



TML COVID-19 Local Orders, City Closures and Services Survey
(Survey #4)
Collected April 22 at 12:00 p.m. CST

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Section 1 -- Responding Cities (Alphabetical)

Response data was collected April 22 at noon CST. Any responses submitted after that cutoff are not included in these results.

Cities	Population	Grand Division	County
Adams	633	Middle	Robertson
Adamsville	2207	West	McNairy
Algood	3495	Middle	Putnam
Altamont	1045	Middle	Grundy
Ardmore	1213	Middle	Giles
Arlington	13217	West	Shelby
Ashland City	5226	Middle	Cheatham
Athens	13458	East	McMinn
Atwood	938	West	Carroll
Bartlett	56488	West	Shelby
Bean Station	3054	East	Grainger
Bell Buckle	500	Middle	Bedford
Belle Meade	2912	Middle	Davidson
Berry Hill	963	Middle	Davidson
Bethel Springs	718	West	McNairy
Blaine	1856	East	Grainger
Bolivar	5417	West	Hardeman
Bradford	1048	West	Gibson
Brentwood	43889	Middle	Williamson
Brownsville	10292	West	Haywood
Bruceston	1478	West	Carroll
Bulls Gap	738	East	Hawkins
Calhoun	490	East	McMinn
Camden	3582	West	Benton
Celina	1495	Middle	Clay
Centerville	3644	Middle	Hickman
Chapel Hill	1445	Middle	Marshall
Charleston	651	East	Bradley
Charlotte	1235	Middle	Dickson
Chattanooga	167674	East	Hamilton
Church Hill	6737	East	Hawkins
Clarksburg	393	West	Carroll
Clarksville	132929	Middle	Montgomery

Cities	Population	Grand Division	County
Clinton	9841	East	Anderson
Collegedale	8282	East	Hamilton
Collierville	45550	West	Shelby
Collinwood	982	Middle	Wayne
Columbia	34681	Middle	Maury
Cookeville	31154	Middle	Putnam
Coopertown	4278	Middle	Robertson
Copperhill	354	East	Polk
Covington	9038	West	Tipton
Cowan	1737	Middle	Franklin
Cross Plains	1714	Middle	Robertson
Crossville	11564	East	Cumberland
Crump	1428	Middle	Hardin
Cumberland Gap	494	East	Claiborne
Dandridge	2812	East	Jefferson
Dayton	7191	East	Rhea
Decatur	1598	East	Meigs
Decherd	2361	Middle	Franklin
Dover	1417	Middle	Stewart
Dowelltown	355	Middle	DeKalb
Dresden	3005	West	Weakley
Ducktown	475	East	Polk
Dyer	2341	West	Gibson
Dyersburg	17145	West	Dyer
Eagleview	604	Middle	Rutherford
East Ridge	20979	East	Hamilton
Eastview	705	West	McNairy
Elizabethton	14176	East	Carter
Elkton	578	Middle	Giles
Englewood	1532	East	McMinn
Erin	1324	Middle	Houston
Erwin	6097	East	Unicoi
Estill Springs	2055	Middle	Franklin
Ethridge	465	Middle	Lawrence
Etowah	3490	East	McMinn
Fairview	8002	Middle	Williamson
Farragut	22676	East	Knox
Fayetteville	6827	Middle	Lincoln

Cities	Population	Grand Division	County
Forest Hills	5040	Middle	Davidson
Franklin	70908	Middle	Williamson
Friendsville	913	East	Blount
Gainesboro	962	Middle	Jackson
Gallatin	34473	Middle	Sumner
Germantown	40123	West	Shelby
Gibson	396	West	Gibson
Gilt Edge	477	West	Tipton
Gleason	1445	West	Weakley
Goodlettsville	15921	Middle	Davidson
Gordonsville	1213	Middle	Smith
Grand Junction	325	West	Hardeman
Graysville	1502	East	Rhea
Greenback	1064	East	Loudon
Greenbrier	6433	Middle	Robertson
Greeneville	15062	East	Greene
Greenfield	2182	West	Weakley
Gruetli-Laager	1813	Middle	Grundy
Halls	2255	West	Lauderdale
Harriman	6350	East	Roane
Hartsville	2369	Middle	Trousdale
Henderson	6309	West	Chester
Henry	464	West	Henry
Hollow Rock	718	West	Carroll
Hornbeak	533	West	Obion
Humboldt	8452	West	Gibson
Huntingdon	3985	West	Carroll
Huntsville	1583	East	Scott
Jacksboro	2020	East	Campbell
Jackson	65211	West	Madison
Jamestown	1959	Middle	Fentress
Jasper	3323	East	Marion
Jellico	2355	East	Campbell
Jonesborough	5051	East	Washington
Kingsport	51274	East	Sullivan
Kingston	5934	East	Roane
Kingston Springs	2756	Middle	Cheatham
Knoxville	178874	East	Knox

Cities	Population	Grand Division	County
La Grange	133	West	Fayette
La Vergne	34414	Middle	Rutherford
Lafayette	4474	Middle	Macon
Lakesite	1826	East	Hamilton
Lawrenceburg	10428	Middle	Lawrence
Lebanon	32732	Middle	Wilson
Lenoir City	8642	East	Loudon
Lewisburg	11100	Middle	Marshall
Lexington	7652	West	Henderson
Linden	908	Middle	Perry
Loretto	1714	Middle	Lawrence
Loudon	5381	East	Loudon
Louisville	4020	East	Blount
Lynchburg	572	Middle	Moore
Madisonville	4577	East	Monroe
Manchester	10102	Middle	Coffee
Martin	11473	West	Weakley
Maryville	27536	East	Blount
Mason	1609	West	Tipton
Maynardville	2413	East	Union
McLemoresville	352	West	Carroll
McMinnville	13605	Middle	Warren
Medina	4822	West	Gibson
Medon	226	West	Madison
Memphis	646889	West	Shelby
Michie	591	West	McNairy
Middleton	706	West	Hardeman
Milan	7851	West	Gibson
Milledgeville	265	West	Hardin
Millington	11132	West	Shelby
Minor Hill	537	Middle	Giles
Monteagle	1192	Middle	Grundy
Morristown	29137	East	Hamblen
Moscow	556	West	Fayette
Mosheim	2362	East	Greene
Mt. Juliet	31376	Middle	Wilson
Munford	6110	West	Tipton

Cities	Population	Grand Division	County
Murfreesboro	122904	Middle	Rutherford
New Hope	1082	East	Marion
New Johnsonville	1951	Middle	Humphreys
Newbern	3313	West	Dyer
Newport	6945	East	Cocke
Niota	719	East	McMinn
Oak Hill	4689	Middle	Davidson
Oakland	6623	West	Fayette
Obion	1119	West	Obion
Paris	10156	West	Henry
Parkers Crossroads	330	West	Henderson
Parrottsville	263	East	Cocke
Parsons	2373	West	Decatur
Pegram	2093	Middle	Cheatham
Petersburg	544	Middle	Lincoln
Pittman Center	502	East	Sevier
Pleasant Hill	563	East	Cumberland
Pleasant View	4222	Middle	Cheatham
Portland	11480	Middle	Sumner
Powells Crossroads	1322	East	Marion
Pulaski	7870	Middle	Giles
Puryear	671	West	Henry
Ridgeside	390	East	Hamilton
Ridgetop	2054	Middle	Robertson
Ripley	8445	West	Lauderdale
Rockwood	5562	East	Roane
Rogersville	4420	East	Hawkins
Rossville	1058	West	Fayette
Rutherford	1151	West	Gibson
Sardis	381	West	Henderson
Saulsbury	112	West	Hardeman
Savannah	6982	West	Hardin
Scotts Hill	984	West	Henderson
Sevierville	14807	East	Sevier
Sharon	944	West	Weakley

