one (1) Pierce 1500 GPM Teleboom, one (1) Ferrara 1500 GPM Pumper, one (1) Ferrara 107' Elevated Platform, one (1) E-One Heavy Rescue Truck, one (1) International 1500 Gallon Tanker, one Ford Mini-Pumper, one (1) Chevrolet Suburban District Chief Unit and is staffed by 44 full-time professional firefighters.
4. The City of Knoxville Fire Department provides First Responder emergency medical services to all Priority 1, life-threatening medical emergencies resulting from serious illness or injury to administer basic life support for stabilizing victims until the ambulance arrives for transport. The department also provides light and heavy rescue services for victims of automobile and other accidents freeing trapped victims and administering medical care through its Emergency Medical Services division.
5. The City of Knoxville Fire Department currently maintains an average overall response time of four (4) minutes to all incidents from its nineteen (19) strategically located fire stations throughout the community.

6. The City of Knoxville Fire Department will provide safety inspections, fire safety programs and fire prevention programs that can be scheduled through the Fire Marshal's Office in conjunction with the Public Fire Education Officer.

7. The City of Knoxville Hazardous Materials Response Unit which has state-of-the-art equipment to handle all calls of an emergency nature dealing with incidents relating to hazardous chemicals shall also be available if needed.

AREA NUMBER 1-11-13.AX
KNOXVILLE POLICE DEPARTMENT

1. On the date of annexation, the City of Knoxville Police Department will respond to all calls for service for police protection, including criminal calls, traffic accidents and traffic related occurrences, and other prevention and interdiction calls for service.
2. Effective with the annexation, all resources currently available within the Knoxville Police Department will become available to the citizens of the area. The Knoxville Police Department has an authorized force of 416 certified police officers and approximately 100 civilian personnel to provide services 24-hours per day, 365 days a year.
3. Upon annexation, existing police department personnel will be utilized to provide services by expanding the contiguous beats to include the newly incorporated areas. Existing police beats, personnel, and equipment will be shifted to provide needed coverage of the area. This area will be Beat 71. Each beat is patrolled by a one-car unit per shift; however, the patrol car is augmented by other departments and units such as motorcycles, investigators, specialized assigned details, etc. For instance, between the hours of 7:00 a.m. and 7:00 p.m., the patrol units are supplemented by the motorcycle unit.
4. The Knoxville Police Department will hire additional police officers to provide more response to the area. The officers will undergo seven hundred and twenty (720) hours of basic recruit training before being state certified as a police officer. Upon completion of the classroom training, the officers will undergo six hundred and forty (640) hours of field office training where they will work and be trained by designated training officers.
5. The Knoxville Police Department will provide upon request crime prevention programs, traffic and safety education programs, and drug education/awareness programs. Additional programs include a speaker's bureau for the department to address groups on law enforcement topics or concerns, home and business security checks, marking pens available for operation identification, and establishing and maintaining neighborhood watch programs.

AREA NO. 1-11-13.AX
ENGINEERING DEPARTMENT

1. Compilation of property records and preparation of ward maps will begin within 90 days of the operative date of annexation.
2. Inspection services for roadway and stormwater-related problems and complaints will begin in the annexed areas on the operative date of annexation.
3. Implementation of local regulations required for participation in the Federal Flood Insurance Program and NPDES permit will begin on the operative date of annexation.

1-11-13.AX

AREA NO. 1-11-13.AX

CITY OF KNOXVILLE PUBLIC SERVICE DEPARTMENT

Residential

1. **GARBAGE** will be picked up every week beginning one week following the effective date of annexation;
2. **YARD WASTE** (shrub trimmings, grass clippings, etc.) will be picked up every two weeks between March 15 and October 15. Yard waste must be placed at the curb in 6'x6'x6' piles in order to be picked up.
3. **LEAVES** will be collected a minimum of four times between October 15 and January 15. Leaves must be placed at the curb in order to be picked up.
4. **BULKY SOLID WASTE** items (white goods, old furniture, etc.) will be collected each week with weekly garbage pickup. A courtesy box (dumpster) may be requested to facilitate disposal of these types of items.
5. **STREET MAINTENANCE** will consist of the following:
 - a) **RIGHT-OF-WAY MOWING** every month, or as seasonally required;
 - b) **RIGHT-OF-WAY MAINTENANCE** (such as picking up litter and debris) as may be required;
 - c) **POTHOLES** will be patched on an as-needed basis;
 - d) **REMOVAL OF SMALL, DEAD ANIMALS** will be provided upon request; and
 - e) **SNOW REMOVAL** will be performed according to the enclosed snow plan.

