



TML COVID-19 City Situation Reporting Survey #2  
Collected April 1 at 12:00 p.m.

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## Section 1 -- Responding Cities (Alphabetical)

Response data was collected April 1 at 12:00 p.m. CST. Any responses submitted after that cutoff are not included in these results.

Cities	Population	Grand Division	County
Adams	633	Middle	Robertson
Alexandria	966	Middle	DeKalb
Algood	3495	Middle	Putnam
Altamont	1045	Middle	Grundy
Arlington	13217	West	Shelby
Ashland City	5226	Middle	Cheatham
Athens	13458	East	McMinn
Atwood	938	West	Carroll
Baileyton	431	East	Greene
Bartlett	56488	West	Shelby
Bean Station	3054	East	Grainger
Bell Buckle	500	Middle	Bedford
Belle Meade	2912	Middle	Davidson
Benton	1385	East	Polk
Berry Hill	963	Middle	Davidson
Bethel Springs	718	West	McNairy
Big Sandy	557	West	Benton
Blaine	1856	East	Grainger
Bradford	1048	West	Gibson
Brentwood	43889	Middle	Williamson
Bristol	26702	East	Sullivan
Bruceton	1478	West	Carroll
Bulls Gap	738	East	Hawkins
Calhoun	490	East	McMinn
Centerville	3644	Middle	Hickman
Chapel Hill	1445	Middle	Marshall
Charlotte	1235	Middle	Dickson
Clarksburg	393	West	Carroll
Clarksville	132929	Middle	Montgomery
Clifton	2694	Middle	Wayne
Clinton	9841	East	Anderson
Cookeville	31154	Middle	Putnam
Coopertown	4278	Middle	Robertson

Cities	Population	Grand Division	County
Cornersville	1194	Middle	Marshall
Cottage Grove	88	West	Henry
Covington	9038	West	Tipton
Crossville	11564	East	Cumberland
Cumberland City	311	Middle	Stewart
Dandridge	2812	East	Jefferson
Dayton	7191	East	Rhea
Decatur	1598	East	Meigs
Decherd	2361	Middle	Franklin
Dover	1417	Middle	Stewart
Dresden	3005	West	Weakley
Dyer	2341	West	Gibson
Eagleville	604	Middle	Rutherford
Eastview	705	West	McNairy
Erin	1324	Middle	Houston
Erwin	6097	East	Unicoi
Estill Springs	2055	Middle	Franklin
Farragut	22676	East	Knox
Fayetteville	6827	Middle	Lincoln
Franklin	70908	Middle	Williamson
Friendship	668	West	Crockett
Gainesboro	962	Middle	Jackson
Gallatin	34473	Middle	Sumner
Gallaway	680	West	Fayette
Germantown	40123	West	Shelby
Gilt Edge	477	West	Tipton
Grand Junction	325	West	Hardeman
Graysville	1502	East	Rhea
Greenbrier	6433	Middle	Robertson
Halls	2255	West	Lauderdale
Harriman	6350	East	Roane
Hartsville	2369	Middle	Trousdale
Henderson	6309	West	Chester
Henry	464	West	Henry
Hollow Rock	718	West	Carroll
Hornbeak	533	West	Obion
Humboldt	8452	West	Gibson
Huntingdon	3985	West	Carroll

Cities	Population	Grand Division	County
Jacksboro	2020	East	Campbell
Jackson	65211	West	Madison
Jamestown	1959	Middle	Fentress
Jasper	3323	East	Marion
Jefferson City	8490	East	Jefferson
Jonesborough	5051	East	Washington
Kimball	1395	East	Marion
Kingsport	51274	East	Sullivan
Knoxville	178874	East	Knox
La Vergne	34414	Middle	Rutherford
Lafayette	4474	Middle	Macon
Lakeland	12430	West	Shelby
Lawrenceburg	10428	Middle	Lawrence
Lebanon	32732	Middle	Wilson
Lenoir City	8642	East	Loudon
Lewisburg	11100	Middle	Marshall
Lexington	7652	West	Henderson
Lookout Mountain	1832	East	Hamilton
Loretto	1714	Middle	Lawrence
Loudon	5381	East	Loudon
Louisville	4020	East	Blount
Louisville	4020	East	Blount
Madisonville	4577	East	Monroe
Manchester	10102	Middle	Coffee
Martin	11473	West	Weakley
Mason	1609	West	Tipton
Maynardville	2413	East	Union
McKenzie	5310	West	Carroll
McMinnville	13605	Middle	Warren
Medina	4822	West	Gibson
Michie	591	West	McNairy
Middleton	706	West	Hardeman
Milan	7851	West	Gibson
Milledgeville	265	West	Hardin
Mt. Juliet	31376	Middle	Wilson
Newbern	3313	West	Dyer
Newport	6945	East	Cocke

Cities	Population	Grand Division	County
Norris	1629	East	Anderson
Paris	10156	West	Henry
Parkers Crossroads	330	West	Henderson
Parrottsville	263	East	Cocke
Parsons	2373	West	Decatur
Petersburg	544	Middle	Lincoln
Pittman Center	502	East	Sevier
Plainview	2125	East	Union
Pleasant View	4222	Middle	Cheatham
Portland	11480	Middle	Sumner
Red Bank	11651	East	Hamilton
Ripley	8445	West	Lauderdale
Rossville	1058	West	Fayette
Rutherford	1151	West	Gibson
Samburg	217	West	Obion
Sardis	381	West	Henderson
Savannah	6982	West	Hardin
Sharon	944	West	Weakley
Signal Mountain	8363	East	Hamilton
Slayden	178	Middle	Dickson
Smyrna	47521	Middle	Rutherford
Sneedville	1387	East	Hancock
Soddy Daisy	12714	East	Hamilton
Somerville	3094	West	Fayette
South Fulton	2354	West	Obion
South Pittsburg	2992	East	Marion
Sparta	5071	Middle	White
Spring City	1981	East	Rhea
Springfield	16440	Middle	Robertson
Sweetwater	6010	East	Monroe
Tazewell	2221	East	Claiborne
Tennessee Ridge	1368	Middle	Houston
Thompsons Station	4726	Middle	Williamson
Three Way	1709	West	Madison
Trezevant	859	West	Carroll
Troy	1371	West	Obion

Cities	Population	Grand Division	County
Tullahoma	18655	Middle	Coffee
Tusculum	2663	East	Greene
Union city	10895	West	Obion
Vonore	1474	East	Monroe
Watertown	1477	Middle	Wilson
Waverly	4105	Middle	Humphreys
Westmoreland	2206	Middle	Sumner
White House	11600	Middle	Robertson
White Pine	2196	East	Jefferson
Whiteville	4638	West	Hardeman
Winchester	8530	Middle	Franklin

## Section 2 -- Responding Cities by Population

Response data was collected April 1 at 12:00 p.m. CST. Any responses after that cutoff are not included in these results.

For the sake of aiding our written analysis and the counts in section 5 city respondents have been organized by four different population categories.

**Category 1** – Cities with a population above 50,000 residents.

**Category 2** – Between 10,000 and 49,999 residents.

**Category 3** – Between 2,000 and 9,999 residents.

**Category 4** – Less than 2,000 residents.

Category 1 -- 50,000+			
Cities	Population	Grand Division	County
Knoxville	178874	East	Knox
Clarksville	132929	Middle	Montgomery
Franklin	70908	Middle	Williamson
Jackson	65211	West	Madison
Bartlett	56488	West	Shelby
Kingsport	51274	East	Sullivan
Category 2 -- 10,000-49,999			
Cities	Population	Grand Division	County
Smyrna	47521	Middle	Rutherford
Brentwood	43889	Middle	Williamson
Germantown	40123	West	Shelby
Gallatin	34473	Middle	Sumner
La Vergne	34414	Middle	Rutherford
Lebanon	32732	Middle	Wilson
Mt. Juliet	31376	Middle	Wilson
Cookeville	31154	Middle	Putnam
Bristol	26702	East	Sullivan
Farragut	22676	East	Knox
Tullahoma	18655	Middle	Coffee
Springfield	16440	Middle	Robertson
McMinnville	13605	Middle	Warren
Athens	13458	East	McMinn
Arlington	13217	West	Shelby
Soddy Daisy	12714	East	Hamilton



Category 2 -- 10,000-49,999			
Cites	Population	Grand Division	County
Lakeland	12430	West	Shelby
Red Bank	11651	East	Hamilton
White House	11600	Middle	Robertson
Crossville	11564	East	Cumberland
Portland	11480	Middle	Sumner
Martin	11473	West	Weakley
Lewisburg	11100	Middle	Marshall
Union city	10895	West	Obion
Lawrenceburg	10428	Middle	Lawrence
Paris	10156	West	Henry
Manchester	10102	Middle	Coffee
Category 3 -- 2,000-9,999			
Cites	Population	Grand Division	County
Clinton	9841	East	Anderson
Covington	9038	West	Tipton
Lenoir City	8642	East	Loudon
Winchester	8530	Middle	Franklin
Jefferson City	8490	East	Jefferson
Humboldt	8452	West	Gibson
Ripley	8445	West	Lauderdale
Signal Mountain	8363	East	Hamilton
Milan	7851	West	Gibson
Lexington	7652	West	Henderson
Dayton	7191	East	Rhea
Savannah	6982	West	Hardin
Newport	6945	East	Cocke
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Greenbrier	6433	Middle	Robertson
Harriman	6350	East	Roane
Henderson	6309	West	Chester
Erwin	6097	East	Unicoi
Sweetwater	6010	East	Monroe
Loudon	5381	East	Loudon
McKenzie	5310	West	Carroll
Ashland City	5226	Middle	Cheatham
Sparta	5071	Middle	White

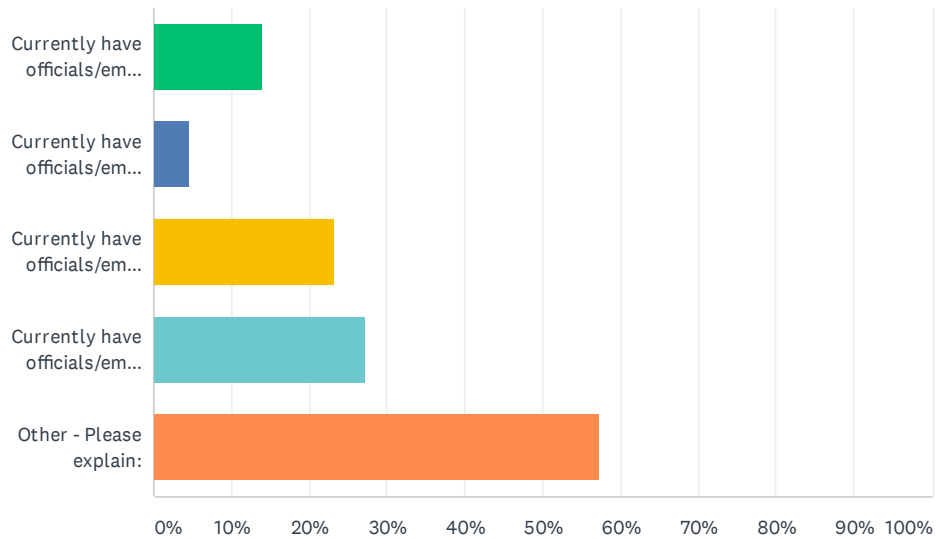
Category 3 -- 2,000-9,999			
Cites	Population	Grand Division	County
Jonesborough	5051	East	Washington
Medina	4822	West	Gibson
Thompsons Station	4726	Middle	Williamson
Whiteville	4638	West	Hardeman
Madisonville	4577	East	Monroe
Lafayette	4474	Middle	Macon
Coopertown	4278	Middle	Robertson
Pleasant View	4222	Middle	Cheatham
Waverly	4105	Middle	Humphreys
Louisville	4020	East	Blount
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Centerville	3644	Middle	Hickman
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Westmoreland	2206	Middle	Sumner
White Pine	2196	East	Jefferson
Plainview	2125	East	Union
Estill Springs	2055	Middle	Franklin
Jacksboro	2020	East	Campbell

Category 4 -- Less Than 2,000			
Cites	Population	Grand Division	County
Spring City	1981	East	Rhea
Jamestown	1959	Middle	Fentress
Blaine	1856	East	Grainger
Lookout Mountain	1832	East	Hamilton
Loretto	1714	Middle	Lawrence
Three Way	1709	West	Madison
Norris	1629	East	Anderson
Mason	1609	West	Tipton
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Bradford	1048	West	Gibson
Altamont	1045	Middle	Grundy
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Gainesboro	962	Middle	Jackson
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Trezevant	859	West	Carroll
Bulls Gap	738	East	Hawkins
Hollow Rock	718	West	Carroll
Bethel Springs	718	West	McNairy

Category 4 -- Less Than 2,000			
Cites	Population	Grand Division	County
Middleton	706	West	Hardeman
Eastview	705	West	McNairy
Galloway	680	West	Fayette
Friendship	668	West	Crockett
Adams	633	Middle	Robertson
Eagleville	604	Middle	Rutherford
Michie	591	West	McNairy
Big Sandy	557	West	Benton
Petersburg	544	Middle	Lincoln
Hornbeak	533	West	Obion
Pittman Center	502	East	Sevier
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Parrottsville	263	East	Cocke
Samburg	217	West	Obion
Slayden	178	Middle	Dickson
Cottage Grove	88	West	Henry

### Q3 As the virus spreads municipal officials and employees are being affected. Please check all that apply to your city:

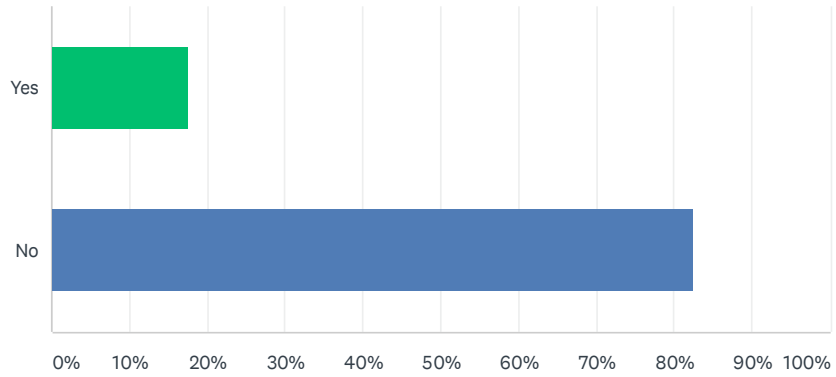
Answered: 129 Skipped: 39



ANSWER CHOICES	RESPONSES	
Currently have officials/employees awaiting test results	13.95%	18
Currently have officials/employees who have tested positive	4.65%	6
Currently have officials/employees in self-quarantine because of presumed exposure	23.26%	30
Currently have officials/employees in self-quarantine because of health risks such as pre-existing conditions or age	27.13%	35
Other - Please explain:	57.36%	74
Total Respondents: 129		

### Q4 Are you operating short-handed in any city department as a result of quarantine/self-quarantine/or confirmed infections (do not include working from home as a reason)?