Cities	Population	Grand Division	County
Shelbyville	20335	Middle	Bedford
Signal Mountain	8363	East	Hamilton
Slayden	178	Middle	Dickson
Smithville	4530	Middle	DeKalb
Smyrna	47521	Middle	Rutherford
Sneedville	1387	East	Hancock
Soddy Daisy	12714	East	Hamilton
Somerville	3094	West	Fayette
South Carthage	1322	Middle	Smith
South Fulton	2354	West	Obion
Sparta	5071	Middle	White
Spring City	1981	East	Rhea
Spring Hill	40436	Middle	Williamson
Springfield	16440	Middle	Robertson
Stanton	452	West	Haywood
Surgoinsville	1801	East	Hawkins
Sweetwater	6010	East	Monroe
Tazewell	2221	East	Claiborne
Tellico Plains	880	East	Monroe
Tennessee Ridge	1368	Middle	Houston
Thompsons Station	4726	Middle	Williamson
Three Way	1709	West	Madison
Tiptonville	4464	West	Lake
Tracy City	1481	Middle	Grundy
Trezevant	859	West	Carroll
Trimble	637	West	Dyer
Troy	1371	West	Obion
Tullahoma	18655	Middle	Coffee
Tusculum	2663	East	Greene
Unicoi	3632	East	Unicoi
Union city	10895	West	Obion
Vanleer	395	Middle	Dickson
Wartrace	651	Middle	Bedford
Waverly	4105	Middle	Humphreys
Waynesboro	2449	Middle	Wayne
Westmoreland	2206	Middle	Sumner
White Bluff	3206	Middle	Dickson

Cities	Population	Grand Division	County
White House	11600	Middle	Robertson
White Pine	2196	East	Jefferson
Winchester	8530	Middle	Franklin
Winfield	1045	East	Scott
Woodbury	2680	Middle	Cannon
Woodland Mills	378	West	Obion

Section 2 -- Responding Cities by Population

Response data was collected April 22 at noon CST. Any responses after that cutoff are not included in these results.

For the sake of aiding our written analysis and the counts in section 5 city respondents have been organized by four different population categories.

Category 1 – Cities with a population above 50,000 residents.

Category 2 – Between 10,000 and 49,999 residents.

Category 3 – Between 2,000 and 9,999 residents.

Category 4 – Less than 2,000 residents.

Category 1 -- 50,000+			
Cities	Population	Grand Division	County
Memphis	646889	West	Shelby
Knoxville	178874	East	Knox
Chattanooga	167674	East	Hamilton
Clarksville	132929	Middle	Montgomery
Murfreesboro	122904	Middle	Rutherford
Franklin	70908	Middle	Williamson
Jackson	65211	West	Madison
Bartlett	56488	West	Shelby
Kingsport	51274	East	Sullivan
Category 2 -- 10,000-49,999			
Cities	Population	Grand Division	County
Smyrna	47521	Middle	Rutherford
Collierville	45550	West	Shelby
Brentwood	43889	Middle	Williamson
Spring Hill	40436	Middle	Williamson
Germantown	40123	West	Shelby
Columbia	34681	Middle	Mauzy
Gallatin	34473	Middle	Sumner
La Vergne	34414	Middle	Rutherford
Lebanon	32732	Middle	Wilson
Mt. Juliet	31376	Middle	Wilson
Cookeville	31154	Middle	Putnam
Morristown	29137	East	Hamblen
Maryville	27536	East	Blount

Category 2 -- 10,000-49,999			
Cities	Population	Grand Division	County
Farragut	22676	East	Knox
East Ridge	20979	East	Hamilton
Shelbyville	20335	Middle	Bedford
Tullahoma	18655	Middle	Coffee
Dyersburg	17145	West	Dyer
Springfield	16440	Middle	Robertson
Goodlettsville	15921	Middle	Davidson
Greeneville	15062	East	Greene
Sevierville	14807	East	Sevier
Elizabethton	14176	East	Carter
McMinnville	13605	Middle	Warren
Athens	13458	East	McMinn
Arlington	13217	West	Shelby
Soddy Daisy	12714	East	Hamilton
White House	11600	Middle	Robertson
Crossville	11564	East	Cumberland
Portland	11480	Middle	Sumner
Martin	11473	West	Weakley
Millington	11132	West	Shelby
Lewisburg	11100	Middle	Marshall
Union city	10895	West	Obion
Lawrenceburg	10428	Middle	Lawrence
Brownsville	10292	West	Haywood
Paris	10156	West	Henry
Manchester	10102	Middle	Coffee
Category 3 -- 2,000-9,999			
Cities	Population	Grand Division	County
Clinton	9841	East	Anderson
Covington	9038	West	Tipton
Lenoir City	8642	East	Loudon
Winchester	8530	Middle	Franklin
Humboldt	8452	West	Gibson
Ripley	8445	West	Lauderdale
Signal Mountain	8363	East	Hamilton
Collegedale	8282	East	Hamilton
Fairview	8002	Middle	Williamson

Category 3 -- 2,000-9,999			
Cities	Population	Grand Division	County
Pulaski	7870	Middle	Giles
Milan	7851	West	Gibson
Lexington	7652	West	Henderson
Dayton	7191	East	Rhea
Savannah	6982	West	Hardin
Newport	6945	East	Cocke
Fayetteville	6827	Middle	Lincoln
Church Hill	6737	East	Hawkins
Oakland	6623	West	Fayette
Greenbrier	6433	Middle	Robertson
Harriman	6350	East	Roane
Henderson	6309	West	Chester
Munford	6110	West	Tipton
Erwin	6097	East	Unicoi
Sweetwater	6010	East	Monroe
Kingston	5934	East	Roane
Rockwood	5562	East	Roane
Bolivar	5417	West	Hardeman
Loudon	5381	East	Loudon
Ashland City	5226	Middle	Cheatham
Sparta	5071	Middle	White
Jonesborough	5051	East	Washington
Forest Hills	5040	Middle	Davidson
Medina	4822	West	Gibson
Thompsons Station	4726	Middle	Williamson
Oak Hill	4689	Middle	Davidson
Madisonville	4577	East	Monroe
Smithville	4530	Middle	DeKalb
Lafayette	4474	Middle	Macon
Tiptonville	4464	West	Lake
Rogersville	4420	East	Hawkins
Coopertown	4278	Middle	Robertson
Pleasant View	4222	Middle	Cheatham
Waverly	4105	Middle	Humphreys
Louisville	4020	East	Blount
Huntingdon	3985	West	Carroll

Category 3 -- 2,000-9,999			
Cities	Population	Grand Division	County
Centerville	3644	Middle	Hickman
Unicoi	3632	East	Unicoi
Camden	3582	West	Benton
Algood	3495	Middle	Putnam
Etowah	3490	East	McMinn
Jasper	3323	East	Marion
Newbern	3313	West	Dyer
White Bluff	3206	Middle	Dickson
Somerville	3094	West	Fayette
Bean Station	3054	East	Grainger
Dresden	3005	West	Weakley
Belle Meade	2912	Middle	Davidson
Dandridge	2812	East	Jefferson
Kingston Springs	2756	Middle	Cheatham
Woodbury	2680	Middle	Cannon
Tusculum	2663	East	Greene
Waynesboro	2449	Middle	Wayne
Maynardville	2413	East	Union
Parsons	2373	West	Decatur
Hartsville	2369	Middle	Trousdale
Mosheim	2362	East	Greene
Decherd	2361	Middle	Franklin
Jellico	2355	East	Campbell
South Fulton	2354	West	Obion
Dyer	2341	West	Gibson
Halls	2255	West	Lauderdale
Tazewell	2221	East	Claiborne
Adamsville	2207	West	McNairy
Westmoreland	2206	Middle	Sumner
White Pine	2196	East	Jefferson
Greenfield	2182	West	Weakley
Pegram	2093	Middle	Cheatham
Estill Springs	2055	Middle	Franklin
Ridgetop	2054	Middle	Robertson
Jacksboro	2020	East	Campbell