ANNEXATION UTILITY PLAN OF SERVICE
October 10, 2013

AREA NO. 1-11-13.AX
KNOXVILLE UTILITIES BOARD

KNOXVILLE UTILITIES BOARD (KUB), a utility board established and operated pursuant to the charter of the City of Knoxville, offers the following plan of service for the above-referenced area. KUB's utility services are provided in accordance with its rules and regulations, extension and service policies, and applicable rate tariffs as may be in effect from time to time.

ELECTRIC

Electric service in this area is under the service jurisdiction of KUB and is currently available. Street lighting will be provided generally within 18 months of the City of Knoxville's request for such service.

NATURAL GAS

Natural gas service in this area is under the service jurisdiction of KUB and is currently available.

WATER

Water service in this area is under the service jurisdiction of KUB. Water for domestic service is currently available. Inside-city rates for such service will apply to the first full billing period following the effective date of annexation. Water for fire protection is available from existing fire hydrants.

WASTEWATER

Wastewater service in a portion of this area is under the service jurisdiction of KUB and will be made available in accordance with KUB extension and service policies generally within 48 months of the affected property owner's request for such service. Based on the economic circumstances of the extension, affected property owners requesting such service may be required to pay a monetary contribution for system improvements.

AREA NO. 1-11-13.AX
PLANNING AND ZONING

The Metropolitan Planning Commission (MPC), a regional planning commission established pursuant to state law, is the comprehensive planning agency for the City of Knoxville. The MPC also administers zoning and land subdivision regulations for the City of Knoxville as provided in general state law. The MPC consists of fifteen commissioners appointed by the Mayor of the City of Knoxville and the Mayor of Knox County.

The MPC will exercise planning and zoning activities for the area being annexed upon the operative date of annexation. The area will be incorporated into the city limits of the City's existing one-year development plan which delineates the City's proposed land use development pattern for a succeeding 12-month period. The one-year development plan, which is not currently available to the area, shall provide the basis for zoning of the annexed area as well as all other properties within the city limits.

Plan of Service, Proposed Annexations, September 2013
1-11-13.AX

The Community Development Department's programs funded with federal dollars received from the Department of Housing and Urban Development (HUD) are intended to assist low-income citizens and neighborhoods within the City of Knoxville. If qualified by income level and other criteria, areas annexed into the city of Knoxville will be eligible to apply for Community Development programs.

The Office of Neighborhoods will offer its full services to existing neighborhood groups in the areas to be annexed. Specifically, the Office of Neighborhoods will:

- Provide our weekly newsletter to existing associations and their officers, and/or to individuals interested in forming an association;
- Put unorganized, newly annexed neighborhoods in touch with bordering neighborhood associations to see if the newly annexed areas would wish to be incorporated in an existing association.
- List any new organization in the Knoxville Neighborhood Directory;
- Offer to consult with groups on a wide variety of topics related to the successful operation of an effective neighborhood association; and
- Provide liaison services so that groups can more easily and efficiently work with city departments.

If no associations exist in residential areas to be annexed, the Office of Neighborhoods will make itself available to assist individuals who wish to start an association or crime watch group. Management of the developments being annexed will be informed of the services of the Office of Neighborhoods.

AREA NO. 1-11-13.AX

Plans Review and Inspections Division

Business and homeowners will benefit from the lot and structure reviews completed by this division. Elements that are reviewed include design, construction, safety, installation, alteration, maintenance and appropriate use and/or occupancy of businesses or residences, including signage. In addition to approving building plans, staff can provide owners with alternative, cost-effective strategies for completing development of a house or building while maintaining appropriate construction standards. Work requiring permits also includes protection to the buyer. For more information, please call 215-2999.

1-11-13.AX

CITY OF KNOXVILLE RECREATION DEPARTMENT

RECREATION

The Department of Parks and Recreation has more than 1,200 acres of land, 65 miles of greenway trails and 12 recreation centers to provide parks and recreation programs to all of our citizens. The following paragraph lists the facility or facilities closest to the area to be annexed and also any planned Parks and Recreation projects.