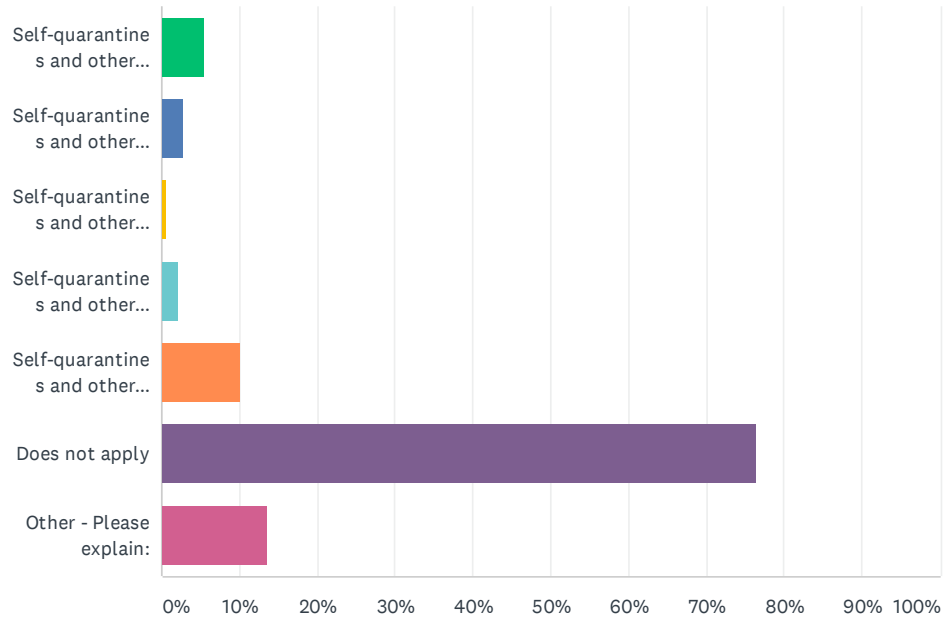
Answered: 166 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	17.47%	29
No	82.53%	137
<b>TOTAL</b>		<b>166</b>

Q5 If you are operating short-handed in any city department as a result of quarantine/self-quarantine/or confirmed infections, please check all that apply:

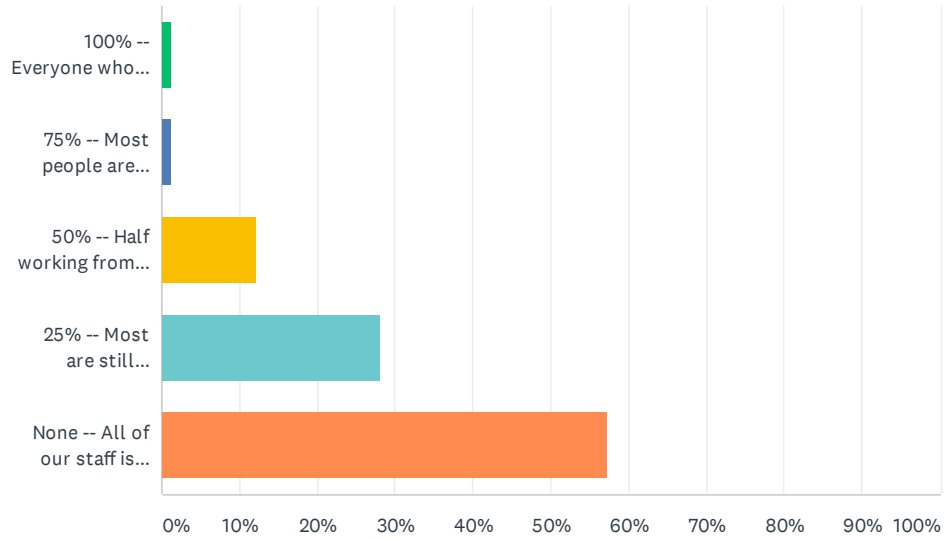
Answered: 148 Skipped: 20



ANSWER CHOICES	RESPONSES	
Self-quarantines and other precautions have resulted in the police force being shorthanded	5.41%	8
Self-quarantines and other precautions have resulted in the fire department being shorthanded	2.70%	4
Self-quarantines and other precautions have resulted in EMS being shorthanded	0.68%	1
Self-quarantines and other precautions have resulted in public transit employees being shorthanded	2.03%	3
Self-quarantines and other precautions have resulted in City Hall being shorthanded	10.14%	15
Does not apply	76.35%	113
Other - Please explain:	13.51%	20
Total Respondents: 148		

## Q6 What percent of your employees are working from home? We're looking for an estimate

Answered: 164 Skipped: 4

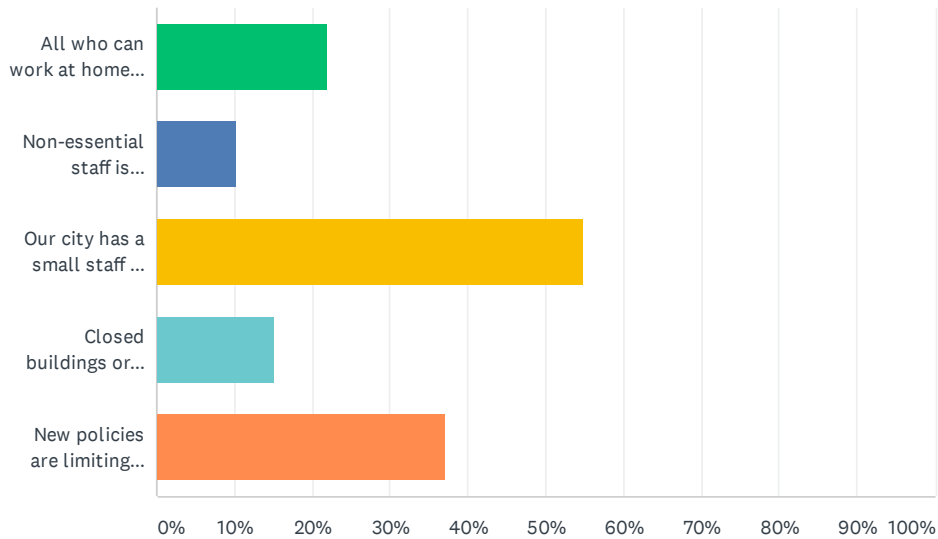


ANSWER CHOICES	RESPONSES
100% -- Everyone who can is working from home	1.22% 2
75% -- Most people are working from home	1.22% 2
50% -- Half working from home	12.20% 20
25% -- Most are still coming to work	28.05% 46
None -- All of our staff is still coming to work	57.32% 94
<b>TOTAL</b>	<b>164</b>



### Q7 Please check all of the following that apply to your city regarding "work from home."

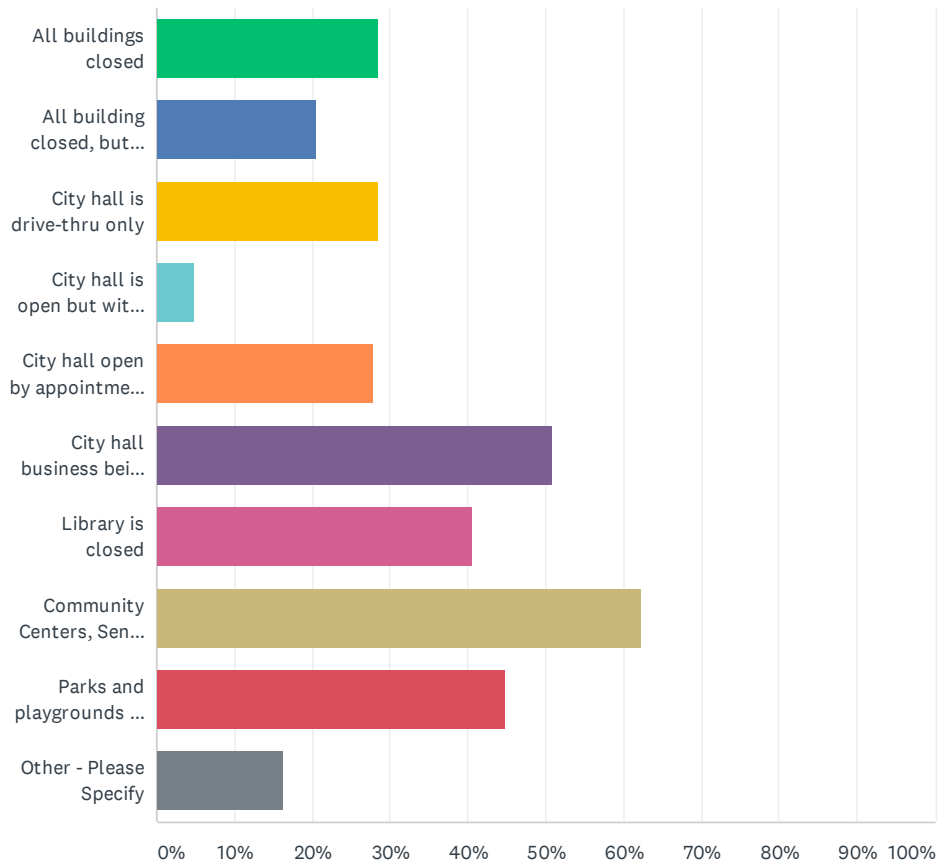
Answered: 146 Skipped: 22



ANSWER CHOICES	RESPONSES	
All who can work at home are working from home	21.92%	32
Non-essential staff is working from home	10.27%	15
Our city has a small staff of mostly essential employees who can't work from home, like police officers	54.79%	80
Closed buildings or limited services has resulted in employees staying home	15.07%	22
New policies are limiting staff hours or rotating staff, but they are still coming to work	36.99%	54
Total Respondents: 146		

### Q8 Please check all that apply to your city/town regarding limitations or closure of public properties:

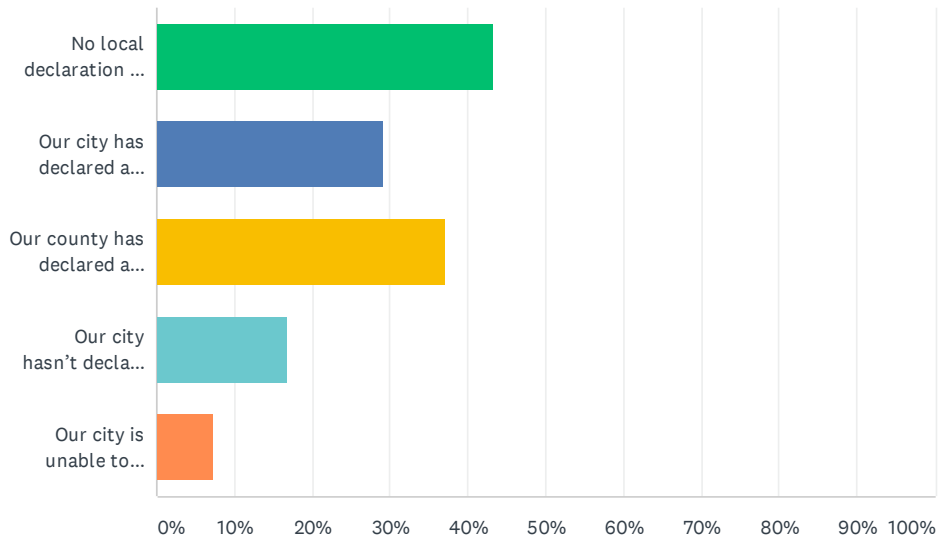
Answered: 165 Skipped: 3



ANSWER CHOICES	RESPONSES	
All buildings closed	28.48%	47
All building closed, but parks remain open	20.61%	34
City hall is drive-thru only	28.48%	47
City hall is open but with limited hours	4.85%	8
City hall open by appointment only	27.88%	46
City hall business being done by drop box/overnight box only	50.91%	84
Library is closed	40.61%	67
Community Centers, Senior Centers, and other indoor recreational spaces are closed	62.42%	103
Parks and playgrounds are closed	44.85%	74
Other - Please Specify	16.36%	27
Total Respondents: 165		

### Q9 Please check all that apply regarding a local state of emergency declaration:

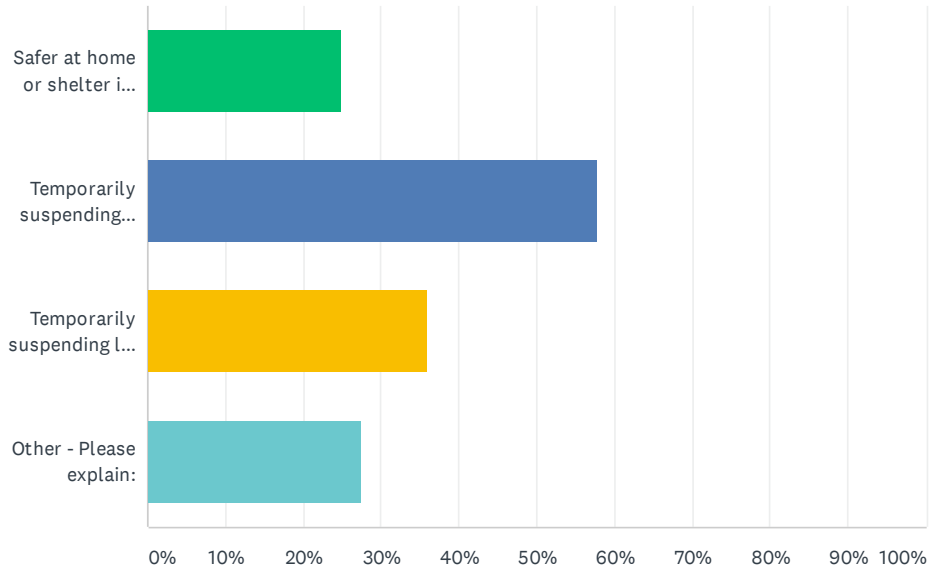
Answered: 162 Skipped: 6



ANSWER CHOICES	RESPONSES	
No local declaration of emergency	43.21%	70
Our city has declared a local state of emergency	29.01%	47
Our county has declared a local state of emergency	37.04%	60
Our city hasn't declared but it is being considered	16.67%	27
Our city is unable to declare a local state of emergency because of limitations (like charter)	7.41%	12
Total Respondents: 162		