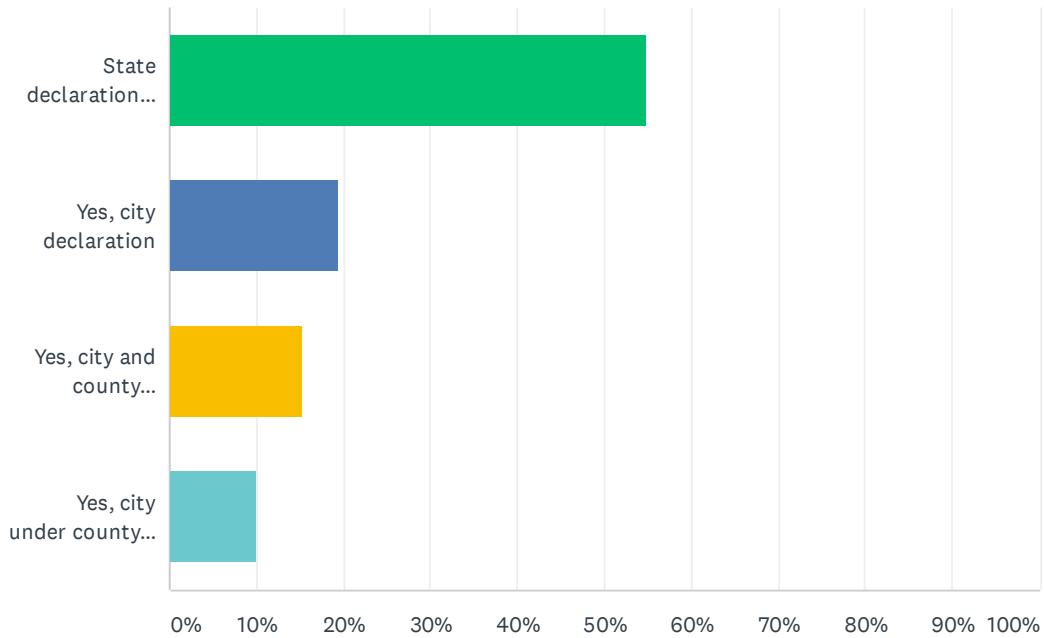
Category 4 -- Less Than 2,000			
Cities	Population	Grand Division	County
Spring City	1981	East	Rhea
Jamestown	1959	Middle	Fentress
New Johnsonville	1951	Middle	Humphreys
Blaine	1856	East	Grainger
Lakesite	1826	East	Hamilton
Gruetli-Laager	1813	Middle	Grundy
Surgoinsville	1801	East	Hawkins
Cowan	1737	Middle	Franklin
Cross Plains	1714	Middle	Robertson
Loretto	1714	Middle	Lawrence
Three Way	1709	West	Madison
Mason	1609	West	Tipton
Decatur	1598	East	Meigs
Huntsville	1583	East	Scott
Englewood	1532	East	McMinn
Graysville	1502	East	Rhea
Celina	1495	Middle	Clay
Tracy City	1481	Middle	Grundy
Bruceston	1478	West	Carroll
Chapel Hill	1445	Middle	Marshall
Gleason	1445	West	Weakley
Crump	1428	Middle	Hardin
Dover	1417	Middle	Stewart
Sneedville	1387	East	Hancock
Troy	1371	West	Obion
Tennessee Ridge	1368	Middle	Houston
Erin	1324	Middle	Houston
Powells Crossroads	1322	East	Marion
South Carthage	1322	Middle	Smith
Charlotte	1235	Middle	Dickson
Ardmore	1213	Middle	Giles
Gordonsville	1213	Middle	Smith
Monteagle	1192	Middle	Grundy
Rutherford	1151	West	Gibson
Obion	1119	West	Obion
New Hope	1082	East	Marion

Category 4 -- Less Than 2,000			
Cities	Population	Grand Division	County
Greenback	1064	East	Loudon
Rossville	1058	West	Fayette
Bradford	1048	West	Gibson
Altamont	1045	Middle	Grundy
Winfield	1045	East	Scott
Scotts Hill	984	West	Henderson
Collinwood	982	Middle	Wayne
Berry Hill	963	Middle	Davidson
Gainesboro	962	Middle	Jackson
Sharon	944	West	Weakley
Atwood	938	West	Carroll
Friendsville	913	East	Blount
Linden	908	Middle	Perry
Tellico Plains	880	East	Monroe
Trezevant	859	West	Carroll
Bulls Gap	738	East	Hawkins
Niota	719	East	McMinn
Bethel Springs	718	West	McNairy
Hollow Rock	718	West	Carroll
Middleton	706	West	Hardeman
Eastview	705	West	McNairy
Puryear	671	West	Henry
Charleston	651	East	Bradley
Wartrace	651	Middle	Bedford
Trimble	637	West	Dyer
Adams	633	Middle	Robertson
Eagleville	604	Middle	Rutherford
Michie	591	West	McNairy
Elkton	578	Middle	Giles
Lynchburg	572	Middle	Moore
Pleasant Hill	563	East	Cumberland
Moscow	556	West	Fayette
Petersburg	544	Middle	Lincoln
Minor Hill	537	Middle	Giles
Hornbeak	533	West	Obion
Pittman Center	502	East	Sevier

Category 4 -- Less Than 2,000			
Cities	Population	Grand Division	County
Bell Buckle	500	Middle	Bedford
Cumberland Gap	494	East	Claiborne
Calhoun	490	East	McMinn
Gilt Edge	477	West	Tipton
Ducktown	475	East	Polk
Ethridge	465	Middle	Lawrence
Henry	464	West	Henry
Stanton	452	West	Haywood
Gibson	396	West	Gibson
Vanleer	395	Middle	Dickson
Clarksburg	393	West	Carroll
Ridgeside	390	East	Hamilton
Sardis	381	West	Henderson
Woodland Mills	378	West	Obion
Dowelltown	355	Middle	DeKalb
Copperhill	354	East	Polk
McLemoresville	352	West	Carroll
Parkers Crossroads	330	West	Henderson
Grand Junction	325	West	Hardeman
Milledgeville	265	West	Hardin
Parrottsville	263	East	Cocke
Medon	226	West	Madison
Slayden	178	Middle	Dickson
La Grange	133	West	Fayette
Saulsbery	112	West	Hardeman

Q3 Has your city operated under a local emergency declaration at any time related to COVID-19 (Choose the most appropriate response. Choose just one)?

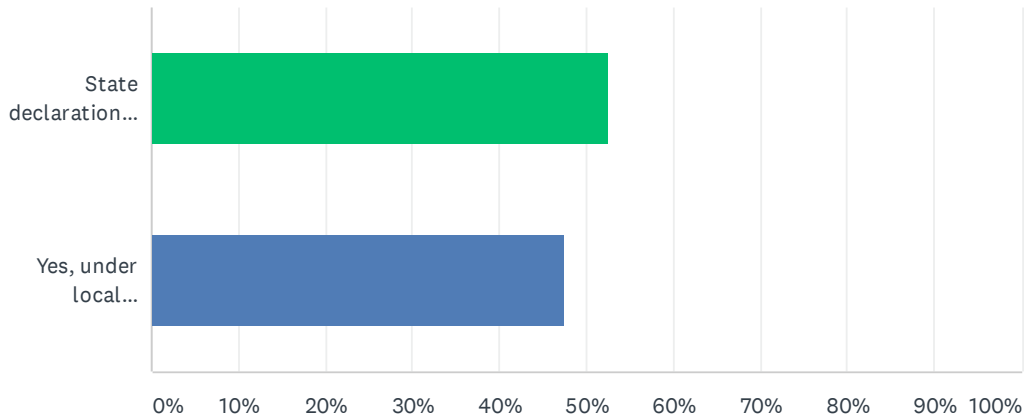
Answered: 210 Skipped: 21



ANSWER CHOICES	RESPONSES	
State declaration only – City never under local declaration	54.76%	115
Yes, city declaration	19.52%	41
Yes, city and county declaration	15.24%	32
Yes, city under county declaration	10.00%	21
TOTAL		210

Q4 If your city has been operating under either a city and/or county declaration at any time related to COVID-19, what is/was the expiration date of the most recent declaration/extension (use mm/dd form)?