Knox-Blount Greenway is a linear park-like project that connects the City's Neyland Drive Greenway to Marine Park. This two mile greenway will be constructed in 2014, and the project will eventually connect the City's greenway system to the City of Maryville and Alcoa greenways.

Knoxville Urban Wilderness is 1,000 acres of urban forest that connects Ijams Nature Center, Forks of the River Wildlife Management Area, William Hastie Natural Area and Marie Meyers Park. This area has received *national recognition as an outdoor recreation destination* and it connects 10 parks, feature over 40 miles of recreational trails, four civil war sites and diverse ecological features and recreational amenities. The trails accommodate users from beginner to advanced on dozens of trails of varying terrain.

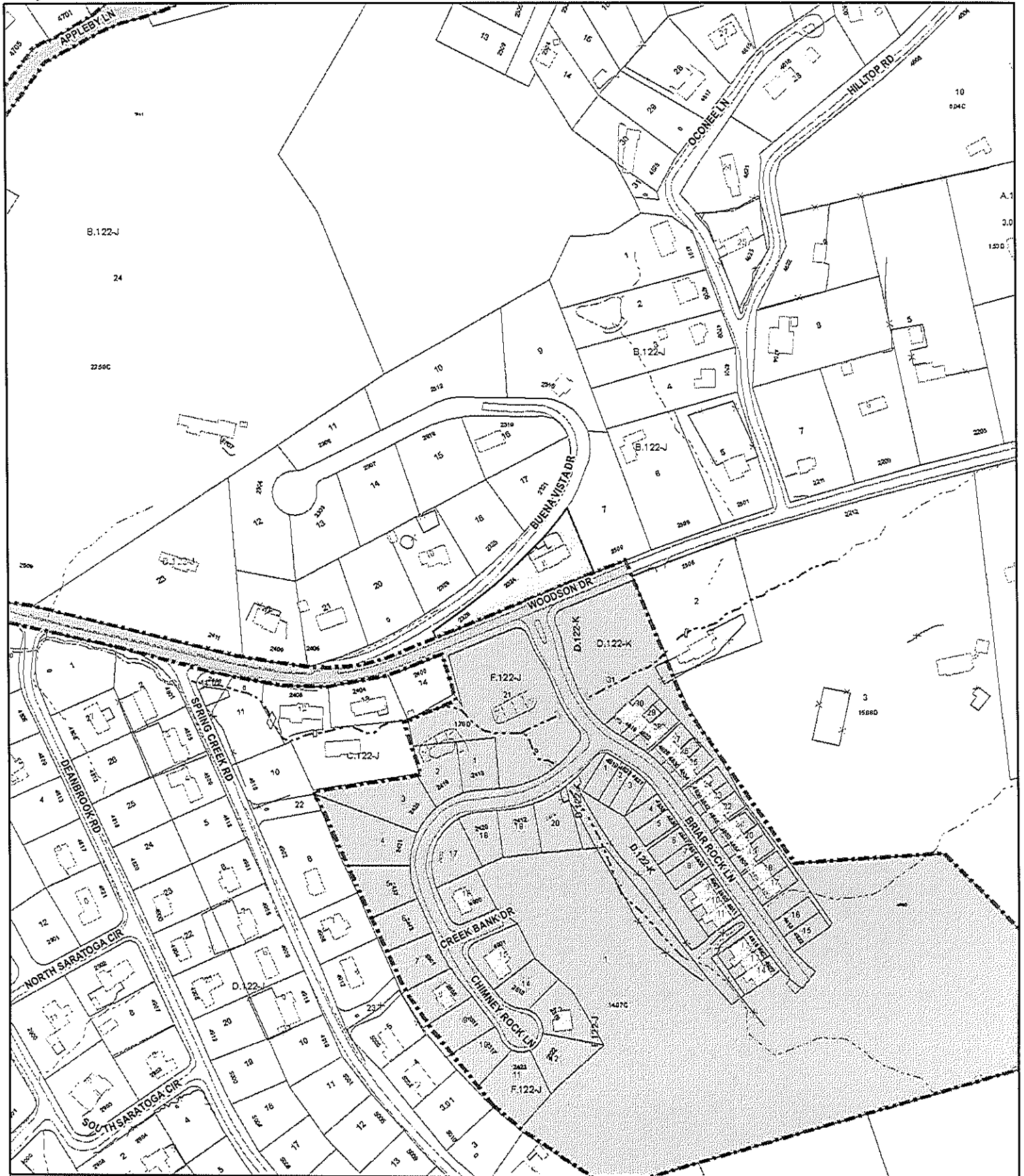
Fort Dickerson Park is a 73-acre park overlooking the City of Knoxville. The park has picnic facilities, a shelter and open space area. There is an earthen fort and the Harold Lambert Overlook. The overlook has a view of an old quarry that has filled with water to create a lake.