**Q10 Have you adopted any local orders independent of the federal guidance and Governor Lee's declaration and executive orders? Please do not include closures in your answer as that is being handled in another question. Check all that apply:**

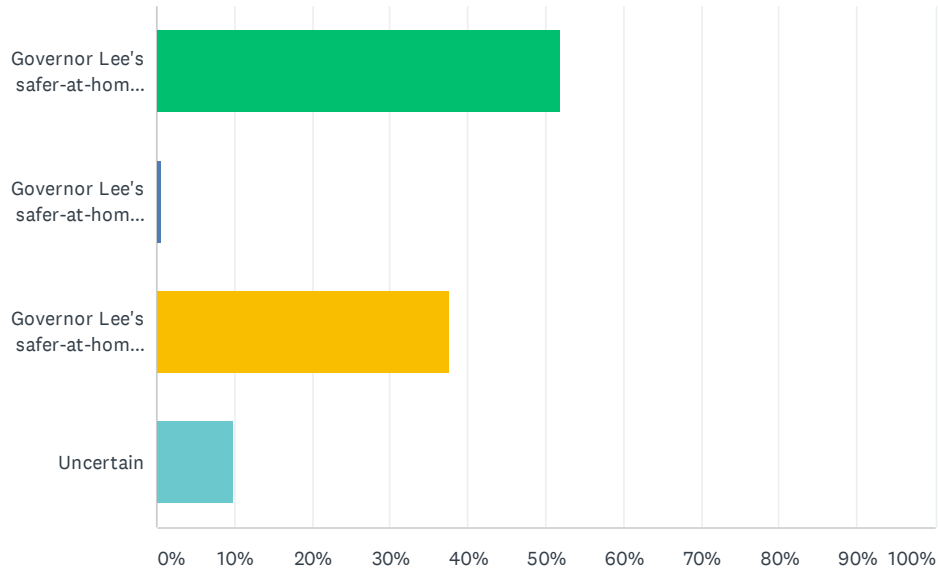
Answered: 128 Skipped: 40



ANSWER CHOICES	RESPONSES	
Safer at home or shelter in place	25.00%	32
Temporarily suspending utility disconnects	57.81%	74
Temporarily suspending late fees	35.94%	46
Other - Please explain:	27.34%	35
Total Respondents: 128		

### Q11 Based on conversations with your county health department, health care providers, and feedback from your residents and businesses, which of the following best represents your views?

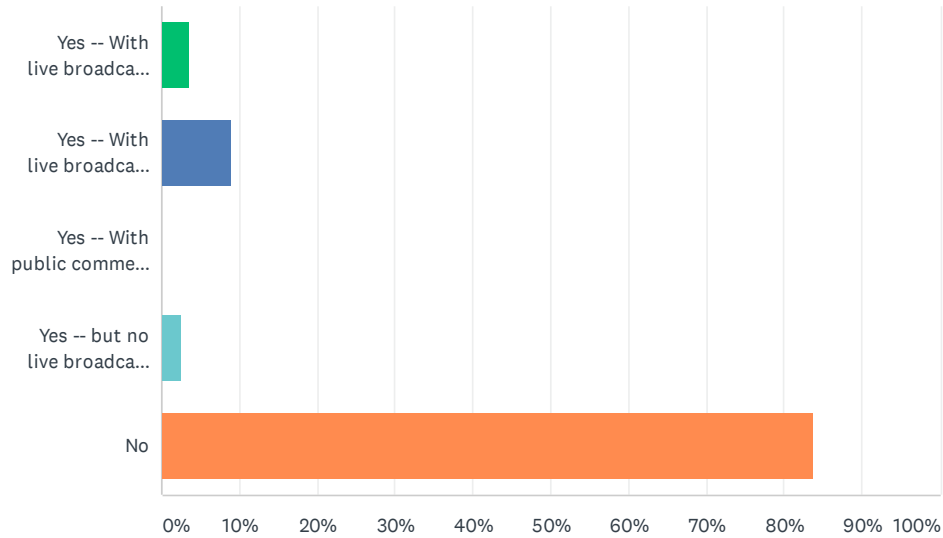
Answered: 162 Skipped: 6



ANSWER CHOICES	RESPONSES	
Governor Lee's safer-at-home executive order is the right move	51.85%	84
Governor Lee's safer-at-home executive order goes too far	0.62%	1
Governor Lee's safer-at-home executive order doesn't go far enough	37.65%	61
Uncertain	9.88%	16
<b>TOTAL</b>		<b>162</b>

### Q12 Have you conducted any city meetings electronically? If so, please identify the technology utilized and whether you provided live broadcast and whether you were able to facilitate public comments

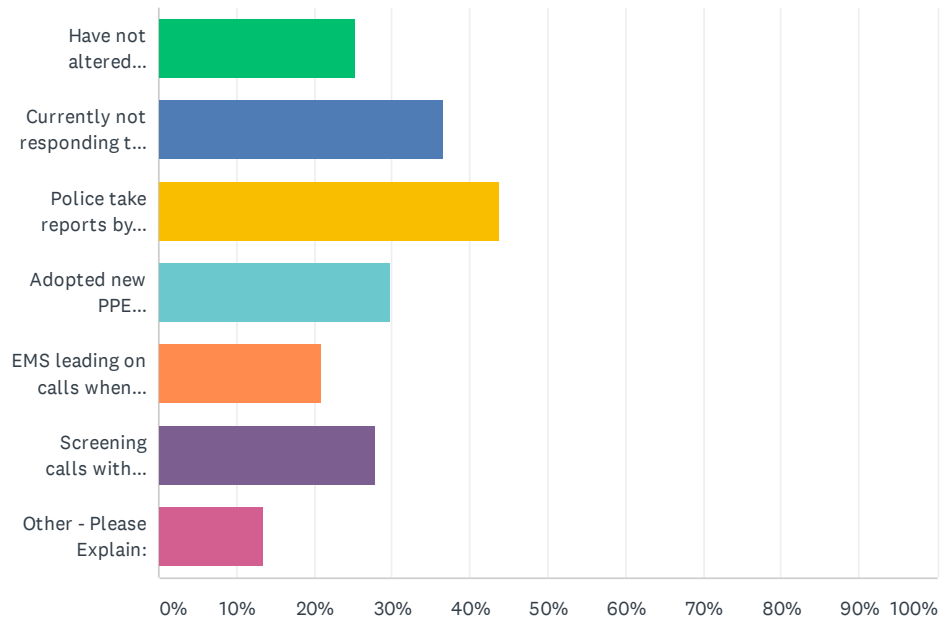
Answered: 165 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes -- With live broadcast and public comments	3.64%	6
Yes -- With live broadcast but no public comments	9.09%	15
Yes -- With public comments but no live broadcast	0.00%	0
Yes -- but no live broadcast and no public comments	2.42%	4
No	83.64%	138
<b>TOTAL</b>		<b>165</b>

### Q13 Have you altered standard operating procedures for EMT, firefighters or law enforcement officers responding to calls? Check all that apply:

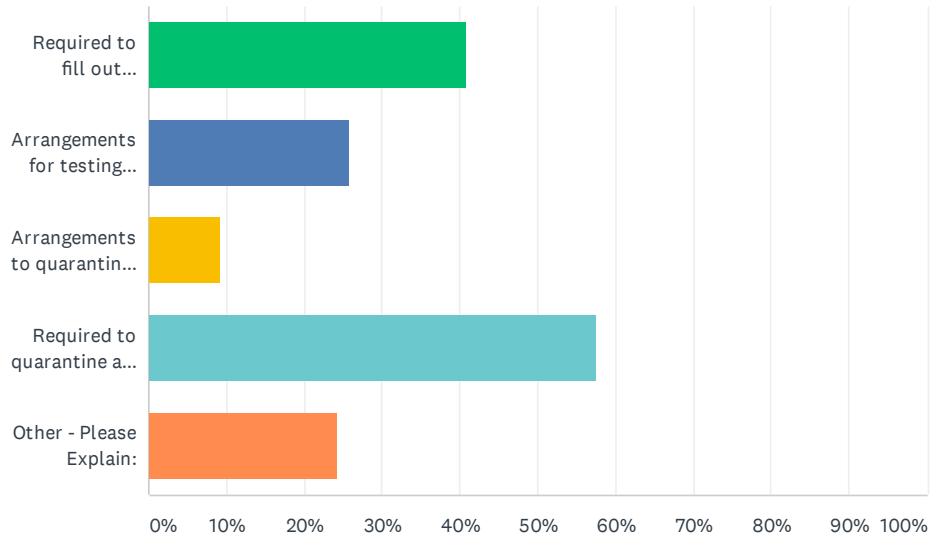
Answered: 158 Skipped: 10



ANSWER CHOICES	RESPONSES	
Have not altered standard operating procedures	25.32%	40
Currently not responding to or cutting back on response to minor, non-emergency calls	36.71%	58
Police take reports by phone only, if possible	43.67%	69
Adopted new PPE requirements	29.75%	47
EMS leading on calls when possible / Police and Fire only respond by request of EMS	20.89%	33
Screening calls with questions about COVID-19	27.85%	44
Other - Please Explain:	13.29%	21
<b>Total Respondents: 158</b>		

**Q14 If your city has adopted new protocols in the event that EMTs, fire fighters, or police officers are believed to have been exposed to COVID-19, please check all apply:**

Answered: 120 Skipped: 48

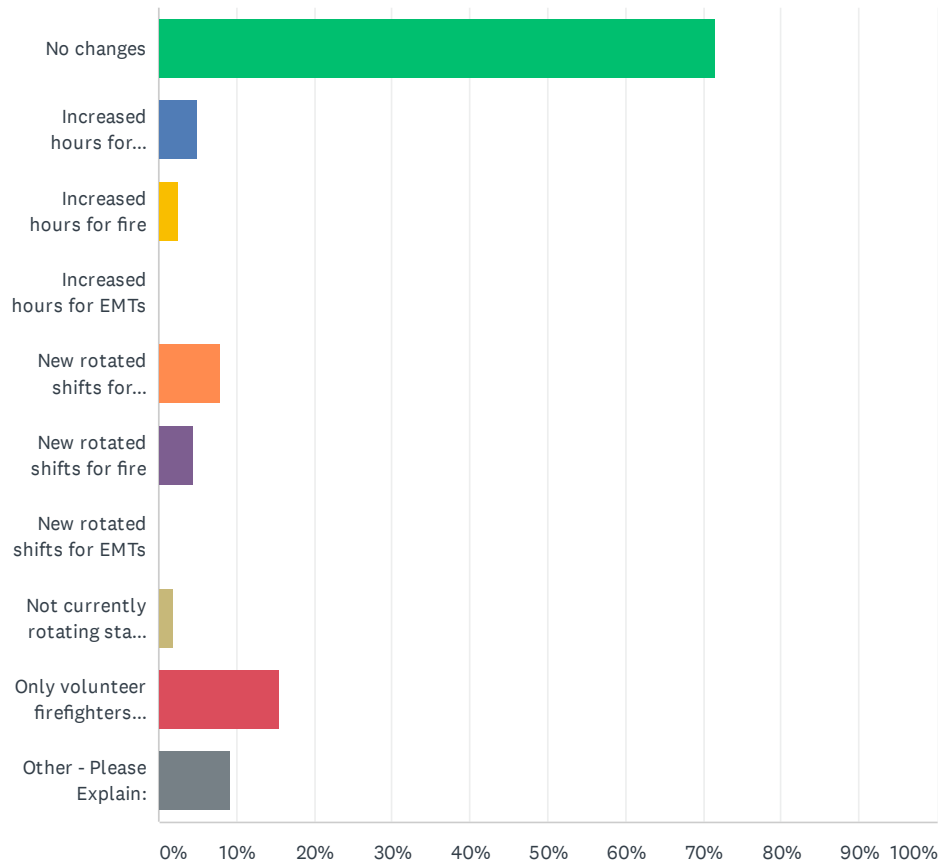


ANSWER CHOICES	RESPONSES
Required to fill out incident report detailing possible exposure	40.83% 49
Arrangements for testing protocol	25.83% 31
Arrangements to quarantine at offsite facilities	9.17% 11
Required to quarantine at home	57.50% 69
Other - Please Explain:	24.17% 29
Total Respondents: 120	



### Q15 Have you found it necessary to alter shifts for firefighters, EMTs or police officers? Check all that apply

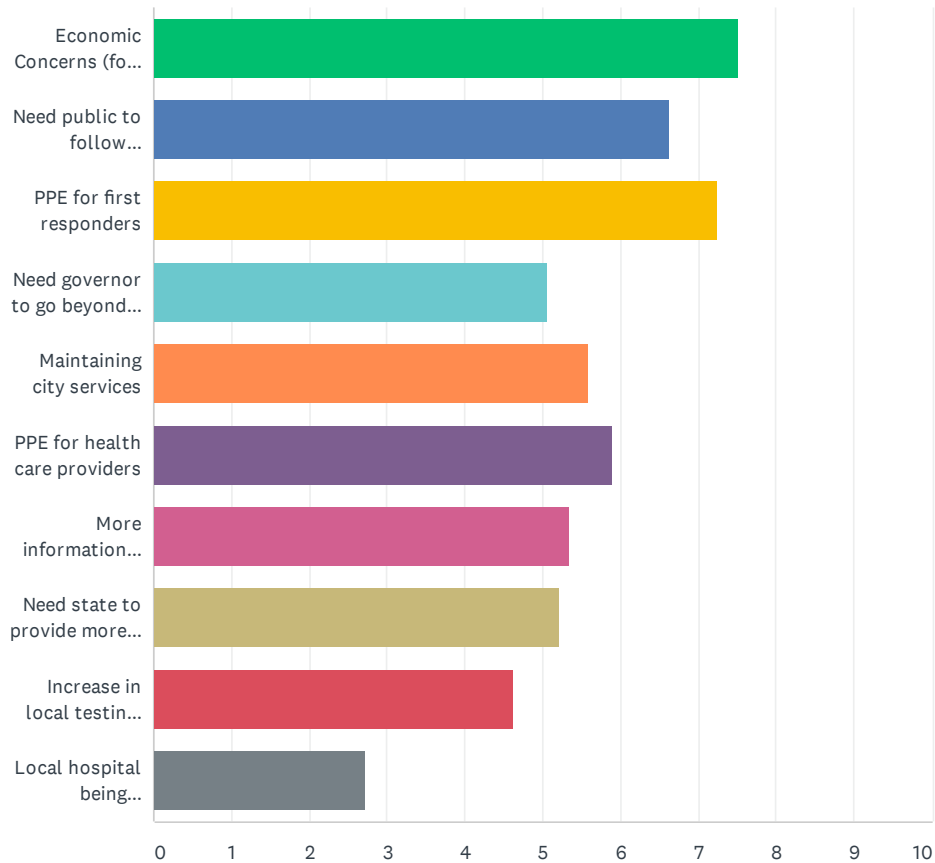
Answered: 162 Skipped: 6



ANSWER CHOICES	RESPONSES	
No changes	71.60%	116
Increased hours for police	4.94%	8
Increased hours for fire	2.47%	4
Increased hours for EMTs	0.00%	0
New rotated shifts for police	8.02%	13
New rotated shifts for fire	4.32%	7
New rotated shifts for EMTs	0.00%	0
Not currently rotating staff but planning for it	1.85%	3
Only volunteer firefighters in our city/town	15.43%	25
Other - Please Explain:	9.26%	15
Total Respondents: 162		