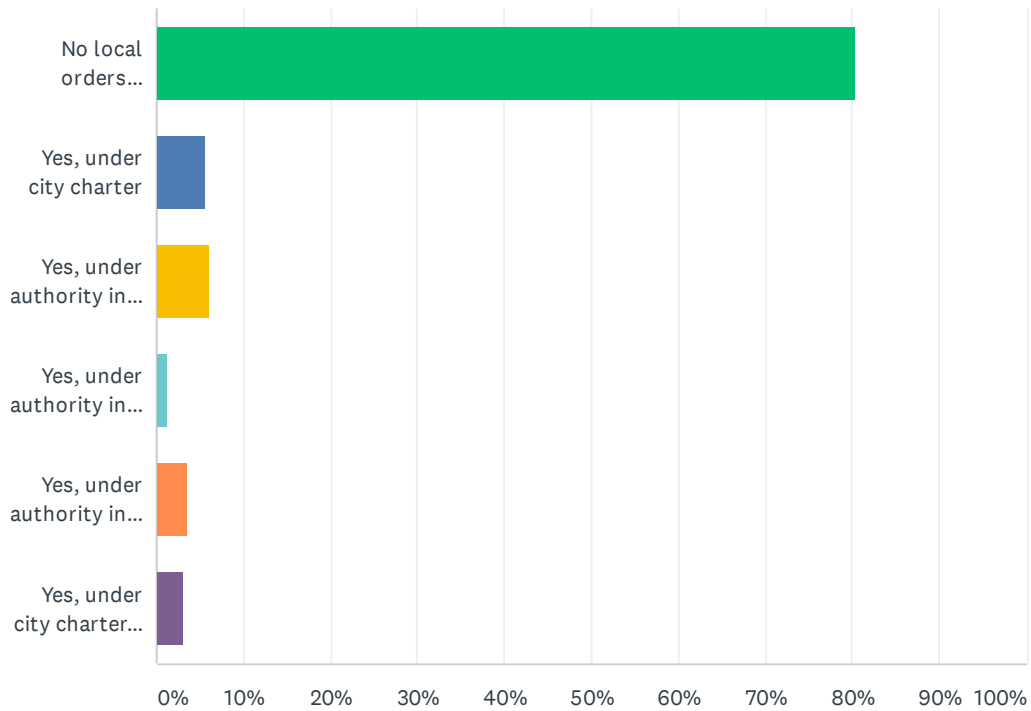
Answered: 223 Skipped: 8



ANSWER CHOICES	RESPONSES
State declaration only – City never under local declaration	52.47% 117
Yes, under local declaration by city and/or county. Please share the expiration date of the most recent declaration/extension (use mm/dd form):	47.53% 106
TOTAL	223

Q5 Has your city adopted any local orders affecting businesses and/or residents, independent of Governor Lee’s executive orders? If so, under what authority were these orders adopted? (Does not include closures of city facilities/properties/buildings) (Choose only one - most accurate)

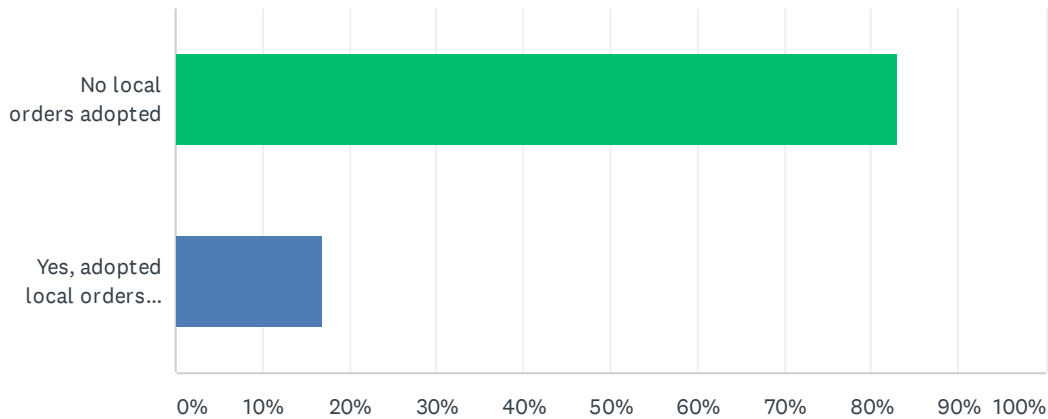
Answered: 229 Skipped: 2



ANSWER CHOICES	RESPONSES	
No local orders affecting businesses and/or residents adopted	80.35%	184
Yes, under city charter	5.68%	13
Yes, under authority in Title 58	6.11%	14
Yes, under authority in Title 38	1.31%	3
Yes, under authority in Titles 58 and 38	3.49%	8
Yes, under city charter, Title 58 and Title 38	3.06%	7
TOTAL		229

Q6 If your city has adopted local orders affecting businesses and/or residents, independent of Governor Lee’s executive orders, then when do/did these local orders/extension expire? (Does not include closures of city facilities/properties/buildings)

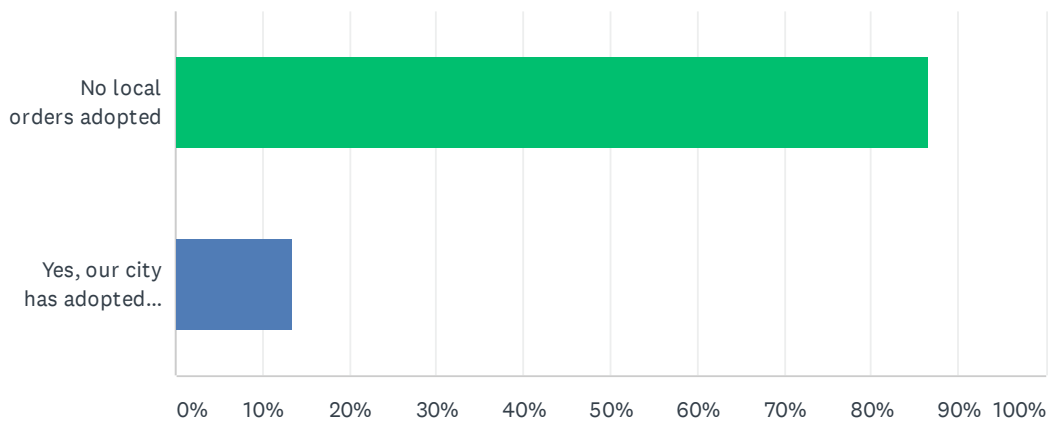
Answered: 229 Skipped: 2



ANSWER CHOICES	RESPONSES
No local orders adopted	82.97% 190
Yes, adopted local orders affecting business and/or residents. These orders/extensions expire on the following dates (use mm/dd form):	17.03% 39
TOTAL	229

Q7 If your city has adopted local orders affecting businesses and/or residents, independent of Governor Lee’s executive orders, then please summarize the specific provisions/requirements/guidance adopted? (Does not include closures of city facilities/properties/buildings or suspension of services)