Charter E. Doyle Park contains a walking trail and the Mildred Doyle Nature Trail. There are also tennis courts, playground equipment, picnic facilities, dog-park and restrooms. A caretaker's apartment is located on the premises above the restrooms.

The ***South Knoxville Recreation Center*** has an indoor pool and a variety of classes are offered for all age groups and skill levels. The facility also houses the Boys and Girls Club which provides scheduled activities for youth. There is a fenced play area and an open space area for a variety of different outdoor activities. Senior citizens also have an extensive list of activities to choose from at the center as well. ***Mary Vestal Park*** is a small community park that located adjacent to ***South Knoxville Recreation Center*** and the park contains a lighted ball field, playground equipment, picnic facilities, a shelter and a walking trail.

Tyson Park has 33 acres located close to the University of Tennessee. This park has shelters, picnic facilities, a playground, a bicycle/hiking and jogging/fitness trail, softball

field, tennis courts, skate park, concession stand and rest room facilities. The park also has several open space areas.



Parcel Number: 122JB008

Calculated Acres: 0.704

File No. 1-11-13.AX

Date: 25-Sep-2013

Scale: 1in = 300 ft

CITY OF KNOXVILLE

PLAN OF SERVICE

for

**A tract of land north of Devonshire Drive and northeast of the intersection of
Dartford Road and Devonshire Drive .**

2-11-13.AX

November 2013

PLAN OF SERVICE

As required by Tennessee Code Annotated 6-51-102(b), the City of Knoxville has prepared a Plan of Service for the following area which is proposed for annexation by the City of Knoxville:

Situated in the Sixth Civil District of Knox County, Tennessee, adjoining to the Corporate Limits of the City of Knoxville, being a tract of land north of Devonshire Drive and northeast of the intersection of Dartford Road and Devonshire Drive (2-11.13.AX) and being more fully described as follows:

All of County Tax Parcel(s) 133CC012 as shown on County Tax Maps on file at the Property Assessor's Office for Knox County, Tennessee;

Containing approximately .468 Acres.

THE DISTANCES, ACREAGE, OWNERS, AND DEED REFERENCE INFORMATION OF THE ABOVE DESCRIPTION ARE BASED ON INFORMATION COMPILED FROM DATA SHOWN ON MAPS OF THE KNOXVILLE/KNOX COUNTY GEOGRAPHIC INFORMATION SYSTEM.

Area Summary

Land Use:	R
Acreage:	Approximately .468 Acres
Street Miles:	N/A
Dwelling Units:	0
Population:	0
Ward	51

The City of Knoxville has identified the following municipal services and projected timetables for services proposed to be extended into this area:

AREA NO. 2-11-13.AX

CITY OF KNOXVILLE FIRE DEPARTMENT

FIRE PROTECTION

1. On the effective date of annexation, the City of Knoxville Fire Department will answer all calls for service for fire, explosion, disaster, hazardous materials and medical first responder.
2. The City of Knoxville Fire Department operates 19 fire stations, housing 41-fire suppression, rescue and EMS units and staffed by 327 full-time professional firefighters, 24 hours per day, 365 days a year to provide services as may be required. The City of Knoxville Fire Department maintains a Class 3 insurance rating.
3. Fire Station No. 20 on Portsmouth Road will provide primary coverage. Fire Station No. 20 houses one (1) Ferrara 1500 GPM Pumper, one (1) E-One 110' Aerial Ladder and is staffed by 18 full-time professional firefighters. Additional support will come from Station No. 18 on Weisgarber Road which houses one (1) Emergency One 1500 GPM Pumper, one (1) Ferrara Hazardous Materials Unit, one (1) GMC Mini-Pumper, one (1) Chevrolet Suburban District Chief Unit and is staffed by 21 full-time professional firefighters. Also providing additional support, Fire Station No. 12 on Old Kingston Pike, housing one (1) E-One 1500 GPM Pumper and is staffed by 9 full-time professional firefighters.
4. The City of Knoxville Fire Department provides First Responder emergency medical services to all Priority 1, life-threatening medical emergencies resulting from serious illness or injury to administer basic life support for stabilizing victims until the ambulance arrives for transport. The department also provides light and heavy rescue services for victims of automobile and other accidents freeing trapped victims and administering medical care through its Emergency Medical Services division.
5. The City of Knoxville Fire Department currently maintains an average overall response time of four (4) minutes to all incidents from its eighteen (18) strategically located fire stations throughout the community.