**Q16 Rank the following list of 10 potential needs/challenges in order of greatest need or challenge facing your city. The greatest need/challenge appearing on this list should be ranked "1" The need/challenge appearing on the list that poses the least amount of concern to you and your city should be ranked "10."**

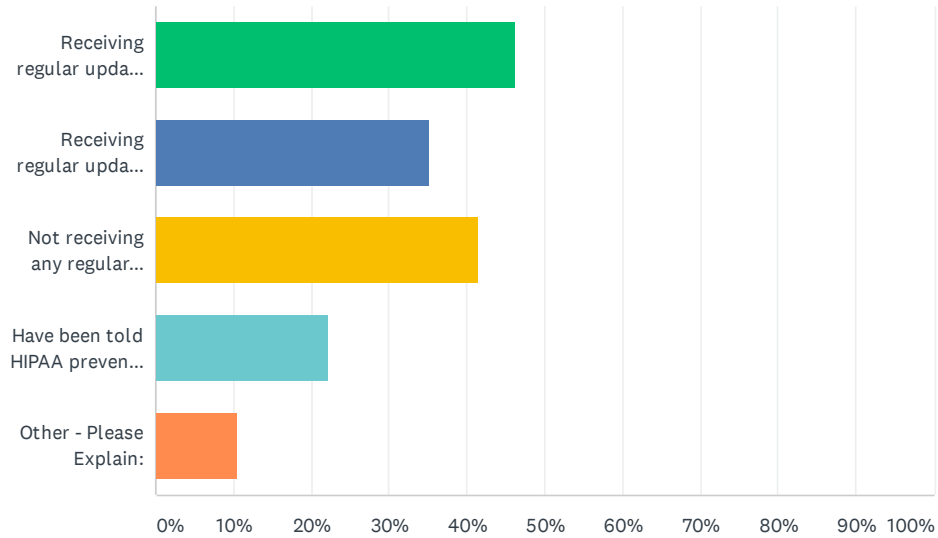
Answered: 162 Skipped: 6



	1	2	3	4	5	6	7	8	9	10	TOTAL	S
Economic Concerns (for local business and loss of revenue)	24.03% 37	14.94% 23	17.53% 27	14.94% 23	12.34% 19	5.84% 9	3.25% 5	2.60% 4	2.60% 4	1.95% 3	154	
Need public to follow guidelines/orders	18.35% 29	11.39% 18	12.03% 19	11.39% 18	10.13% 16	12.03% 19	10.76% 17	10.13% 16	2.53% 4	1.27% 2	158	
PPE for first responders	18.62% 27	20.00% 29	16.55% 24	8.97% 13	13.79% 20	6.90% 10	6.90% 10	3.45% 5	2.07% 3	2.76% 4	145	
Need governor to go beyond existing executive orders with stronger statewide action	14.19% 21	6.08% 9	8.11% 12	10.14% 15	6.76% 10	7.43% 11	6.76% 10	8.11% 12	12.16% 18	20.27% 30	148	
Maintaining city services	10.46% 16	11.76% 18	11.11% 17	11.11% 17	9.15% 14	7.19% 11	7.19% 11	9.80% 15	10.46% 16	11.76% 18	153	
PPE for health care providers	6.94% 10	13.89% 20	13.89% 20	14.58% 21	4.86% 7	13.19% 19	6.25% 9	11.81% 17	11.11% 16	3.47% 5	144	
More information about testing and confirmed cases in your community	6.16% 9	7.53% 11	8.90% 13	4.79% 7	15.07% 22	18.49% 27	15.75% 23	11.64% 17	6.85% 10	4.79% 7	146	
Need state to provide more guidance on enforcing governor's executive orders locally	2.70% 4	10.81% 16	6.08% 9	12.84% 19	16.89% 25	10.14% 15	11.49% 17	8.11% 12	13.51% 20	7.43% 11	148	
Increase in local testing capacity	2.72% 4	3.40% 5	4.76% 7	10.20% 15	12.24% 18	10.88% 16	21.09% 31	18.37% 27	11.56% 17	4.76% 7	147	
Local hospital being overwhelmed / Lack of Hospital	0.68% 1	4.79% 7	2.74% 4	2.05% 3	1.37% 2	4.11% 6	8.22% 12	13.01% 19	23.29% 34	39.73% 58	146	

**Q17 Are you receiving information concerning municipal residents/visitors that have been tested, tested positive, or are presumed positive but awaiting test results? Check all that apply.**

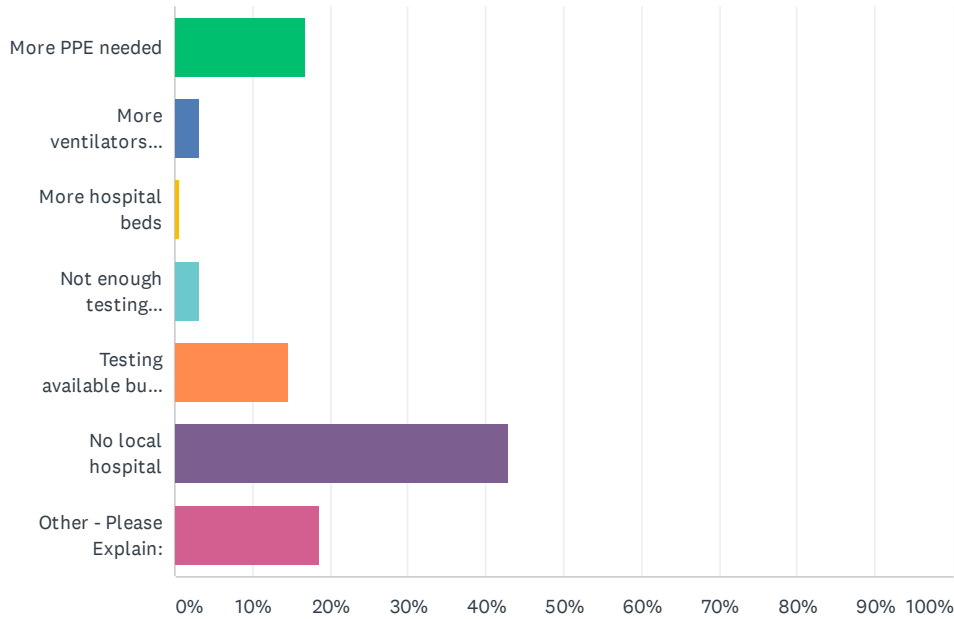
Answered: 162 Skipped: 6



ANSWER CHOICES	RESPONSES	
Receiving regular updates on statewide numbers	46.30%	75
Receiving regular updates on county-specific data from local hospital and/or county health department	35.19%	57
Not receiving any regular updates on local positive	41.36%	67
Have been told HIPAA prevents sharing this information	22.22%	36
Other - Please Explain:	10.49%	17
Total Respondents: 162		

**Q18 Have you established regular communications with your local hospitals? If so, what are they telling you concerning testing capacity, available beds, available ventilators, PPE, etc.? Check all that apply:**

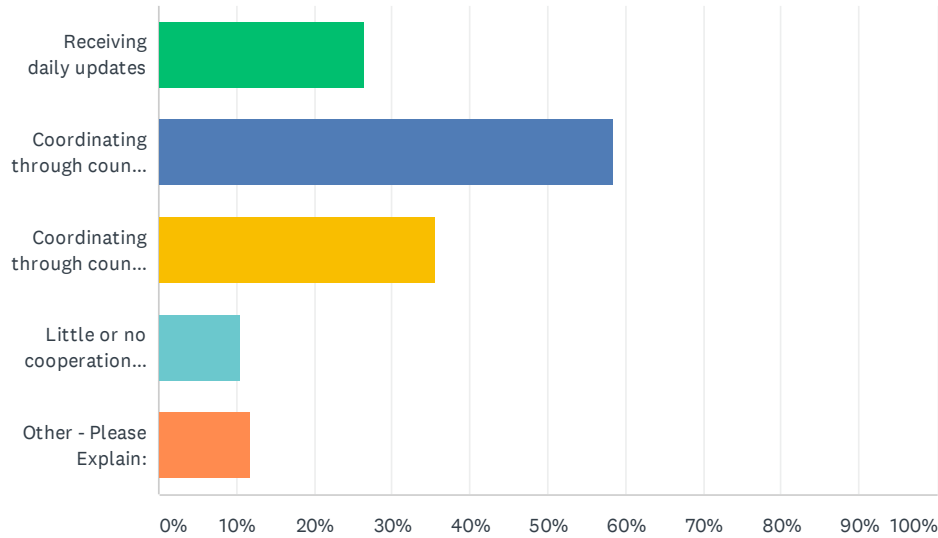
Answered: 156 Skipped: 12



ANSWER CHOICES	RESPONSES	
More PPE needed	16.67%	26
More ventilators needed	3.21%	5
More hospital beds	0.64%	1
Not enough testing available	3.21%	5
Testing available but results require significant time	14.74%	23
No local hospital	42.95%	67
Other - Please Explain:	18.59%	29
<b>TOTAL</b>		<b>156</b>

**Q19 Have you been able to establish a working relationship with your county health director (department) and are you coordinating with the department on closures and city/county specific updates? Check all that apply.**

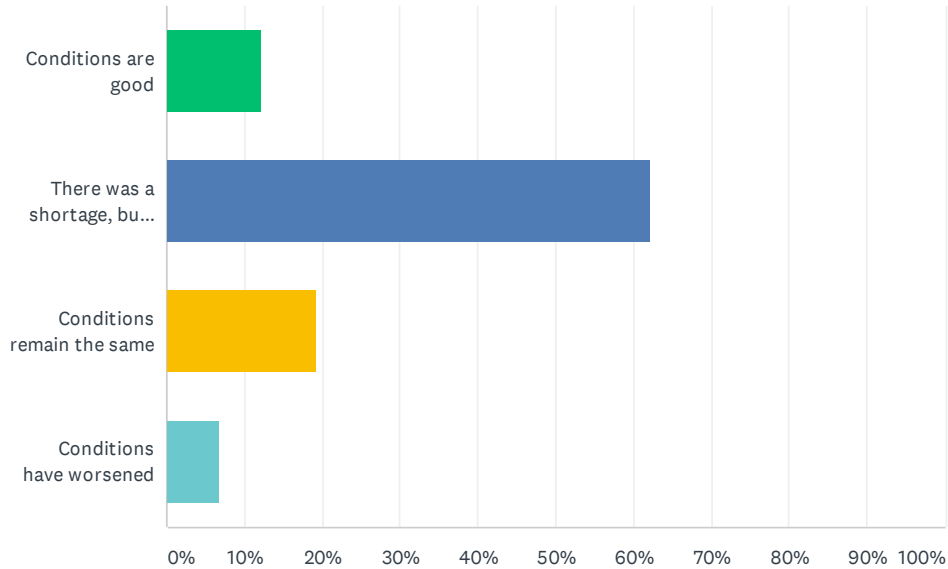
Answered: 163 Skipped: 5



ANSWER CHOICES	RESPONSES	
Receiving daily updates	26.38%	43
Coordinating through county mayor's office	58.28%	95
Coordinating through county EMA	35.58%	58
Little or no cooperation and/or coordination with county entities	10.43%	17
Other - Please Explain:	11.66%	19
Total Respondents: 163		

Q20 Generally cities have indicated stores remain open with shortened hours as they struggle to re-stock to combat shortages of cleaning supplies, paper products, and food staples. What changes have you noticed with regard to the availability of grocery items in the last week?

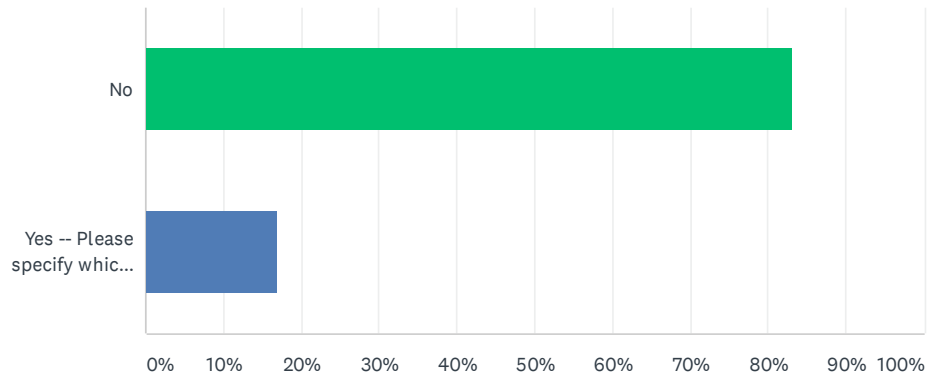
Answered: 166 Skipped: 2



ANSWER CHOICES	RESPONSES	
Conditions are good	12.05%	20
There was a shortage, but availability has improved	62.05%	103
Conditions remain the same	19.28%	32
Conditions have worsened	6.63%	11
<b>TOTAL</b>		<b>166</b>

## Q21 Are you having difficulty providing or have you suspended provision of any city services in the past week?

Answered: 165 Skipped: 3

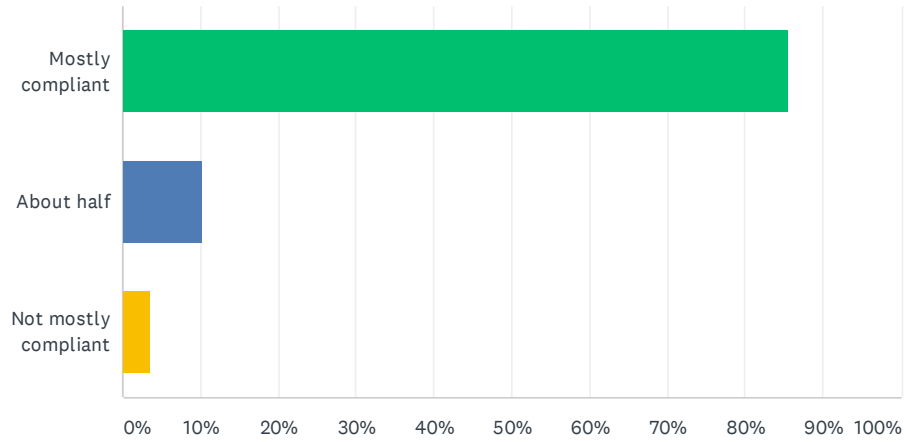


ANSWER CHOICES	RESPONSES	
No	83.03%	137
Yes -- Please specify which services:	16.97%	28
<b>TOTAL</b>		<b>165</b>



## Q22 What would you estimate is the compliance rate of local businesses with Governor Lee's executive order? With any local orders affecting businesses?