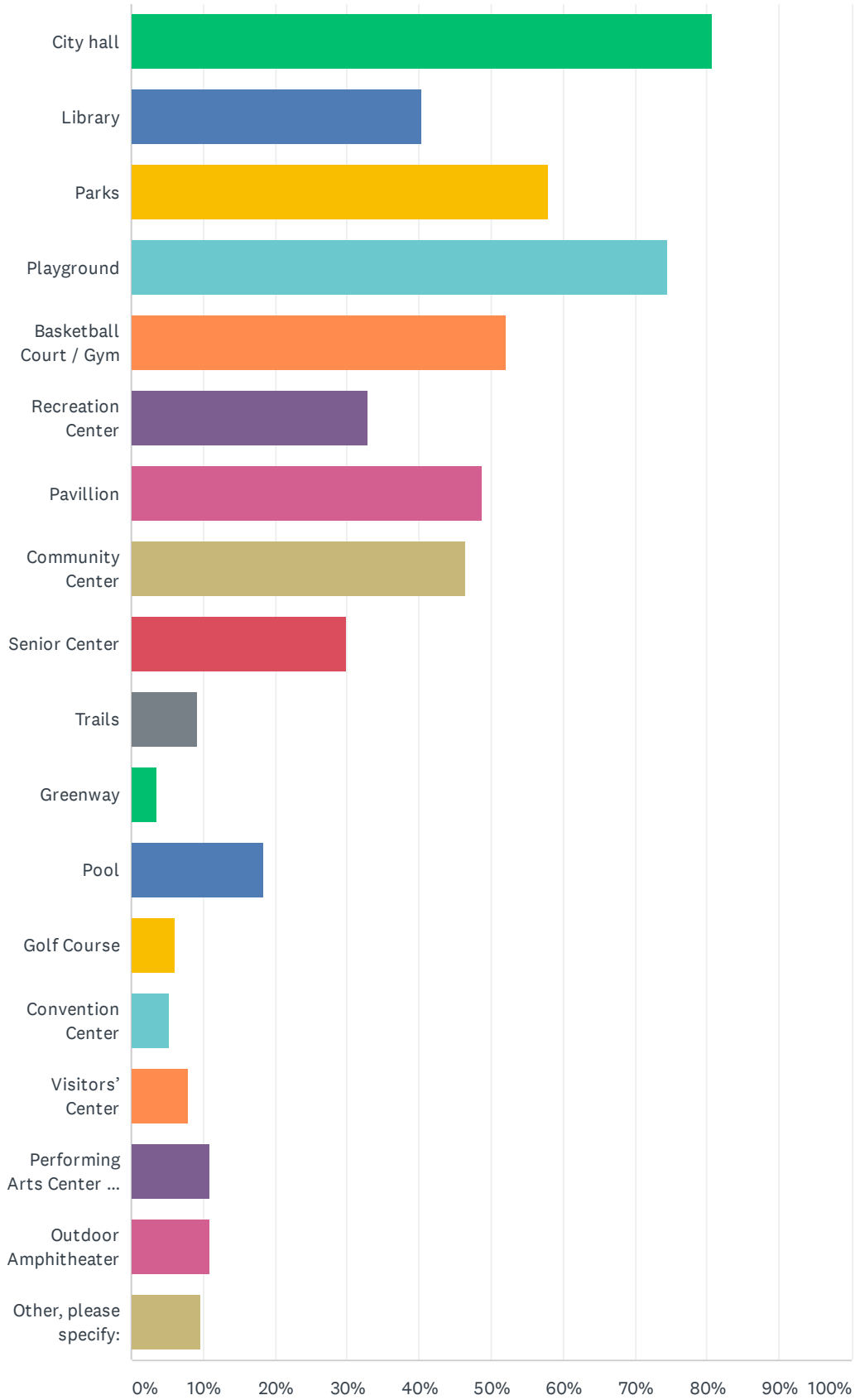
Answered: 225 Skipped: 6



ANSWER CHOICES	RESPONSES
No local orders adopted	86.67% 195
Yes, our city has adopted local orders affecting businesses and/or residents. Please summarize the specific provisions/requirements/guidance adopted:	13.33% 30
TOTAL	225

Q8 Please indicate all city-owned or operated facilities, buildings or properties that you have elected to temporarily close to the public. (Check all that apply)

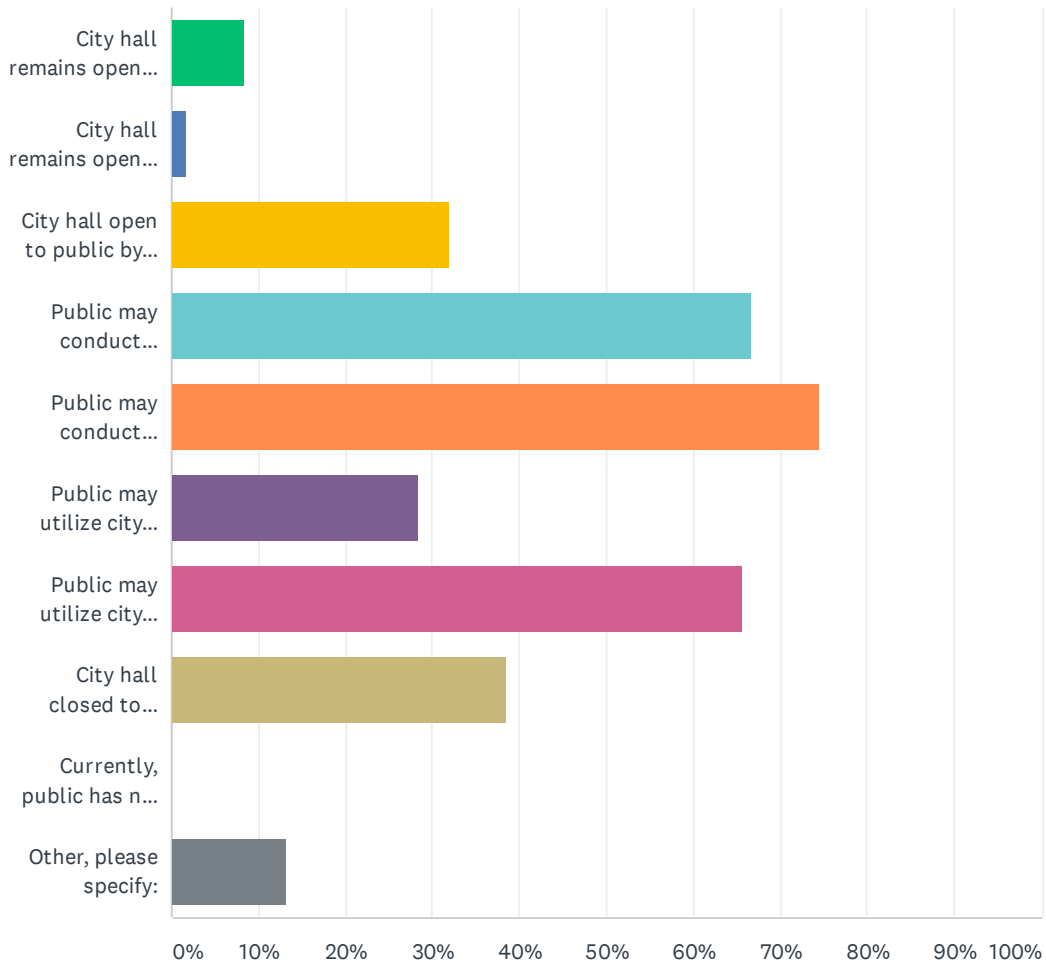
Answered: 228 Skipped: 3



ANSWER CHOICES	RESPONSES	
City hall	80.70%	184
Library	40.35%	92
Parks	57.89%	132
Playground	74.56%	170
Basketball Court / Gym	52.19%	119
Recreation Center	32.89%	75
Pavillion	48.68%	111
Community Center	46.49%	106
Senior Center	29.82%	68
Trails	9.21%	21
Greenway	3.51%	8
Pool	18.42%	42
Golf Course	6.14%	14
Convention Center	5.26%	12
Visitors' Center	7.89%	18
Performing Arts Center / Theatre	10.96%	25
Outdoor Amphitheater	10.96%	25
Other, please specify:	9.65%	22
Total Respondents: 228		

Q9 If your city hall is closed to the public but you have provided means for conducting city business with the public, please indicate the means provided. (Check all that apply)