AREA NO. 2-11-13.AX (Continued)

CITY OF KNOXVILLE FIRE DEPARTMENT

Page 2

6. The City of Knoxville Fire Department will provide safety inspections, fire safety programs and fire prevention programs that can be scheduled through the Fire Marshal's Office in conjunction with the Public Fire Education Officer.

7. The City of Knoxville Hazardous Materials Response Unit which has state-of-the-art equipment to handle all calls of an emergency nature dealing with incidents relating to hazardous chemicals shall also be available if needed.

AREA NUMBER 2-11-13.AX
KNOXVILLE POLICE DEPARTMENT

1. On the date of annexation, the City of Knoxville Police Department will respond to all calls for service for police protection, including criminal calls, traffic accidents and traffic related occurrences, and other prevention and interdiction calls for service.
2. Effective with the annexation, all resources currently available within the Knoxville Police Department will become available to the citizens of the area. The Knoxville Police Department has an authorized force of 416 certified police officers and approximately 100 civilian personnel to provide services 24-hours per day, 365 days a year.
3. Upon annexation, existing police department personnel will be utilized to provide services by expanding the contiguous beats to include the newly incorporated areas. Existing police beats, personnel, and equipment will be shifted to provide needed coverage of the area. This area will be Beat 83. Each beat is patrolled by a one-car unit per shift; however, the patrol car is augmented by other departments and units such as motorcycles, investigators, specialized assigned details, etc. For instance, between the hours of 7:00 a.m. and 7:00 p.m., the patrol units are supplemented by the motorcycle unit.
4. The Knoxville Police Department will hire additional police officers to provide more response to the area. The officers will undergo seven hundred and twenty (720) hours of basic recruit training before being state certified as a police officer. Upon completion of the classroom training, the officers will undergo six hundred and forty (640) hours of field office training where they will work and be trained by designated training officers.
5. The Knoxville Police Department will provide upon request crime prevention programs, traffic and safety education programs, and drug education/awareness programs. Additional programs include a speaker's bureau for the department to address groups on law enforcement topics or concerns, home and business security checks, marking pens available for operation identification, and establishing and maintaining neighborhood watch programs.

AREA NO. 2-11-13.AX
ENGINEERING DEPARTMENT

Compilation of property records and preparation of ward maps will begin within 90 days of the operative date of annexation.

Inspection services for roadway and stormwater-related problems and complaints will begin in the annexed areas on the operative date of annexation.

Implementation of local regulations required for participation in the Federal Flood Insurance Program and NPDES permit will begin on the operative date of annexation.

AREA NO. 2-11-13.AX
CITY OF KNOXVILLE PUBLIC SERVICE DEPARTMENT

Residential

1. **GARBAGE** will be picked up every week beginning one week following the effective date of annexation;
2. **YARD WASTE** (shrub trimmings, grass clippings, etc.) will be picked up every two weeks between March 15 and October 15. Yard waste must be placed at the curb in 6'x6'x6' piles in order to be picked up.
3. **LEAVES** will be collected a minimum of four times between October 15 and January 15. Leaves must be placed at the curb in order to be picked up.
4. **BULKY SOLID WASTE** items (white goods, old furniture, etc.) will be collected each week with weekly garbage pickup. A courtesy box (dumpster) may be requested to facilitate disposal of these types of items.
5. **STREET MAINTENANCE** will consist of the following:
 - a) **RIGHT-OF-WAY MOWING** every month, or as seasonally required;
 - b) **RIGHT-OF-WAY MAINTENANCE** (such as picking up litter and debris) as may be required;
 - c) **POTHOLES** will be patched on an as-needed basis;
 - d) **REMOVAL OF SMALL, DEAD ANIMALS** will be provided upon request; and
 - e) **SNOW REMOVAL** will be performed according to the enclosed snow plan.