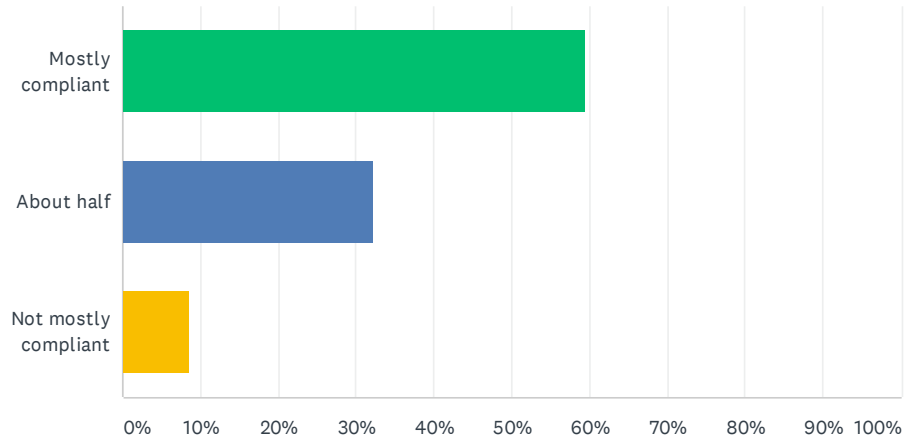
Answered: 166 Skipped: 2



ANSWER CHOICES	RESPONSES	
Mostly compliant	85.54%	142
About half	10.24%	17
Not mostly compliant	3.61%	6
<b>TOTAL</b>		<b>166</b>

### Q23 Are residents of your community generally abiding by the social distancing guidance and limiting trips outside the home or are they largely continuing to socialize and go out in public as normal?

Answered: 165 Skipped: 3



ANSWER CHOICES	RESPONSES
Mostly compliant	59.39% 98
About half	32.12% 53
Not mostly compliant	8.48% 14
TOTAL	165

## Section 4 -- Written Analysis

TML has issued two version of our COVID-19 City Situations Reporting Survey. The first survey had responses from 125 cities, whereas this second survey has received 168 responses. Answers by population category differ between these groups in that the vast majority of new responses to the second survey are from category 3 and 4 cities with populations below 10,000.

Population categories are referred to frequently:

**Category 1** – 50,000+

**Category 2** – 10,000-49,999

**Category 3** – 2,000-9,999

**Category 4** – Less than 2,000

**Question 3: As the virus spreads municipal officials and employees are being affected. Please check all that apply to your city:**

In the first survey we asked a much simpler yes/no question, “Are any of your city officials or employees under a quarantine order including a self-quarantine because of suspected exposure?” At the time that was collected on March 26, 20 of 125 cities (16%) responded “yes.” This was followed up with the yes/no question, “have any city officials or employees tested positive for the coronavirus?” 1 of 125 respondents answered “yes.”

We updated our survey in response to the comments and trends revealed. That’s reflected in the new Question 3 above with the following “check all that apply” answer choices and results regarding current officials and employees:

107 cities (82%) commented that this question does not apply at this time.

Awaiting test results -- 13.95% (18). Results are spread relatively even across all population categories.

Have tested positive -- 4.65% (6). 5 of the 6 respondents were larger cities with populations above 10,000 residents.

In self-quarantine because of presumed exposure – 23.26% (30)

In self-quarantine because of health risks such as pre-existing conditions or age -- 27.13% (35)

Again, results are spread relatively even across all population categories.

In the five days between results from survey #1 to #2, the number of cities with officials/employees who have tested positive has risen from 1 to 6. In that same period the number of cities with officials/employees who are in quarantine for any purpose has risen from 20 to 65.

**Question 4: Are you operating short-handed in any city department as a result of quarantine/self-quarantine/or confirmed infections (do not include working from home as a reason)?**

This question was asked the same way in the first survey with 13 cities (10.4%) answering “yes.” In survey #2, 29 cities (17.4%) answered in the affirmative. 25 of the 29 (86%) cities who responded “yes” have less than 10,000 residents (category 3 and 4). This confirms a trend revealed in the comments of survey #1, where category 3 and 4 cities expressed concern that their already small number of employees are mostly working in essential services like public safety and public works. These employees aren’t capable of performing this work at home, and there is a higher risk of being shorthanded if even one or two employees require quarantine or otherwise. This is explored more in subsequent questions.

**Question 5: If you are operating short-handed in any city department as a result of quarantine/self-quarantine/or confirmed infections, please check all that apply:**

Breakdown of responses:

- Police force – 5.41% (8)
- Fire department – 2.70% (4)
- EMS – 0.68% (1)
- Public transit – 2.03% (3)
- City Hall – 10.14% (15)
- Does not apply – 76.35% (113)

**Trends from Comments:**

- Public works – 6% (9)
- Others mentioned: Administration (1), IT (1)

Based on the population categories of those who answered this matches the trend of smaller cities with smaller workforces reaching a point of shorthandedness faster than larger cities with larger workforces.

**Question 6: What percent of your employees are working from home? We're looking for an estimate.**

This is the same as question 5 from the first survey, and the results in survey #2 are nearly identical despite an increase in the total amount of responses.

	<u>Survey #1 (March 26)</u>	<u>Survey #2 (April 1)</u>
100% -- Everyone who can is working from home.	2.4% (3)	1.22% (2)
75% -- Most people are working from home	1.6% (2)	1.22% (2)
50% -- Half working from home	12% (15)	12.20% (20)
25% -- Most are still coming to work	28% (35)	28.05% (46)
None -- All of our staff is still coming to work	55.20% (69)	57.32% (94)
	<b><u>TOTAL 125</u></b>	<b><u>TOTAL 164</u></b>

Comments in our first survey revealed this trend may again be largely attributed to the essential nature of so many city services, like public safety and public works, and the reality that most cities in Tennessee have smaller workforces providing those services. To confirm this better in our second survey we asked a new follow up, Question 7.

**Question 7: "Please check all of the following that apply to your city regarding "work from home."**

80 cities (54.8%) checked "Our city has a small staff of mostly essential employees who can't work from home, like police officers," confirming that aforementioned trend.

Rotating staff is a significant trend revealed in our comments in both survey #1 and #2. In total, 54 cities (37%) responded that new policies are limiting staff hours or rotating staff as they continue to come to work. Smaller cities have commented they are rotating staff in their smaller workforces to ensure that if Person A gets sick it won't result in Person B also being sick, leaving them shorthanded. Question 15 provides more insight to this trend as it asks about staff rotations and other actions related to public safety officials.

In 32 cities (22%) all who can work at home are doing so, while another 15 cities (10.2%) have non-essential staff working from home. Closures are also requiring employees to stay at home in 22 cities (15%).

**Question 8: Please check all that apply to your city/town regarding limitations or closure of public properties:**

Survey #1 had the following yes/no question: "have you closed any city buildings or facilities to the public?" 115 of 125 (92%) answered "yes." Trends in the comments from survey #1 led us to revise our question to be more specific about closure trends. Respondents in survey #2 were able to answer with more specificity.

In many cities all buildings are closed, but parks remain open in some as of April 1, 2020.

All buildings closed -- 28.48% (47)

All building closed, but parks remain open -- 20.61% (34)

Parks and playgrounds are closed -- 44.85% (74)

In the comments, 20 cities explained that parks and walking trails remain open while playgrounds and pavilions are closed.

Nearly every city has made adjustments at City Hall.

City Hall Trends

City hall is drive-thru only -- 28.48% (47)

City hall is open but with limited hours -- 4.85% (8)

City hall open by appointment only -- 27.88% (46)

City hall business being done by drop box/overnight box only -- 50.91% (84)

### Other trends

Library is closed -- 40.61% (67)

Community centers, senior centers, other indoor recreational spaces are closed -- 62.42% (103)

### **Question 9: Please check all that apply regarding a local state of emergency declaration:**

In survey #1 we asked the yes/no question, “have you declared a local state of emergency?” 35 of 125 respondents (28%) answered “yes.”

Now, less than a week later, 47 (29%) cities responded that they have declared a local state of emergency with another 27 (16.6%) cities responding it is being considered. 60 (37%) cities responded that their county has declared a state of emergency.

### **Question 10: Have you adopted any local orders independent of the federal guidance and Governor Lee's declaration and executive orders? Please do not include closures in your answer as that is being handled in another question. Check all that apply:**

In survey #1 we asked the first part of this question with the possibility of answering “yes” or “no.” 25 of 125 (20%) cities answered “yes.” We turned the most common answers from the comments into options for a “check all that apply” question in survey #2.

32 cities (25%) responded that they have adopted a safer-at-home or shelter-in-place order. 74 cities (57.8%) responded that they are temporarily suspending utility disconnects with another 46 cities (36%) suspending late fees. There is some overlap in these numbers.

Survey #2 comments for other local orders:

Suspending building permits (1)

Suspending zoning appeals (1)

Suspending traffic violations (1)

Suspending permits for door-to-door solicitations (1)

### **Question 11: Based on conversations with your county health department, health care providers, and feedback from your residents and businesses, which of the following best represents your views?**

This question was posed shortly after Governor Lee issued Executive Orders 21 and 22, ordering non-essential businesses to close statewide and urging residents statewide to stay “safer at home.” Responses were collected on April 1, 2020. So, this predates Governor Lee’s most recent Executive Order 23, issued April 2, requiring citizens stay at home unless they are carrying out essential activities. So, the following responses can be understood as a reaction to orders 21 and 22, not order 23.

84 (52%) cities responded that the governor’s safer at home order (EO 22) was “the right move” while another 61 (38%) cities felt that order “didn’t go far enough.”

**Question 12: Have you conducted any city meetings electronically? If so, please identify the technology utilized and whether you provided live broadcast and whether you were able to facilitate public comments.**

This same question was asked in survey #1. At that time most cities hadn't conducted any city meetings electronically, and that's still the case. In survey #1, 19 of 125 (15.2%) cities had conducted a meeting electronically. In survey #2, 25 of 165 (15.2%) had conducted a meeting. Most of these meetings did not allow for public comments.

Technology Trends:

Survey #1 comments revealed that 9 cities had used Zoom and 7 cities had used Facebook Live for their meetings. Those were the overwhelming mentions in comments on survey #2 as well, with 15 mentions of Zoom and 5 mentions of Facebook live. Some overlap of survey #1 and #2 responses from the same cities are likely. Webex had 3 mentions in survey #2, with YouTube, GoTo Meeting, Google Meets, and using a conference call each receiving one mention.

**Question 13: Have you altered standard operating procedures for EMT, firefighters or law enforcement officers responding to calls? Check all that apply:**

This was asked as a yes/no question in survey #1, and 70 of 125 cities (56%) responded "yes."

Based on the comment trends we revised this question for survey #2 with the following results:

40 cities (25%) responded they have not altered standard operating procedures.

58 cities (37%) are currently not responding to or cutting back on response to minor, non-emergency calls. In 69 cities (44%) police are taking reports by phone only, if possible.

In 33 cities (21%) EMS is leading on calls when possible, and 44 cities (28%) are screening calls with questions about COVID-19.

47 cities (30%) have adopted new PPE requirements.

Comment trends:

Suspended automatic aid with neighboring departments – 1 city.

Does not apply as the county provides these services – 8 cities.

**Question 14: If your city has adopted new protocols in the event that EMTs, fire fighters, or police officers are believed to have been exposed to COVID-19, please check all apply:**

Public safety officials are on the front lines, and the likelihood of exposure to COVID-19 is much higher because of the nature of their duties. Cities are taking actions to respond to this reality.

49 cities (41%) require employees to fill out incident reports detailing their possible exposure.

31 cities (26%) have a protocol to make arrangements for testing.

69 cities (57.5%) require quarantine at home while 11 cities (9%) make arrangements for quarantine at offsite facilities.

**Question 15: Have you found it necessary to alter shifts for firefighters, EMTs or police officers? Check all that apply:**

116 cities (72%) have made no changes such as rotating shift or increasing hours.

For now, only 13 cities (8%) responded that they are rotating police with 7 cities (4%) rotating fire fighters. However, another 3 cities (2%) are planning for it.

8 cities (5%) have increase hours for police, and 4 cities (2.5%) have increased hours for fire fighters.

Some cities commented they aren't working any volunteer fire fighters at this time. 25 cities (15%), exclusively with populations below 10,000, responded they have volunteer firefighters only.

**Question 16: Rank the following list of 10 potential needs/challenges in order of greatest need or challenge facing your city. The greatest need/challenge appearing on this list should be ranked "1." The need/challenge appearing on the list that poses the least amount of concern to you and your city should be ranked "10."**

"Economic concerns for local business and the loss of local revenue" ranked 1<sup>st</sup>, edging out the 2<sup>nd</sup> ranked choice of "PPE for first responders."

"Concerns about the public following guidelines/orders" ranked 3<sup>rd</sup>.

There is some distance between these first three choices and the next set. "PPE for health care providers" is a clear 4<sup>th</sup> place ranking, followed closely by "maintaining city services" in 5<sup>th</sup> place.