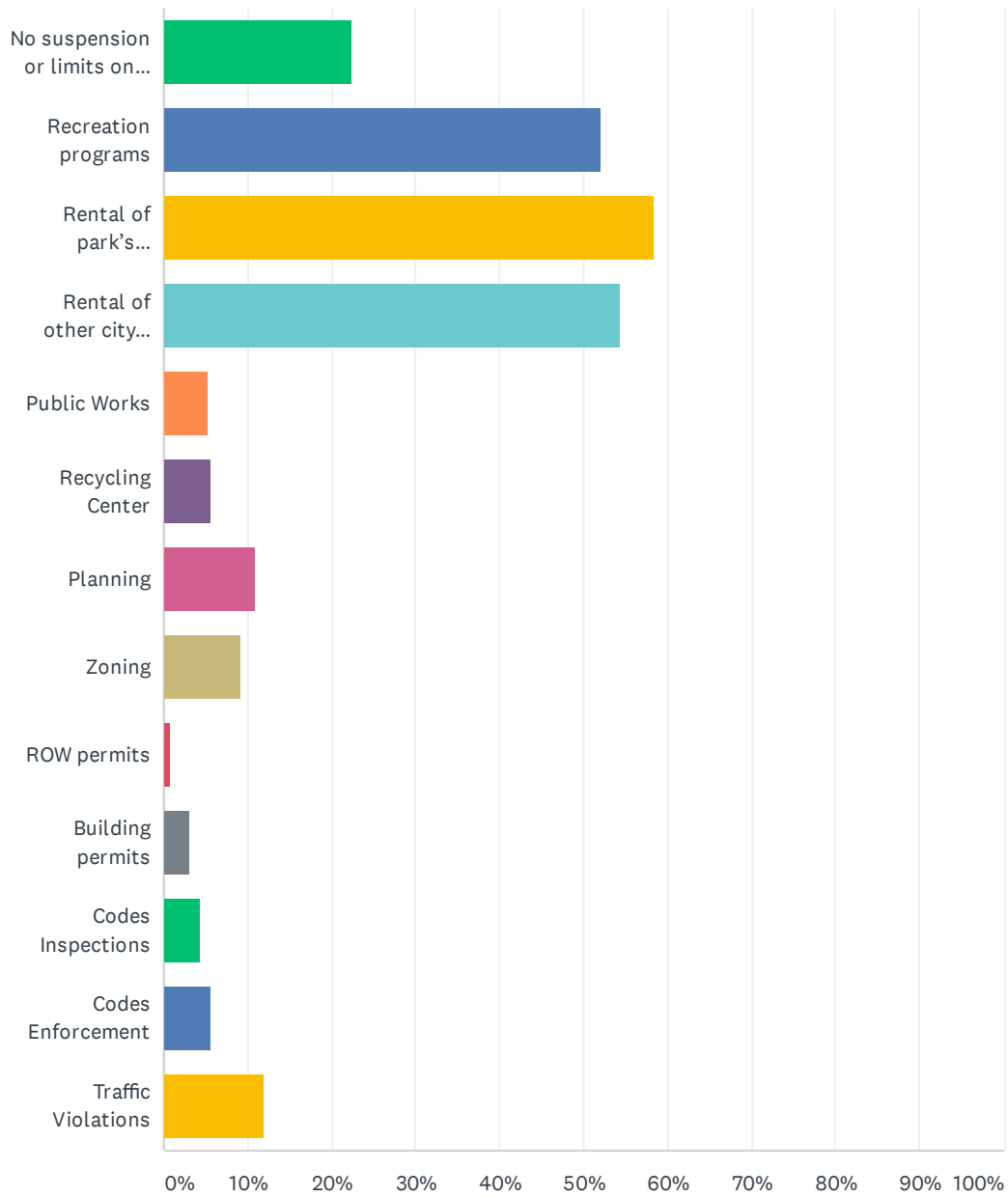
Answered: 228 Skipped: 3



ANSWER CHOICES	RESPONSES	
City hall remains open to the public during normal business hours	8.33%	19
City hall remains open to the public during limited hours	1.75%	4
City hall open to public by appointment only	32.02%	73
Public may conduct business with city online	66.67%	152
Public may conduct business with city by mail	74.56%	170
Public may utilize city drive-thru	28.51%	65
Public may utilize city drop box	65.79%	150
City hall closed to public	38.60%	88
Currently, public has no means of conducting business with city	0.00%	0
Other, please specify:	13.16%	30
Total Respondents: 228		

Q10 If your city/town has chosen to limit or suspend the provision of any of the city services listed below, please check all that apply:

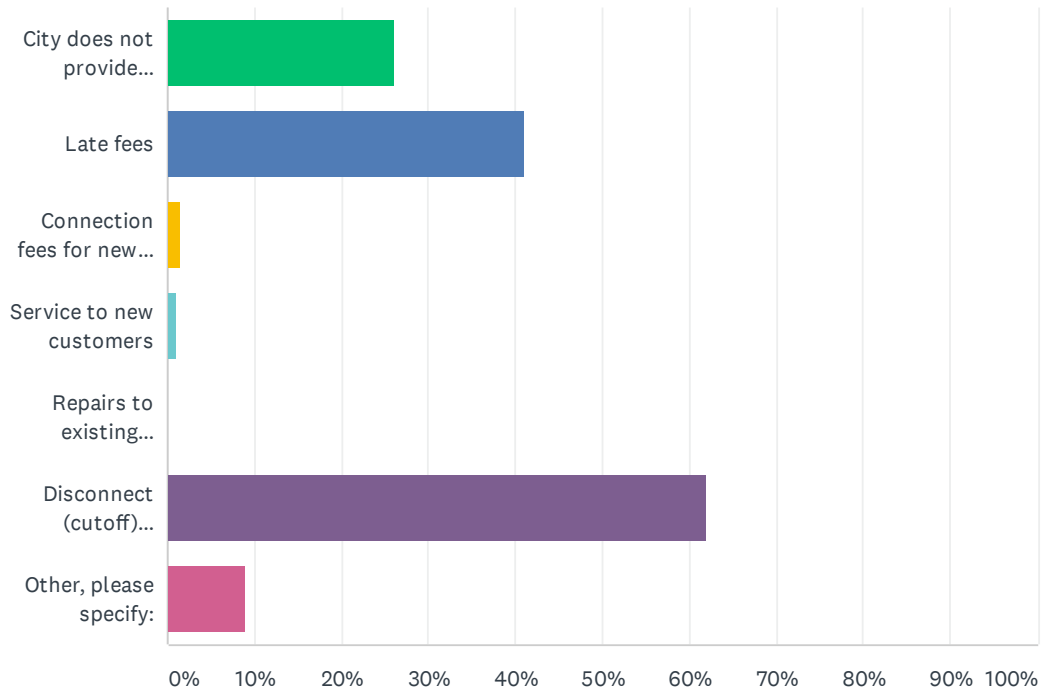
Answered: 228 Skipped: 3



ANSWER CHOICES	RESPONSES	
No suspension or limits on city services	22.37%	51
Recreation programs	52.19%	119
Rental of park's facilities	58.33%	133
Rental of other city facilities	54.39%	124
Public Works	5.26%	12
Recycling Center	5.70%	13
Planning	10.96%	25
Zoning	9.21%	21
ROW permits	0.88%	2
Building permits	3.07%	7
Codes Inspections	4.39%	10
Codes Enforcement	5.70%	13
Traffic Violations	11.84%	27
Total Respondents: 228		

Q11 If your city provides water/wastewater services, have you suspended any of the following related to the provision of water/wastewater services? (Check all that apply)

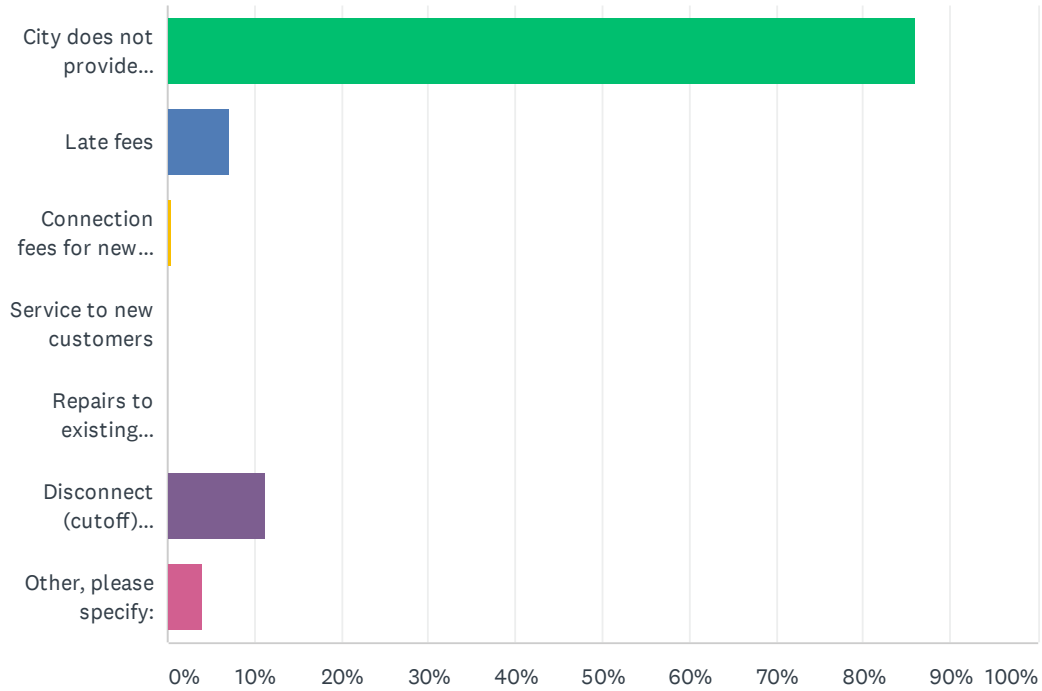
Answered: 210 Skipped: 21



ANSWER CHOICES	RESPONSES	
City does not provide water/wastewater	26.19%	55
Late fees	40.95%	86
Connection fees for new customers	1.43%	3
Service to new customers	0.95%	2
Repairs to existing customers	0.00%	0
Disconnect (cutoff) service for failure to pay past due	61.90%	130
Other, please specify:	9.05%	19
Total Respondents: 210		

Q12 If your city provides electric service, have you suspended any of the following related to the provision of electricity? (Please choose all that apply)