ANNEXATION UTILITY PLAN OF SERVICE
October 10, 2013

AREA NO. 2.11.13.AX
KNOXVILLE UTILITIES BOARD

KNOXVILLE UTILITIES BOARD (KUB), a utility board established and operated pursuant to the charter of the City of Knoxville, offers the following plan of service for the above-referenced area. KUB's utility services are provided in accordance with its rules and regulations, extension and service policies, and applicable rate tariffs as may be in effect from time to time.

ELECTRIC

Electric service in this area is under the service jurisdiction of KUB and is currently available. Street lighting will be provided generally within 18 months of the City of Knoxville's request for such service.

NATURAL GAS

Natural gas service in this area is under the service jurisdiction of KUB and is currently available.

WATER

Water service in this area is under the service jurisdiction of KUB. Water for domestic service is currently available. Inside-city rates for such service will apply to the first full billing period following the effective date of annexation. Water for fire protection is available from existing fire hydrants.

WASTEWATER

Wastewater service in this area is under the service jurisdiction of KUB and is currently available. Inside city rates for this service will apply to the first full billing period following the effective date of annexation.

AREA NO. 2-11-13.AX
PLANNING AND ZONING

The Metropolitan Planning Commission (MPC), a regional planning commission established pursuant to state law, is the comprehensive planning agency for the City of Knoxville. The MPC also administers zoning and land subdivision regulations for the City of Knoxville as provided in general state law. The MPC consists of fifteen commissioners appointed by the Mayor of the City of Knoxville and the Mayor of Knox County.

The MPC will exercise planning and zoning activities for the area being annexed upon the operative date of annexation. The area will be incorporated into the city limits of the City's existing one-year development plan which delineates the City's proposed land use development pattern for a succeeding 12-month period. The one-year development plan, which is not currently available to the area, shall provide the basis for zoning of the annexed area as well as all other properties within the city limits.

The Community Development Department's programs funded with federal dollars received from the Department of Housing and Urban Development (HUD) are intended to assist low-income citizens and neighborhoods within the City of Knoxville. If qualified by income level and other criteria, areas annexed into the city of Knoxville will be eligible to apply for Community Development programs.

The Office of Neighborhoods will offer its full services to existing neighborhood groups in the areas to be annexed. Specifically, the Office of Neighborhoods will:

- Provide our weekly newsletter to existing associations and their officers, and/or to individuals interested in forming an association;
- Put unorganized, newly annexed neighborhoods in touch with bordering neighborhood associations to see if the newly annexed areas would wish to be incorporated in an existing association.
- List any new organization in the Knoxville Neighborhood Directory;
- Offer to consult with groups on a wide variety of topics related to the successful operation of an effective neighborhood association; and
- Provide liaison services so that groups can more easily and efficiently work with city departments.

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AREA NO. 2-11-13.AX

Plans Review and Inspections Division

Business and homeowners will benefit from the lot and structure reviews completed by this division. Elements that are reviewed include design, construction, safety, installation, alteration, maintenance and appropriate use and/or occupancy of businesses or residences, including signage. In addition to approving building plans, staff can provide owners with alternative, cost-effective strategies for completing development of a house or building while maintaining appropriate construction standards. Work requiring permits also includes protection to the buyer. For more information, please call 215-2999.