The next 3 rankings were nearly even: the need for "more information" ranked 6<sup>th</sup>, the need for the state to "provide more guidance on enforcing the governor's orders" ranked 7<sup>th</sup>, and the need for the governor to "go beyond existing executive orders with stronger statewide action" ranked 8<sup>th</sup>. Reminder: this survey took place after EO 22 and before EO 23.

The need for an "increase in local testing capacity" ranked 9<sup>th</sup>, with "concerns about the local hospital being overwhelmed/lack of a local hospital" ranking last.



**Question 17: Are you receiving information concerning municipal residents/visitors that have been tested, tested positive, or are presumed positive but awaiting test results? Check all that apply.**

We asked a yes/no version of this question in survey #1 to set a baseline for those receiving testing and confirmed case information of municipal residents/visitors. 46 of 125 (37%) responded they were receiving information in some form. 16 of those respondents clarified in their comments that they were only receiving county-specific data. 4 cities responded they were being told that HIPAA prevented sharing that information. In response to that feedback we revised this question into the form above with the following responses:

75 cities (46%) are receiving regular updates on statewide numbers, and 57 (35%) are receiving regular updates on county-specific data. However, 67 cities (41%) responded they are not receiving any regular updates on local positives, and 36 cities (22%) have been told that HIPAA prevents sharing this information.

Comments clarify that some of these respondent cities are only getting this information because they research it themselves. Other cities are coordinating with their county mayors or county EMA and are very satisfied with their collaboration. More on that in Question 19.

**Question 18: Have you established regular communications with your local hospitals? If so, what are they telling you concerning testing capacity, available beds, available ventilators, PPE, etc.? Check all that apply:**

This was asked as a yes/no question in survey #1 with 49 of 125 (39%) responding in the affirmative. Comment trends from survey #1 created the check all answers available in our revised question for survey #2.

26 cities (16.6%) responded that their local hospitals need more PPE.

23 cities (15%) responded that testing is available, but the results require significant time to process.

5 cities (3%) responded that their local hospital needs more ventilators and another 5 cities responded that not enough testing is available.

1 city, a category 4 city, responded that their local hospital needs more beds.

67 cities (43%) responded they do not have a local hospital.

**Question 19: Have you been able to establish a working relationship with your county health director (department) and are you coordinating with the department on closures and city/county specific updates? Check all that apply.**

This was presented as a yes/no question in survey #1 with 80 of 124 (64.5%) cities responding in the affirmative. Comments revealed trends that became choices for our revised question in survey #2.

95 cities (58%) are coordinating through their county mayor's office while another 58 (35.5%) are coordinating through their county EMA. 43 cities (26%) are receiving daily updates.

17 cities (10%) have little or no coordination with county entities.

Comments reveal details about the different levels of cooperation with county officials and health departments being reported. Some are having daily or weekly conference calls between officials while others are feeling frustrated they can't get information.

**Question 20: Generally cities have indicated stores remain open with shortened hours as they struggle to re-stock to combat shortages of cleaning supplies, paper products, and food staples. What changes have you noticed with regard to the availability of grocery items in the last week?**

In survey #1 we asked a similar yes/no question: "What is the status of your grocery stores? Are people able to get the products they require?" At that time 39 cities (31%) answered "no." Cities that answered "no" in survey #1 represented the spectrum of population categories, demonstrating this issue effects both large and small cities. However, the lack of grocery options in category 4 cities (with populations below 2,000) is unique as many of these cities who answered "no" in survey #1 have only a Dollar General, have grocers who are not restocked regularly, or have to drive 10 or more miles to reach a grocery.

To better understand the trends among our cities we revised this question to compare conditions at the time of this survey #2 to conditions a week prior.

103 cities (62%) reported that there was a shortage, but availability of supplies has improved.

20 cities (12%) reported that conditions remain good. 14 of respondents in this category have populations around 5,000 or less.

11 cities (6.6%) reported that conditions have worsened in the past week.

**Question 21: Are you having difficulty providing or have you suspended provision of any city services in the past week?**

In survey #1 we asked this same question with yes/no answer choices. At that time 28 cities (22%) answered that they were having difficulty providing or had suspended provision of city services.

28 cities (17%) said that they either experienced difficulty continuing to provide or suspended provision of some city services in the past week.

- 12 East Tennessee
  - Kimball – Closed town hall and parks. Canceled Town Board, Park Board, Planning Commission meetings for April. Also canceled city court for April/May.
  - Sweetwater – Closed visitor’s center. Continued paying employees to work at home.
  - Farragut – Town Hall closed to public.
  - Norris – Suspended new building permits, zoning appeals, city boards and commissions meetings, rifle range permits. City recreation and facility use suspended.
  - Bristol – fewer people seeking services, such as planning.
  - Tazewell – Closed city hall to public and limited employees. Closed city parks.
  - Clinton – Canceled public works annual Spring Cleanup
  - Calhoun – Closed library.
  - Signal Mountain – Closed recycling center. Limited operation of transfer station. Some park amenities closed.
  - Athens – Suspended animal shelter intakes. Suspended refuse cart services. Limiting any service that requires close proximity to other persons.
  - Harriman – Closed recreation facilities and programs. Slower response for debris pick up.
- 10 Middle Tennessee
  - Springfield – Closed all parks, except greenways
  - Altamont – Closed playgrounds.
  - White House – Canceled park activities
  - Brentwood – Closed planning and codes department (employee positive test) but providing field inspections.
  - Coopertown – Street department
  - Clarksville – No city service interruptions but slower response times with limitations on access to city buildings
  - Eagleville – No longer providing notary public services
  - Fayetteville – Closed all parks and suspended all recreational leagues
  - Waverly – Closed parks and recreation facilities. Closed Senior Citizens’ Center. Suspended animal shelter services.
  - Lebanon – Indicated experienced difficulty providing service, closed facilities or suspended services in the past week but did not specify.
- 9 West Tennessee
  - McKenzie – City court
  - Rutherford – Sent public works department home pending test results.
  - Samburg – No public works duties being performed.
  - Humboldt – City sticker payments extended to May

- Lexington – All public facilities closed, including parks, seniors center and museum. New utility service suspended and only performing essential repairs.
- Grand Junction – Closed library and park.
- Somerville – Suspended code enforcement.
- Three Way – Closed all parks.
- Trezevant – Indicated experienced difficulty providing service, closed facilities or suspended services in the past week but did not specify.

**Question 22: What would you estimate is the compliance rate of local businesses with Governor Lee's executive order? With any local orders affecting businesses?**

Note: this survey was collected before Governor Lee issued EO 23 but after orders 21 and 22.

142 cities (86%) indicate that local businesses are mostly complying with state and local orders affecting businesses.

- 47 East Tennessee
  - Norris – Occasional social distancing issues with carryout, grocery stores and post office added 6ft lines on the floor.
  - Jacksboro – Most business compliant, but we have one local business that refuses to close.
- 44 West Tennessee
  - Paris – Businesses covered under EO 17 and EO21 are mostly compliant. Only half of those businesses that have been “encouraged” are compliant.
- 46 Middle Tennessee
  - Springfield -- “Essential” business/service” can be applied to just about every business; however, most small retailers closed and restaurants are providing drive-thru.
  - Brentwood – Single fitness center still operating as of 3/31

17 cities (10%) indicate that about half of local businesses are complying with state and local orders affecting businesses. This is more total and a higher percentage of the share than had responded the same in survey #1: 6 cities (4.8%).

- 8 West Tennessee
- 6 Middle Tennessee
- 3 East Tennessee

6 cities (4%) indicate that most local businesses are not complying with state and local orders affecting businesses. This is more total and a higher percentage of the share than had responded the same in survey #1: 2 cities (1.6%).

- 3 West Tennessee
  - Lexington – Not sure how we are supposed to enforce the state orders.
- 2 Middle Tennessee
  - Tullahoma – Big box stores, grocery stores and churches are not complying. Seem to be waiting for enforcement to force closure.
  - LaVergne – No teeth to enforce orders.
- 1 East Tennessee

**Question 23: Are residents of your community generally abiding by the social distancing guidance and limiting trips outside the home or are they largely continuing to socialize and go out in public as normal?**

Generally, all respondents, including those that indicated residents are mostly compliant, expressed concerns about trips outside the home to “Essential Businesses” or to participate in “Essential Activities” were too often being treated as “outing” for the family. Respondents also indicated higher non-compliance with school-aged children congregating. 98 cities (58%) indicated that their residents were largely complying with social distancing and observing CDC guidelines.

- McKenzie – predominantly youth congregating and traveling in groups. Noted closed basketball courts but had to remove basketball rims from the backboard when closure inadequate.
- Norris – Expressed concerns about lack of TVA oversight of Norris Dam. While restrooms are closed, large crowds continued to congregate and most parking lots were full. Most vehicles were not local. Noted that garbage cans were overflowing. TVA contacted and declined any additional actions.
- Bradford – Expressed concerns about church congregations continuing to meet. While most are worshipping online, a couple continue to meet.
- Brentwood – Noted that while observing significantly less traffic on streets, volume in parks and on trails suggest good many not staying at home.
- Jasper – Cited those ages 17-25 as the most non-compliant
- Grand Junction – Residents compliant, but individuals in surrounding communities not complying.

64 cities (40%) indicated that less than a majority of their residents were complying with social distancing and observing CDC guidelines

- 53 indicated that about half of residents complying
  - Kimball – Businesses share best practices like government and work together – limit trips to stores to 1 family member; plexiglass or some separation barriers, tape on the floor, grouping and congregating at deli, aisles or produce
  - Tazewell – Some residents still not taking COVID-19 seriously
  - Paris – Noted problem with youth congregating. Also noted entire family traveling to grocery or stores, rather than 1 family member.
  - McMinnville – Observed residents utilizing trips to grocery store and big box stores as a family outing and reprieve from isolation; resulting in crowds that are not observing guidelines
  - Gallatin – Expressed concerns about crowds at stores and not observing guidelines within stores.
- 14 indicated very little or no compliance
  - Union City – Commented on youth travelling in groups. Observing residents perusing and congregating at big box stores as well as gathering in open space

**Question 24: Have you noticed any trends/patterns emerging within your community or within your own operations that are worth noting?**

30 cities (20%) reported new trends or patterns in their community or operations.

The content of the comments are summarized below:

- Seeing an improvement in compliance from businesses and in the community and that everyone taking guidance seriously – Mason, Sweetwater, Coopertown, Trezevant, Clinton, Sharon, Charlotte, Fayetteville, Chapel Hill, Harriman
- Continue to see non-compliance in the community with folks not taking guidance seriously – Norris, Hartsville, Dover, Jacksboro, Tazewell and Gallatin. Several mentioned observing congregating continuing outside homes at grocery stores, big box stores, hardware stores. Dover and Jacksboro mentioned continued presence of visitors from outside the area. Norris mentioned need for more emphasis on limiting “play times” with children visiting in other households and returning to own family.
- Non-compliance business -- Jacksboro
- Stronger state response required – Manchester, Signal Mountain, Harriman
- Community/business confused – Manchester, Farragut, Lexington, Signal Mountain
- Increased level of concern – Milan, Harriman
- Local government and non-profit, businesses and community organizations working well together and coordinating assistance and support – Bristol, Rossville
- City employees’ morale/fatigue/upset still working to provide essential – Brentwood, Humboldt
- Congregating at food trucks operating -- Fayetteville
- Price gouging at local grocery – Hornbeak
- Utilizing Neighborhood Watch to effectively identify elderly, at-risk and individuals on their own in community – Belle Meade

# Section 5 – Response Data

## by Population Category and Grand Division

Questions 24 and 25 are only answerable in a meaningful way through comment and are not available in the response data of Section 5. Analysis of these questions is available in Section 4.

**Category 1** – Cities with a population above 50,000 residents.

**Category 2** – Between 10,000 and 49,999 residents.

**Category 3** – Between 2,000 and 9,999 residents.

**Category 4** – Less than 2,000 residents.

Question 3, As the virus spreads municipal officials and employees are being affected. Please check all that apply to your city:	<input type="checkbox"/> None of the above	Currently have officials/employees awaiting test results	Currently have officials/employees in self-quarantine because of health risks such as pre-existing c	Currently have officials/employees in self-quarantine because of presumed exposure	Currently have officials/employees who have tested positive
<b>East</b>					
Category 1	1		1		
Category 2	4	1	1	1	1
Category 3	22	2	3	1	
Category 4	11		4	1	
<b>Middle</b>					
Category 1		1		2	1
Category 2	5	5	8	7	2
Category 3	9	2	4	9	
Category 4	13	1	3	3	
<b>West</b>					
Category 1		2	1	2	1
Category 2	3		1	2	
Category 3	13	3	4	2	1
Category 4	26	1	5		
<b>Grand Total</b>	<b>107</b>	<b>18</b>	<b>35</b>	<b>30</b>	<b>6</b>

4. Are you operating short-handed in any city department as a result of quarantine/self-quarantine/or confirmed infections (do not include working from home as a reason)?	Category 1	Category 2	Category 3	Category 4	Grand Total
<b>No</b>					
East	2	5	24	13	44
Middle	1	11	14	14	40
West	2	6	15	30	53
<b>Yes</b>					
East		1	4	3	8
Middle	1	3	6	5	15
West			5	1	6
<b>Grand Total</b>	<b>6</b>	<b>26</b>	<b>68</b>	<b>66</b>	<b>166</b>

**5. If you are operating short-handed in any city department as a result of quarantine/self-quarantine/or confirmed infections, please check all that apply:**

	Category 1	Category 2	Category 3	Category 4	Grand Total
		3	11	4	18
Does not apply	5	19	47	55	126
Self-quarantines and other precautions have resulted in City Hall being shorthanded		4	4	4	12
Self-quarantines and other precautions have resulted in EMS being shorthanded		1			1
Self-quarantines and other precautions have resulted in public transit employees being shorthanded				1	1
Self-quarantines and other precautions have resulted in the fire department being shorthanded			1		1
Self-quarantines and other precautions have resulted in the fire department being shorthanded, Self-quarantines and other precautions have resulted in public transit employees being shorthanded	1				1
Self-quarantines and other precautions have resulted in the police force being shorthanded			2	2	4
Self-quarantines and other precautions have resulted in the police force being shorthanded, Self-quarantines and other precautions have resulted in City Hall being shorthanded			1		1
Self-quarantines and other precautions have resulted in the police force being shorthanded, Self-quarantines and other precautions have resulted in public transit employees being shorthanded, Self-quarantines and other precautions have resulted in City Hall being shorthanded				1	1
Self-quarantines and other precautions have resulted in the police force being shorthanded, Self-quarantines and other precautions have resulted in the fire department being shorthanded			1		1
Self-quarantines and other precautions have resulted in the police force being shorthanded, Self-quarantines and other precautions have resulted in the fire department being shorthanded, Self-quarantines and other precautions have resulted in City Hall being shorthanded			1		1
<b>Grand Total</b>	<b>6</b>	<b>27</b>	<b>68</b>	<b>67</b>	<b>168</b>