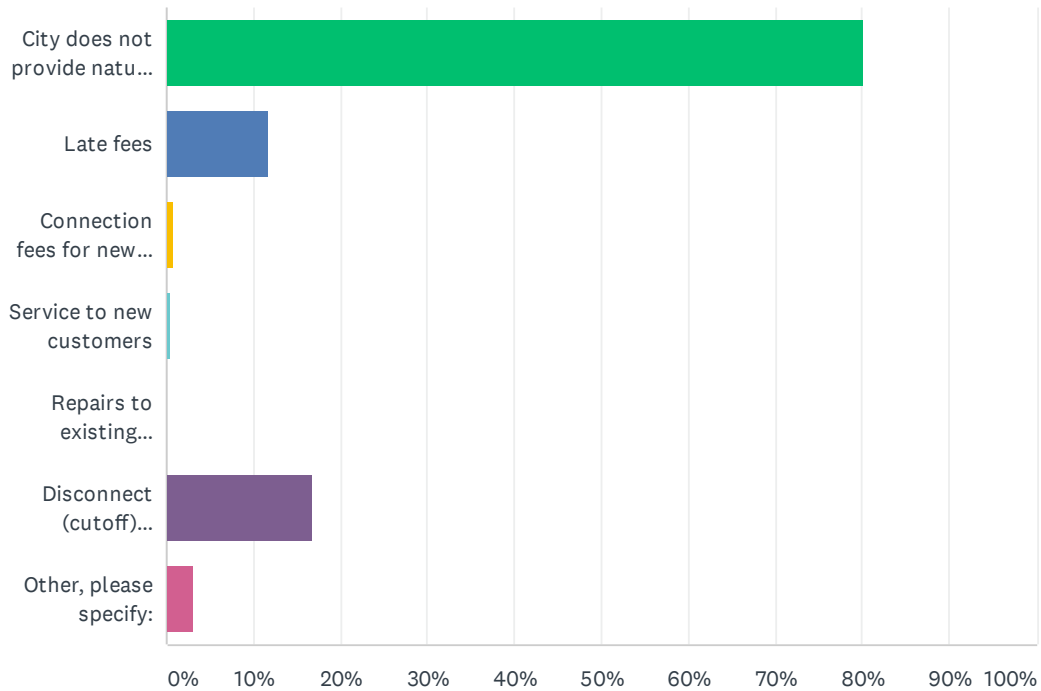
Answered: 222 Skipped: 9



ANSWER CHOICES	RESPONSES	
City does not provide electric service	86.04%	191
Late fees	7.21%	16
Connection fees for new customers	0.45%	1
Service to new customers	0.00%	0
Repairs to existing customers	0.00%	0
Disconnect (cutoff) service for failure to pay past due	11.26%	25
Other, please specify:	4.05%	9
Total Respondents: 222		

Q13 If your city provides natural gas service, have you suspended any of the following related to the provision of natural gas service? (Check all that apply)

Answered: 221 Skipped: 10



ANSWER CHOICES	RESPONSES	
City does not provide natural gas service	80.09%	177
Late fees	11.76%	26
Connection fees for new customers	0.90%	2
Service to new customers	0.45%	1
Repairs to existing customers	0.00%	0
Disconnect (cutoff) service for failure to pay past due	16.74%	37
Other, please specify:	3.17%	7
Total Respondents: 221		

Section 4 – Written Analysis

This survey (#4) is exclusively focused on local emergency declarations, local orders affecting businesses/residents and the authority underpinning them, the closure of public spaces, and the limits or suspensions being adopted related to the provision of essential city services. Survey #4 has 231 responses – 66 more than our previous high of 165.

This largest group of responding cities represents the spectrum of population categories well.

Population categories are referred to frequently:

Category 1 – 50,000+

Category 2 – 10,000-49,999

Category 3 – 2,000-9,999

Category 4 – Less than 2,000

Question 3: Has your city operated under a local emergency declaration at any time related to COVID-19? (Choose the most appropriate response. Choose just one)

Nearly half of responding cities have only operated under the state emergency declaration (115 responses and 21 skipped answers). Of the half that has operated under local emergency declarations three quarters of these cities are operating under a city declaration (35% total) with many also being under a county declaration (15% total). The other 25% of these cities are under a county declaration only.

Responding cities in categories 1 and 2 are more likely to be among those operating under local emergency declarations, however cities across all population categories are represented.

Question 4: If your city has been operating under either a city and/or county declaration at any time related to COVID-19, what is/was the expiration date of the most recent declaration/extension (use mm/dd form)?

As revealed in the previous question, nearly half of all responding cities are under a state declaration only.

Of those cities under local declarations that also responded with expiration dates: 61 have expired as of this publication, 21 extend past April 26, and one extends beyond May 1. These cities also commented they have been renewing these declarations regularly as needed since they were enacted in mid-late March.

Question 5: Has your city adopted any local orders affecting businesses and/or residents, independent of Governor Lee’s executive orders? If so, under what authority were these orders adopted? (Does not include closures of city facilities/properties/buildings) (Choose only one - most accurate)

Forty five (45) responding cities (19.4%) adopted local orders affecting businesses and/or residents independent of Governor Lee’s executive orders.

Like in Question 3, responding cities in categories 1 and 2 are more likely to be among those which have adopted local orders, however cities across the population categories are represented.

Question 6: If your city has adopted local orders affecting businesses and/or residents, independent of Governor Lee’s executive orders, then when do/did these local orders/extension expire? (Does not include closures of city facilities/properties/buildings)

Of those cities with local orders that also responded with expiration dates: 30 have expired as of this publication, and 10 extend past April 26.

Question 7: If your city has adopted local orders affecting businesses and/or residents, independent of Governor Lee’s executive orders, then please summarize the specific provisions/requirements/guidance adopted? (Does not include closures of city facilities/properties/buildings or suspension of services)

Very little is unique among the local orders adopted by the cities that responded. The vast majority have language that mirrors the governor’s executive orders and/or makes distinctions between “essential” and “non-essential” businesses and activities. They also frequently include CDC guidance with language encouraging social distancing, sanitation, and hygiene practices. A few cities mention incorporating standards from their county health department.

Six (6) cities mention limiting hours or enacting a curfew for residents and businesses. All of these cities have populations below 10,000.

Two (2) cities mention specific occupancy limitations for businesses to better adhere to social distancing.

Question 8: Please indicate all city-owned or operated facilities, buildings or properties that you have elected to temporarily close to the public. (Check all that apply)

The charts in Sections 3 and 5 are the best way to easily assess responses to this question.

The vast majority of cities closed city hall (80%). The rest of the closures require some context as not all cities have a library, community center, or pool. However, most cities do have parks and other outdoor spaces available for residents to enjoy. The response pattern in TML surveys revealed cities closing all indoor spaces as well as any outdoor spaces where residents might congregate in a way that could violate social distancing, such as playgrounds, pavilions, and basketball courts. Some of those same cities left parks, walking trails, and greenways open. This explains why we see 170 responses for playgrounds being closed but less responses for parks (132), greenways (8), and trails (21).

Question 9: If your city hall is closed to the public but you have provided means for conducting city business with the public, please indicate the means provided. (Check all that apply)

All Tennessee cities remain open for business with the public. The responses to this question simply reveal the variety of means available to residents. The vast majority of cities offer more than one way of doing business.

Very few cities (10%) are still allowing physical access to city hall during regular or limited hours. However, a larger share (32%) are accommodating this need by appointment only. In 28% of responding cities residents are able to do business at a drive-thru at city hall.

Many other contactless options are available for residents: 152 cities (66%) offer online services, 170 cities (75%) offer service by mail, and 150 cities (65%) have a drop box available.

Question 10: If your city/town has chosen to limit or suspend the provision of any of the city services listed below, please check all that apply:

Like Question 8, the charts in Sections 3 and 5 are the best way to easily assess responses to this question. Also, as with Question 8, not all cities provide these services, and that should be considered when reviewing the responses to each service listed.

Only 51 cities (22%) responded that they have *not* suspended or limited any of the listed services. Responses should be evaluated relative to the 177 cities who responded with services they are suspending/limiting.

Services associated with gatherings that would otherwise violate social distancing received the highest numbers: renting park facilities (133 cities), renting other city facilities (124), and recreation programs (119 cities).

Suspensions/limitations on Planning (10%) and Zoning (9%) are almost exclusively a phenomenon among cities with populations under 10,000. The vast majority of other services are not being suspended or limited in large numbers.

Question 11: If your city provides water/wastewater services, have you suspended any of the following related to the provision of water/wastewater services? (Check all that apply)

A clear majority of responding cities (68%) provide water and wastewater services. Only 76 cities (32%) either responded they do not provide water/wastewater service or skipped this question.

The vast majority of cities providing this service are accommodating their ratepayers in difficult times. 130 of the 155 responding cities (83%) noted they have suspended disconnects to service for a failure to pay past due amounts. An additional 86 cities (55%) have suspended late fees. 3 cities are waiving connection fees for new customers. A city commented they have also waived credit card fees.

Comments also reveal an important distinction about governance. In some cities the utility boards are independent of city leadership and making these decisions separately. This is also the case for some cities responding in Questions 12 and 13.

