



March 20, 2020

Greetings MTAS Customers,

Many businesses across the state have had their services interrupted due to concerns regarding the spread of the coronavirus. MTAS is no exception. This is unfortunate for all of us as we are in the relationship business.

You will see some changes in our services for the time being as we begin using more online methods during these uncertain times. However, I want to ensure you that MTAS staff are still looking out for our customers. Our classes that were postponed will be re-scheduled in the coming months and our face-to-face visits will resume once city halls re-open to visitors.

The health of our customers and employees is our priority. We are working to convert as many of our trainings to an online format as possible and will continue to communicate with you about these changes; and, remember we are just an email or phone call away if you need our assistance.

These are uncertain times for all of us, but we want to continue to provide first-rate service for our customers whether it's consulting or training. Thank you for your understanding. We know business-as-usual days are ahead of us, and I know we all look forward to things returning to normal.

Sincerely,

*Margaret Norris*

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