**6. What percent of your employees are working from home?**

We're looking for an estimate

	Category 1	Category 2	Category 3	Category 4	Grand Total
<input type="checkbox"/> <b>100% -- Everyone who can is working from home</b>				<b>2</b>	<b>2</b>
Middle				1	1
West				1	1
<input type="checkbox"/> <b>25% -- Most are still coming to work</b>	<b>3</b>	<b>13</b>	<b>19</b>	<b>11</b>	<b>46</b>
East	2	3	11	1	17
Middle		7	4	6	17
West	1	3	4	4	12
<input type="checkbox"/> <b>50% -- Half working from home</b>	<b>2</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>20</b>
East		2	3	3	8
Middle	1	3	2		6
West	1	1	2	2	6
<input type="checkbox"/> <b>75% -- Most people are working from home</b>	<b>1</b>		<b>1</b>		<b>2</b>
Middle	1				1
West			1		1
<input type="checkbox"/> <b>None -- All of our staff is still coming to work</b>		<b>6</b>	<b>41</b>	<b>47</b>	<b>94</b>
East		1	14	12	27
Middle		3	14	11	28
West		2	13	24	39
<b>Grand Total</b>	<b>6</b>	<b>25</b>	<b>68</b>	<b>65</b>	<b>164</b>

Question 7. Please check all of the following that apply to your city regarding "work from home."	All who can work at home are working from home	New policies are limiting staff hours or rotating staff, but they are still coming to work	Closed buildings or limited services has resulted in employees staying home	Our city has a small staff of mostly essential employees who can't work from home, like police officers	Non-essential staff is working from home
<input type="checkbox"/> <b>East</b>	<b>8</b>	<b>19</b>	<b>7</b>	<b>19</b>	<b>6</b>
Category 1		1			1
Category 2	2	3		2	
Category 3	5	12	6	8	5
Category 4	1	3	1	9	
<input type="checkbox"/> <b>Middle</b>	<b>13</b>	<b>18</b>	<b>8</b>	<b>28</b>	<b>7</b>
Category 1	2	2	2	1	2
Category 2	5	8	3	3	2
Category 3	3	6	1	12	1
Category 4	3	2	2	12	2
<input type="checkbox"/> <b>West</b>	<b>11</b>	<b>17</b>	<b>7</b>	<b>33</b>	<b>2</b>
Category 1	2	1	2		1
Category 2	3	3	2	2	
Category 3	3	7		12	1
Category 4	3	6	3	19	
<b>Grand Total</b>	<b>32</b>	<b>54</b>	<b>22</b>	<b>80</b>	<b>15</b>

Question 8. Please check all that apply to your city/town regarding limitations or closure of public properties: <input type="checkbox"/>	Community Centers, Senior Centers, and other indoor recreational									
	All buildings closed	Parks and playgrounds are closed	Library is closed	City hall business being done by drop box/overnight	City hall open by appointment only	City hall is open but with limited hours	All building closed, but parks remain open	City hall is drive-thru only		
<b>East</b>	<b>12</b>	<b>22</b>	<b>36</b>	<b>27</b>	<b>25</b>	<b>16</b>	<b>2</b>	<b>10</b>	<b>9</b>	
Category 1			2	2	1					
Category 2	2	4	6	3	1	3		1	1	
Category 3	5	10	18	13	15	11	2	7	4	
Category 4	5	8	10	9	8	2		2	4	
<b>Middle</b>	<b>12</b>	<b>21</b>	<b>32</b>	<b>22</b>	<b>20</b>	<b>14</b>	<b>4</b>	<b>14</b>	<b>22</b>	
Category 1		1	1				2	1		
Category 2	5	7	10	12	2	6	1	4	6	
Category 3	4	8	10	3	8	5		6	11	
Category 4	3	5	11	7	10	3	1	3	5	
<b>West</b>	<b>23</b>	<b>31</b>	<b>35</b>	<b>18</b>	<b>39</b>	<b>16</b>	<b>2</b>	<b>10</b>	<b>16</b>	
Category 1	2	1	2	2	1	1				
Category 2	4	4	5	5	3	3		1	2	
Category 3	9	13	12	8	12	5		4	9	
Category 4	8	13	16	3	23	7	2	5	5	
<b>Grand Total</b>	<b>47</b>	<b>74</b>	<b>103</b>	<b>67</b>	<b>84</b>	<b>46</b>	<b>8</b>	<b>34</b>	<b>47</b>	

Question 9. Please check all that apply regarding a local state of emergency declaration:	Our city is unable to declare a local state of emergency because of limitations (like charter)				
	No local declaration of emergency	Our city hasn't declared but it is being considered	Our city has declared a local state of emergency	Our county has declared a local state of emergency	
<input type="checkbox"/> East	21	3	6	12	22
Category 1				2	1
Category 2	2	1		4	3
Category 3	13	2	4	4	10
Category 4	6		2	2	8
<input type="checkbox"/> Middle	24	6	13	12	21
Category 1				2	1
Category 2	6	1	3	6	7
Category 3	10	2	5	3	5
Category 4	8	3	5	1	8
<input type="checkbox"/> West	25	3	8	23	17
Category 1				2	1
Category 2	3	1		3	3
Category 3	5	2	5	10	8
Category 4	17		3	8	5
<b>Grand Total</b>	<b>70</b>	<b>12</b>	<b>27</b>	<b>47</b>	<b>60</b>

Question 10. Have you adopted any local orders independent of the federal guidance and Governor Lee's declaration and executive orders? Please do not include closures in your answer as that is being handled in another question. Check all that apply:

	Category 1	Category 2	Category 3	Category 4	Grand Total
<input type="checkbox"/>	8	27	31	66	
East	3	13	7	23	
Middle	4	7	9	20	
West	1	7	15	23	
<input type="checkbox"/> Safer at home or shelter in place	2	3	7	9	21
East	2	1	3	2	8
Middle			1	3	4
West		2	3	4	9
<input type="checkbox"/> Safer at home or shelter in place, Temporarily suspending utility disconnects	1	1	2	1	5
Middle		1	2		3
West	1			1	2
<input type="checkbox"/> Safer at home or shelter in place, Temporarily suspending utility disconnects, Temporarily suspending late fees	1	1	3	1	6
East			2	1	3
Middle	1				1
West		1	1		2
<input type="checkbox"/> Temporarily suspending late fees			3	4	7
East			3	1	4
West				3	3
<input type="checkbox"/> Temporarily suspending utility disconnects	2	4	14	10	30
East		1	3	3	7
Middle	1	3	5	1	10
West	1		6	6	13
<input type="checkbox"/> Temporarily suspending utility disconnects, Temporarily suspending late fees		10	12	11	33
East		1	4	2	7
Middle		7	5	6	18
West		2	3	3	8
<b>Grand Total</b>	<b>6</b>	<b>27</b>	<b>68</b>	<b>67</b>	<b>168</b>

**Question 11. Based on conversations with your county health department, health care providers, and feedback from your residents and businesses, which of the following best represents your views?**

	Category 1	Category 2	Category 3	Category 4	Grand Total
<b>☐ Governor Lee's safer-at-home executive order doesn't go far enough</b>	<b>3</b>	<b>16</b>	<b>25</b>	<b>17</b>	<b>61</b>
East	1	3	8	3	15
Middle	1	8	8	7	24
West	1	5	9	7	22
<b>☐ Governor Lee's safer-at-home executive order goes too far</b>			<b>1</b>		<b>1</b>
East			1		1
<b>☐ Governor Lee's safer-at-home executive order is the right move</b>	<b>3</b>	<b>8</b>	<b>35</b>	<b>38</b>	<b>84</b>
East	1	3	15	9	28
Middle	1	4	11	9	25
West	1	1	9	20	31
<b>☐ Uncertain</b>		<b>1</b>	<b>6</b>	<b>9</b>	<b>16</b>
East			4	4	8
Middle		1		2	3
West			2	3	5
<b>Grand Total</b>	<b>6</b>	<b>25</b>	<b>67</b>	<b>64</b>	<b>162</b>

**Question 12. Have you conducted any city meetings electronically?  
If so, please identify the technology utilized and whether you provided live broadcast and whether you were able to facilitate public comments**

	Category 1	Category 2	Category 3	Category 4	Grand Total
<b>☐ No</b>	<b>1</b>	<b>19</b>	<b>56</b>	<b>62</b>	<b>138</b>
But we have. Zoom council meeting set for Thursday next week will have a meeting using zoom			1	1	1
Pending - April Mtg.			1		1
Prepared to use zoom			1		1
We have not at this time but we plan to do live streaming on Thursday April 2. We are using Zoom for Meetings and will live stream, hopefully, on YouTube.				1	1
We plan to conduct April meetings with public comment via Zoom			1		1
We plan to use Webex.			1		1
We will be trying to use Zoom- but haven't implemented it yet			1		1
We will use Zoom for upcoming meetings		1			1
Zoom			1		1
(blank)	1	18	49	60	128
<b>☑ Yes -- but no live broadcast and no public comments</b>	<b>1</b>		<b>2</b>	<b>1</b>	<b>4</b>
Conference Call			1		1
Council Workshop using Google with News Reporter present			1		1
GoToMeeting for city staff meetings				1	1
(blank)	1				1
<b>☑ Yes -- With live broadcast and public comments</b>	<b>1</b>	<b>1</b>	<b>4</b>		<b>6</b>
3cx		1			1
Facebook live			1		1
Zoom			1		1
(blank)	1		2		3
<b>☑ Yes -- With live broadcast but no public comments</b>	<b>3</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>15</b>
Cable Channel and City Website stream	1				1
Facebook				1	1
Facebook live		1			1
GoToMeeting			1		1
Livestream on website and Google meets	1				1
Telephone Conference with Facebook Live broadcast			1		1
Webex		1			1
WebEx and our existing meeting production equipment		1			1
Zoom		1			1
Zoom, Facebook live			1		1
Zoom/ face book			1		1
Zoom/YouTube				1	1
(blank)	1	1	1		3
<b>☐ (blank)</b>					
Not yet, but will conduct work session on 04/09/20 using Zoom. Have conducted "trial runs". There will be no public comments or live broadcast, but Zoom allows meetings to be recorded and posted for public viewing in accordance to EO.					
Zoom meeting- work session with call in information provided to media and public					
(blank)					
<b>Grand Total</b>	<b>6</b>	<b>25</b>	<b>67</b>	<b>65</b>	<b>163</b>

Question 13. Have you altered standard operating procedures for EMT, firefighters or law enforcement officers responding to calls? Check all that apply:	East	Middle	West
Have not altered standard operating procedures	13	13	14
Currently not responding to or cutting back on response to minor, non-emergency calls	22	18	18
Police take reports by phone only, if possible	22	23	24
Adopted new PPE requirements	17	14	16
EMS leading on calls when possible / Police and Fire only respond by request of EMS	11	16	8
Screening calls with questions about COVID-19	14	16	14
None or Does Not Apply (County Provides Services)	4	4	2

Question 14. If your city has adopted new protocols in the event that EMTs, fire fighters, or police officers are believed to have been exposed to COVID-19, please check all apply:

	Category 1	Category 2	Category 3	Category 4	Grand Total
				2	2
Arrangements for testing protocol		1			1
Arrangements for testing protocol, Arrangements to quarantine at offsite facilities		2			2
Arrangements for testing protocol, Arrangements to quarantine at offsite facilities, Required to quarantine at home		1	1		2
Arrangements for testing protocol, Required to quarantine at home	1		5	1	7
Arrangements to quarantine at offsite facilities		1	1	1	3
Arrangements to quarantine at offsite facilities, Required to quarantine at home		1			1
Does Not Apply		11	25	35	71
Required to fill out incident report detailing possible exposure		2	3	10	15
Required to fill out incident report detailing possible exposure, Arrangements for testing protocol			2	1	3
Required to fill out incident report detailing possible exposure, Arrangements for testing protocol, Arrangements to quarantine at offsite facilities			2		2
Required to fill out incident report detailing possible exposure, Arrangements for testing protocol, Required to quarantine at home	1	1	9	3	14
Required to fill out incident report detailing possible exposure, Arrangements to quarantine at offsite facilities, Required to quarantine at home			1		1
Required to fill out incident report detailing possible exposure, Required to quarantine at home	1	1	9	3	14
Required to quarantine at home	3	6	10	11	30
<b>Grand Total</b>	<b>6</b>	<b>27</b>	<b>68</b>	<b>67</b>	<b>168</b>

Question 15. Have you found it necessary to alter shifts for firefighters, EMTs or police officers? Check all that apply	No changes	None or Does Not Apply (County Provides Services)	Only volunteer firefighters in our city/town	Not currently rotating staff but planning for it	New rotated shifts for EMTs	New rotated shifts for fire	Increased hours for EMTs	Increased hours for fire	Increased hours for police	New rotated shifts for police
<b>East</b>	<b>33</b>	<b>1</b>	<b>10</b>	<b>1</b>		<b>1</b>		<b>1</b>	<b>4</b>	<b>6</b>
Category 1	1			1						
Category 2	5									
Category 3	15	1	4					1	3	4
Category 4	12		6			1			1	2
<b>Middle</b>	<b>42</b>	<b>3</b>	<b>4</b>	<b>2</b>		<b>1</b>		<b>1</b>	<b>2</b>	<b>3</b>
Category 1	2									
Category 2	10			2				1	1	1
Category 3	15	1	1			1			1	2
Category 4	15	2	3							
<b>West</b>	<b>41</b>	<b>2</b>	<b>11</b>			<b>5</b>		<b>2</b>	<b>2</b>	<b>4</b>
Category 1	2									
Category 2	4	1						1	1	
Category 3	14		1			5		1	1	3
Category 4	21	1	10							1
<b>Grand Total</b>	<b>116</b>	<b>6</b>	<b>25</b>	<b>3</b>		<b>7</b>		<b>4</b>	<b>8</b>	<b>13</b>