Question 12: If your city provides electric service, have you suspended any of the following related to the provision of electricity? (Check all that apply)

Very few responding cities provide electric service. 200 cities (86.5%) either skipped this question or responded they do not provide this service.

The cities that do provide electric service are well distributed across the spectrum of population categories. Eighty percent (80%) of these cities have suspended disconnects for service, and half are suspending late fees. One city responded they are waiving new connection fees. One city commented they have suspended credit card fees.

As noted in the previous question, some cities commented that their electric utility is governed by an independent board.

Question 13: If your city provides natural gas service, have you suspended any of the following related to the provision of natural gas service? (Check all that apply)

Slightly more cities provide gas service than the number providing electric service, but it's still a significant minority of all responding cities in the survey. 187 cities (80%) responded either that they do not provide this service or skipped the question.

Of the 44 cities that do provide gas service 85% have suspended disconnects of service for failure to pay past due amounts, and 60% have suspended late fees. 2 cities are waiving new connection fees.

One city noted in their comments that they are not sending workers into homes to turn on pilot lights.

As noted in the previous two questions, some cities commented that their gas utility is governed by an independent board.

Section 5 – Response Data by Population Category and Grand Division

Questions 4, 6, and 7 are only answerable in a meaningful way through comment and are not available in the response data of Section 5. Analysis of these questions is available in the previous Sections.

Category 1 – Cities with a population above 50,000 residents.

Category 2 – Between 10,000 and 49,999 residents.

Category 3 – Between 2,000 and 9,999 residents.

Category 4 – Less than 2,000 residents.

3. Has your city operated under a local emergency declaration at any time related to COVID-19 (Choose the most appropriate response. Choose just one)?					
	State declaration only – City never under local declaration	Yes, city and county declaration	Yes, city declaration	Yes, city under county declaration	Grand Total
East	32	10	12	8	62
Category 1		1	2		3
Category 2	5	1	3	1	10
Category 3	13	4	3	4	24
Category 4	14	4	4	3	25
Middle	46	7	14	10	77
Category 1			1		1
Category 2	6	3	5	2	16
Category 3	17	1	7	2	27
Category 4	23	3	1	6	33
West	35	15	14	3	67
Category 1		1	1		2
Category 2	2	6	1		9
Category 3	13	5	3		21
Category 4	20	3	9	3	35
Grand Total	113	32	40	21	206

5. Has your city adopted any local orders affecting businesses and/or residents, independent of Governor Lee's executive orders? If so, under what authority were these orders adopted? (Does not include closures of city facilities/properties/buildings)
(C)

	No local orders affecting businesses and/or residents adopted	Yes, under authority in Title 38	Yes, under authority in Title 58	Yes, under authority in Titles 58 and 38	Yes, under city charter	Yes, under city charter, Title 58 and Title 38	Grand Total
East	55	1	5		3	3	67
Category 1	1		1		1		3
Category 2	8	1				1	10
Category 3	25		1		1	2	29
Category 4	21		3		1		25
Middle	75		5	2	2		84
Category 1			2		1		3
Category 2	15			2	1		18
Category 3	27		1				28
Category 4	33		2				35
West	48	2	4	5	8	4	71
Category 1		1			1	1	3
Category 2	5		1	2	1		9
Category 3	15		1	1	4	2	23
Category 4	28	1	2	2	2	1	36
Grand Total	178	3	14	7	13	7	222

8. Please indicate all city-owned or operated facilities, buildings or properties that you have elected to temporarily close to the public. (Check all that apply)

	Category 1	Category 2	Category 3	Category 4	Grand Total
City hall	5	31	65	81	182
Library	7	22	35	28	92
Parks	6	17	52	54	129
Playground	9	36	61	59	165
Basketball Court / Gym	8	32	49	28	117
Recreation Center	8	28	27	12	75
Pavillion	5	21	45	39	110
Community Center	8	20	31	47	106
Senior Center	8	19	26	15	68
Trails	1	3	13	4	21
Greenway	1	3	2	1	7
Pool	7	15	16	5	43
Golf Course	4	6	4		14
Convention Center	5	4	3		12
Visitors' Center	4	4	8	3	19
Performing Arts Center / Theatre	7	10	7		24
Outdoor Amphitheater	4	8	12	3	27

9. If your city hall is closed to the public but you have provided means for conducting city business with the public, please indicate the means provided. (Check all that apply)	City hall remains open to the public during normal business hours	City hall remains open to the public during limited hours	City hall open to public by appointment only	Public may conduct business with city online	Public may conduct business with city by mail	Public may utilize city drive-thru	Public may utilize city drop box	City hall closed to public	Currently, public has no means of conducting business with city
East	5	1	21	53	56	13	43	30	
Category 1	2		1	3	2		1		
Category 2			3	10	10	3	5	5	
Category 3	2		10	23	25	5	21	13	
Category 4	1	1	7	17	19	5	16	12	
Middle	9	3	23	61	61	34	57	29	
Category 1	1			2	2	1	2	2	
Category 2	3	1	7	16	16	11	14	4	
Category 3	3	1	5	23	22	13	18	12	
Category 4	2	1	11	20	21	9	23	11	
West	7		27	36	50	16	49	27	
Category 1			2	2	2		1	1	
Category 2	2		6	6	8	3	7	2	
Category 3	1		8	13	16	10	17	10	
Category 4	4		11	15	24	3	24	14	
Grand Total	21	4	71	150	167	63	149	86	

10. If your city/town has chosen to limit or suspend the provision of any of the city services listed below, please check all that apply:

	Category 1	Category 2	Category 3	Category 4	Grand Total
No suspension or limits on city services	1	1	14	33	49
Recreation programs	8	34	47	30	119
Rental of park's facilities	8	33	50	40	131
Rental of other city facilities	8	26	39	49	122
Public Works		1	7	4	12
Recycling Center	1	5	6	2	14
Planning		2	14	9	25
Zoning		2	14	6	22
ROW permits		1	1		2
Building permits		1	3	3	7
Codes Inspections	1	1	4	4	10
Codes Enforcement		4	6	3	13
Traffic Violations	1	7	9	10	27

11. If your city provides water/wastewater services, have you suspended any of the following related to the provision of water/wastewater services? (Check all that apply)

	City does not provide water/wastewater	Late fees	Connection fees for new customers	Service to new customers	Repairs to existing customers	Disconnect (cutoff) service for failure to pay past due
<input type="checkbox"/> East	27	21	2	2		34
Category 1		2				3
Category 2	5	5	1			5
Category 3	11	6		1		15
Category 4	11	8	1	1		11
<input type="checkbox"/> Middle	18	41	1			52
Category 1		1				3
Category 2	2	11				13
Category 3	7	13	1			17
Category 4	9	16				19
<input type="checkbox"/> West	10	23	1			41
Category 1	1	2				2
Category 2	1	1				5
Category 3	2	10	1			16
Category 4	6	10				18
Grand Total	55	85	4	2		127

12. If your city provides electric service, have you suspended any of the following related to the provision of electricity? (Please choose all that apply)	City does not provide electric service	Late fees	Connection fees for new customers	Service to new customers	Repairs to existing customers	Disconnect (cutoff) service for failure to pay past due
<input type="checkbox"/> East	58	5	1			8
Category 1	2					1
Category 2	7	3				3
Category 3	24	2	1			4
Category 4	25					
<input type="checkbox"/> Middle	68	8	1			13
Category 1	1					2
Category 2	12	4				6
Category 3	23	4	1			4
Category 4	32					1
<input type="checkbox"/> West	59	4				5
Category 1	1	1				1
Category 2	6					1
Category 3	17	3				3
Category 4	35					
Grand Total	185	17	2			26

13. If your city provides natural gas service, have you suspended any of the following related to the provision of natural gas service? (Check all that apply)	City does not provide natural gas service	Late fees	Connection fees for new customers	Service to new customers	Repairs to existing customers	Disconnect (cutoff) service for failure to pay past due
<input type="checkbox"/> East	62	2	2	1		4
Category 1	3					
Category 2	9	1	1			1
Category 3	26	1	1	1		2
Category 4	24					1
<input type="checkbox"/> Middle	62	14				17
Category 1	2					1
Category 2	11	5				6
Category 3	21	6				6
Category 4	28	3				4
<input type="checkbox"/> West	47	10				17
Category 1	1	1				1
Category 2	6	1				2
Category 3	9	7				10
Category 4	31	1				4
Grand Total	171	26	2	1		38