2-11-13.AX

CITY OF KNOXVILLE RECREATION DEPARTMENT

RECREATION

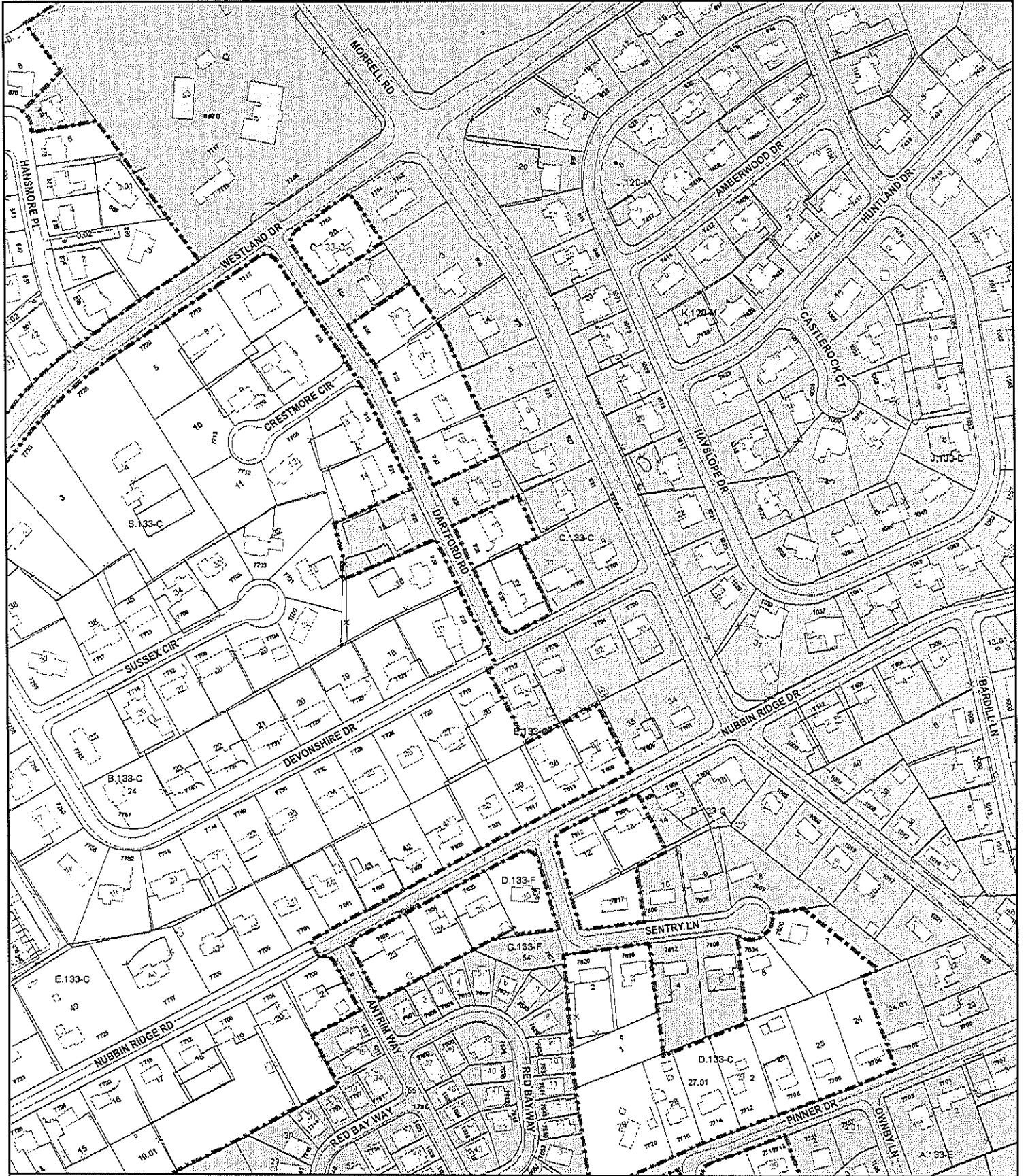
The Department of Parks and Recreation has more than 1,200 acres of land, 65 miles of greenway trails and 12 recreation centers to provide parks and recreation programs to all of our citizens. The following paragraph lists the facility or facilities closest to the area to be annexed and also any planned Parks and Recreation projects.

Deane Hill Recreation Center has picnic facilities, open space area, playground area, fitness equipment and indoor basketball goals. This particular center also has a variety of different classes for all age levels. The center was recently expanded to include a multi-purpose room, storage room, meeting room, lounge and small kitchen area.

John C. Bynon West Hills Community Park contains two playground areas, a jogging/fitness trail, picnic facilities & shelter, open space area, gazebo, rest room, baseball & softball fields, tennis courts, and outdoor basketball goals.

Rocky Hill Ball Park is an 18-acre ball park with several ball fields, a play area, open space area, concession stand and rest room facility.

Lakeshore Park is a 100-acre facility with a 2.1 miles walking trail, several ball fields and soccer fields. This facility overlooks the river and has beautiful rolling hills and level areas.



Parcel Number: 133CC012

Calculated Acres: 0.468

File No. 2-11-13.AX

Date: 25-Sep-2013

Scale: 1in = 300 ft