Question 16. Rank the following list of 10 potential needs/challenges in order of greatest need or challenge facing your city. The greatest need/challenge appearing on this list should be ranked "1" The need/challenge appearing on the list that poses the	PPE for first responders	Maintaining city services	Need public to follow guidelines/orders	More information about testing and confirmed cases in your community	Need governor to go beyond existing executive orders with stronger statewide action	Economic Concerns (for local business and loss of revenue)	Need state to provide more guidance on enforcing governor's executive orders locally	PPE for health care providers	Increase in local testing capacity	Local hospital being overwhelmed / Lack of Hospital
<b>East</b>	<b>3.6</b>	<b>5.3</b>	<b>4.6</b>	<b>5.4</b>	<b>7.0</b>	<b>3.0</b>	<b>6.5</b>	<b>4.8</b>	<b>5.7</b>	<b>8.4</b>
Category 1	4.5	1.5	3.5	7.0	9.0	3.0	9.0	3.5	5.5	8.5
Category 2	5.3	6.8	4.2	5.0	4.0	3.0	6.3	4.3	3.6	6.3
Category 3	3.4	5.1	4.9	5.7	7.1	2.7	6.8	4.9	5.8	8.2
Category 4	3.3	5.5	4.5	4.6	7.0	3.7	5.7	5.1	6.3	9.3
<b>Middle</b>	<b>4.2</b>	<b>5.6</b>	<b>4.2</b>	<b>5.5</b>	<b>5.4</b>	<b>3.8</b>	<b>5.1</b>	<b>5.6</b>	<b>6.4</b>	<b>8.5</b>
Category 1	4.0	10.0	4.5	7.0	4.5	3.0	3.5	5.0	4.5	9.0
Category 2	3.8	6.1	4.5	6.4	4.6	3.4	5.4	4.9	7.9	8.0
Category 3	4.0	5.0	3.9	4.5	6.4	4.3	5.6	5.7	5.6	9.2
Category 4	4.9	5.5	4.2	5.6	5.0	3.6	4.6	6.0	6.2	7.9
<b>West</b>	<b>3.4</b>	<b>5.3</b>	<b>4.3</b>	<b>6.1</b>	<b>5.6</b>	<b>3.7</b>	<b>5.9</b>	<b>4.9</b>	<b>7.0</b>	<b>7.9</b>
Category 1	3.0	7.5	2.5	9.0	6.5	4.5	7.5	1.5	6.0	7.0
Category 2	4.2	5.0	5.3	6.3	4.3	4.5	5.2	4.5	7.5	8.2
Category 3	3.8	6.1	4.3	6.2	4.8	3.3	5.8	5.0	7.0	8.6
Category 4	2.9	4.6	4.2	5.8	6.4	3.7	6.0	5.2	7.0	7.3
<b>Grand Total</b>	<b>3.8</b>	<b>5.4</b>	<b>4.4</b>	<b>5.7</b>	<b>5.9</b>	<b>3.5</b>	<b>5.8</b>	<b>5.1</b>	<b>6.4</b>	<b>8.3</b>



Question 17. Are you receiving information concerning municipal residents/visitors that have been tested, tested positive, or are presumed positive but awaiting test results? Check all that apply	Receiving regular updates on statewide numbers	Have been told HIPAA prevents sharing this information	Not receiving any regular updates on local positive	Receiving regular updates on county-specific data from local hospital and/or county health department
<b>East</b>	<b>18</b>	<b>14</b>	<b>23</b>	<b>18</b>
Category 1	1			2
Category 2	2	1	1	4
Category 3	10	7	12	9
Category 4	5	6	10	3
<b>Middle</b>	<b>27</b>	<b>11</b>	<b>22</b>	<b>19</b>
Category 1	1			2
Category 2	8	5	4	8
Category 3	9	3	8	6
Category 4	9	3	10	3
<b>West</b>	<b>30</b>	<b>11</b>	<b>22</b>	<b>20</b>
Category 1	2			2
Category 2	3	1	2	2
Category 3	12	5	8	7
Category 4	13	5	12	9
<b>Grand Total</b>	<b>75</b>	<b>36</b>	<b>67</b>	<b>57</b>

Question 18. Have you established regular communications with your local hospitals? If so, what are they telling you concerning testing capacity, available beds, available ventilators, PPE, etc.? Check all that apply:

	Category 1	Category 2	Category 3	Category 4	Grand Total
<b>More hospital beds</b>				<b>1</b>	<b>1</b>
Middle				1	1
<b>More PPE needed</b>	<b>3</b>	<b>7</b>	<b>14</b>	<b>2</b>	<b>26</b>
East	1	1	2		4
Middle	1	3	7	1	12
West	1	3	5	1	10
<b>More ventilators needed</b>		<b>4</b>	<b>1</b>		<b>5</b>
East		1			1
Middle		1			1
West		2	1		3
<b>No local hospital</b>		<b>1</b>	<b>23</b>	<b>43</b>	<b>67</b>
East		1	11	8	20
Middle			3	14	17
West			9	21	30
<b>Not enough testing available</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>5</b>
East	1		2		3
Middle		1			1
West				1	1
<b>Other - Please Explain:</b>	<b>1</b>	<b>7</b>	<b>9</b>	<b>12</b>	<b>29</b>
East		2	2	6	10
Middle	1	5	5	3	14
West			2	3	5
<b>Testing available but results require significant time</b>	<b>1</b>	<b>6</b>	<b>13</b>	<b>3</b>	<b>23</b>
East		1	8	1	10
Middle		4	4		8
West	1	1	1	2	5
<b>Grand Total</b>	<b>6</b>	<b>26</b>	<b>62</b>	<b>62</b>	<b>156</b>

**Question 19. Have you been able to establish a working relationship with your county health director (department) and are you coordinating with the department on closures and city/county specific updates? Check all that apply.**

	Category 1	Category 2	Category 3	Category 4	Grand Total
<input type="checkbox"/>	2	7	6		15
East	1	3			4
Middle	1	2	1		4
West		2	5		7
<input type="checkbox"/> Coordinating through county EMA	3	9	6		18
East		2	1		3
Middle	1	3	3		7
West	2	4	2		8
<input type="checkbox"/> Coordinating through county EMA, Little or no cooperation and/or coordination with county entities				1	1
East				1	1
<input type="checkbox"/> Coordinating through county mayor's office	4	26	29		59
East	2	9	7		18
Middle	1	8	7		16
West	1	9	15		25
<input type="checkbox"/> Coordinating through county mayor's office, Coordinating through county EMA		8	8		16
East		4	3		7
Middle		3	2		5
West		1	3		4
<input type="checkbox"/> Little or no cooperation and/or coordination with county entities	2	5	9		16
East		2	2		4
Middle	2	1	3		6
West		2	4		6
<input type="checkbox"/> Receiving daily updates	4	4	4	2	14
East	2		3	1	6
Middle	1	4	1	1	7
West	1				1
<input type="checkbox"/> Receiving daily updates, Coordinating through county EMA	1	4	3	1	9
East		1	1		2
Middle		3	1	1	5
West	1		1		2
<input type="checkbox"/> Receiving daily updates, Coordinating through county mayor's office	1	1	2	2	6
East		1	2		3
Middle	1				1
West				2	2
<input type="checkbox"/> Receiving daily updates, Coordinating through county mayor's office, Coordinating through county EMA		7	4	3	14
East		1	2	1	4
Middle		3	1	1	5
West		3	1	1	5
<b>Grand Total</b>	<b>6</b>	<b>27</b>	<b>68</b>	<b>67</b>	<b>168</b>

**Question 20. Generally cities have indicated stores remain open with shortened hours as they struggle to re-stock to combat shortages of cleaning supplies, paper products, and food staples. What changes have you noticed with regard to the availability o**

	Category 1	Category 2	Category 3	Category 4	Grand Total
<b>☒ Conditions are good</b>	<b>1</b>	<b>3</b>	<b>9</b>	<b>7</b>	<b>20</b>
East	1	1	4	2	8
Middle		2	4	1	7
West			1	4	5
<b>☒ Conditions have worsened</b>			<b>5</b>	<b>6</b>	<b>11</b>
East			4	1	5
Middle			1	3	4
West				2	2
<b>☒ Conditions remain the same</b>	<b>2</b>	<b>5</b>	<b>12</b>	<b>13</b>	<b>32</b>
East		1	3	1	5
Middle	1	2	4	3	10
West	1	2	5	9	17
<b>☒ There was a shortage, but availability has improved</b>	<b>3</b>	<b>18</b>	<b>42</b>	<b>40</b>	<b>103</b>
East	1	4	17	12	34
Middle	1	10	11	12	34
West	1	4	14	16	35
<b>Grand Total</b>	<b>6</b>	<b>26</b>	<b>68</b>	<b>66</b>	<b>166</b>

<b>Question 21. Are you having difficulty providing or have you suspended provision of any city services in the past week?</b>					
	<b>Category 1</b>	<b>Category 2</b>	<b>Category 3</b>	<b>Category 4</b>	<b>Grand Total</b>
<input type="checkbox"/> <b>No</b>	<b>5</b>	<b>20</b>	<b>55</b>	<b>57</b>	<b>137</b>
(blank)	5	20	55	57	137
<input type="checkbox"/> <b>Yes -- Please specify which services:</b>	<b>1</b>	<b>6</b>	<b>12</b>	<b>9</b>	<b>28</b>
animal shelter intakes, refuse carts, limiting any services that require close proximity to other persons.		1			1
Building Permits, Zoning Appeals, City Board and Commission Meetings, New Rifle Range Permits, Recreation and City Facility use suspended				1	1
City sticker payments extended to May			1		1
Closed all parks except greenway. People were not complying with social distancing and usage of previously closed shelters and playgrounds.		1			1
Closed city playground				1	1
Closed Library and Park				1	1
closed parks				1	1
Closed parks and City Hall to public. Limited employees.			1		1
Closed parks and suspended all ball leagues			1		1
Closed visitor center continue paying employees to stay home			1		1
code enforcement			1		1
Due to employee positive test, have closed Planning and Codes. Department but still providing field inspections.		1			1
Fewer people seeking services such as planning.		1			1
Library				1	1
New services for utilities have been suspended. We are only doing essential repairs. All public facilities are closed including parks, senior center, museum.			1		1
No public works duties are being performed.				1	1
No suspended services. Slower response time due to limitations on traffic in city buildings	1				1
Not able to provide notary public since doors closed.				1	1
Park activities as noted.		1			1
Parks and Recreation Senior Citizens Center Animal Shelter Services			1		1
Public Works Annual Spring Cleanup			1		1
Recreation, Slower Response for Debris Pick Up			1		1
Recycling is closed, transfer station is limited, some park amenities closed			1		1
Sent public works department home pending test result				1	1
Street Dept			1		1
The town has closed town hall as well as the parks. This included postponing the soccer season for Spring 2020. The town has canceled the April Board Meeting, March/April Park Board Meeting, March/April Planning Meeting, April/May Court these are done in efforts to help lesson the curve or do our part to keep people from gathering or sharing or touching similar surfaces.				1	1
Town Hall Closed to the public		1			1
We do not have city court			1		1
<b>Grand Total</b>	<b>6</b>	<b>26</b>	<b>67</b>	<b>66</b>	<b>165</b>

**Question 22. What would you estimate is the compliance rate of local businesses with Governor Lee's executive order? With any local orders affecting businesses?**

	Category 1	Category 2	Category 3	Category 4	Grand Total
<b>⊖ About half</b>	<b>1</b>	<b>2</b>	<b>5</b>	<b>9</b>	<b>17</b>
Now we have some price gouging with local groceries				1	1
Part of the public still does not believe COVID-19 is serious.			1		1
(blank)	1	2	4	8	15
<b>⊕ Mostly compliant</b>	<b>5</b>	<b>21</b>	<b>59</b>	<b>57</b>	<b>142</b>
It appears that essential businesses and services can apply to just about any business; however, most of our small retail businesses are closed and restaurants are providing drive-thru and delivery services.		1			1
Most well known business are in compliance. Have one local business owner that will not adhere to the Governor's orders. He claims his business is on the same level as Dollar General Store.			1		1
No local orders, lack authority.		1			1
Occasional distancing (<6') issues for carryout lines. 6' lines on floors added at grocery and post office with good compliance.				1	1
Our citizens and business owners are doing a great job for now. However, if we continue past 2 or 3 more weeks I am sure there will be concern. Maybe, stimulus funds will help and calm any fears.			1		1
Somewhat too early tell really on latest order since it goes into effect tonight. Have had at least one fitness operation that refused to close after first order.		1			1
Those businesses specifically listed in E.O.s 17 & 21 are mostly compliant. Those non-essential businesses that have been encouraged to close are about half compliant in our community.		1			1
Very compliant		1			1
(blank)	5	16	57	56	134
<b>⊖ Not mostly compliant</b>		<b>2</b>	<b>4</b>		<b>6</b>
No enforcement as no one knows who enforces it. Lack of teeth in orders		1			1
Very concerned particularly about big box stores, such as Wal-Mart, Lowes, Kroger and also, some churches are not complying - many businesses are continuing to take customers and appear to be waiting for some enforcement before they will close		1			1
We do not know how to enforce the vague order.			1		1
(blank)			3		3
<b>⊖ (blank)</b>					
Not sure. Overall, there have been a lot of people out and acting like it is a normal time. The new orders, ours and Gov Lee, should be taken more seriously and easier to enforce.					
(blank)					
<b>Grand Total</b>	<b>6</b>	<b>25</b>	<b>68</b>	<b>66</b>	<b>165</b>

**Question 23. Are residents of your community generally abiding by the social distancing guidance and limiting trips outside the home or are they largely continuing to socialize and go out in public as normal?**

	Category 1	Category 2	Category 3	Category 4	Grand Total
<b>☒ About half</b>	<b>2</b>	<b>10</b>	<b>23</b>	<b>18</b>	<b>53</b>
East		3	9	6	18
Middle	1	6	7	7	21
West	1	1	7	5	14
<b>☒ Mostly compliant</b>	<b>4</b>	<b>11</b>	<b>39</b>	<b>44</b>	<b>98</b>
East	2	3	16	9	30
Middle	1	5	11	12	29
West	1	3	12	23	39
<b>☒ Not mostly compliant</b>		<b>4</b>	<b>6</b>	<b>4</b>	<b>14</b>
East			3	1	4
Middle		2	2		4
West		2	1	3	6
<b>Grand Total</b>	<b>6</b>	<b>25</b>	<b>68</b>	<b>66</b>	<b>165</b>