This is an MTAS sample template for a COVID-19 response policy. Organizations are urged to check with local medical control for guidance when formulating a policy for their organization. Edit as needed to customize for your entity.

**Response Policy – COVID-19**

**LEVEL 1 – PPE Standard Precautions: All EMS Responses and Lift Assists**

1. PPE – Exam gloves and eye protection (standard safety glasses) at a minimum for providers.
2. Minimize providers in the building or space as required for patient care. No more than 2 providers with any patient, one providing patient care and one standing back assessing the scene. Driver should remain with the apparatus if possible.
3. Keep cross ventilation going if possible.
4. Door triage/room scan/6 feet of separation: Does anyone have a fever, cough, respiratory distress?
5. Is this an assisted care, adult family home, nursing home, clinic, or other high-risk facility?
6. Dispatch positive screen for PPE?

\*If safe/feasible, consider having the patient brought to the entry point or outside of the building.

**If *YES* to 4 or 5 or 6** useLevel 2 - Medium Precaution PPE

**IF *NO* to 4, 5 and 6** use Normal PPE

**LEVEL 2 – PPE Medium Precautions: Respiratory Issue Responses**

**Standard Precautions, plus the following:**

1. PPE – gloves, eye protection, and **N-95** masks for providers. If in doubt, go to Level III.
2. Contact EMS and advise “respiratory precautions”.
3. Keep cross ventilation if possible.
4. Is the patient suspected to have COVID-19: A. Does the patient have a fever, cough, shortness of breath?
5. Had previous contact with a COVID-19 patient?
6. Traveled from an affected geographical area?

**If *YES* to 4 or 5 or 6** use **LEVEL 3 – High Precautions**

**If *NO* to 4** use **Level 2 – PPE – Medium Precautions**

**LEVEL 3 – PPE High Precautions: Suspected COVID-19 Responses**

**Standard Medical Precautions, plus the following:**

1. Patient suspected to have COVID-19? (Obvious illness/travel/contact history with COVID-19)
2. PPE - gloves, N-95, **goggles or face shield,** and **coveralls** for providers.
3. Contact EMS and advise “respiratory precautions”.

**General: PPE Precautions – Levels 1, 2, 3**

**Level 1 – Standard Level**

*Level I with gloves*

**Level 2 – Medium**

*Level II with gloves & mask*

**Level 3 – High**

*Level III with goggles or face shield*

**General: PPE Donning and Doffing Sequence**

**Donning PPE Sequence M E C G**

1. **Mask**
2. **Eyes**
3. **Coveralls (if applicable)**
4. **Gloves**

**Doffing PPE Sequence: G C E M (reverse of the donning sequence)**

1. **Gloves**
2. **Coveralls (if applicable) – Wash hands**
3. **Eyes**
4. **Mask – Wash Hands**

**Decontamination Checklist**

* **Daily** – Cleaning of stations and apparatus will be conducted at the start of every shift.
* **Level 1** – Cleaning of apparatus will be conducted after all **Level 1** calls.
* **Level 2** – Deep clean apparatus after all **Level 2** calls.
* **Level 3** – Deep clean apparatus, launder uniforms, disinfect goggles with soap/water after all **Level 3** calls.

**Note:** Goggles and face shields may be cleaned, disinfected, and re-used. N-95 masks are typically not reusable items. However, if the stock of N-95 masks becomes low, they may be cleaned and re-used. Any N-95 mask that is dirty or difficult to breathe through must be replaced.

**General: Precaution Aerosol-Generating Procedures**

* Avoid non-essential/non-immediate lifesaving aerosol-generating procedures.
* Contact Medical Control as needed for guidance.
* In addition to the PPE described above, fire personnel should exercise caution if aerosol-generating procedure (e.g., bag valve mask (BVM) ventilation, oropharyngeal suctioning, nebulizer treatment, or cardiopulmonary resuscitation (CPR) is necessary).

**General: Cleaning Fire Apparatus & Equipment**

**The following are general guidelines for cleaning or maintaining fire units and equipment after potential exposure:**

Definitions:

* Cleaning: The removal of dirt, germs, impurities, etc. from surfaces.
* Disinfecting: The killing of germs and viruses on surfaces.

Procedure:

* Gloves shall be worn when cleaning the apparatus and equipment. A face shield or goggles and N-95 mask must also be worn if splashes or sprays during cleaning are anticipated. Apparatus and equipment shall be cleaned before being disinfected.
* When using commercial products, be certain that environmental cleaning and disinfection procedures are followed consistently and correctly, including the provision of adequate ventilation when chemicals are in use. Doors should remain open when cleaning the vehicle.
* Routine cleaning and disinfection procedures (i.e., using cleaners and water to clean surfaces prior to applying an EPA-registered, hospital-grade disinfectant to frequently touched surfaces or objects for appropriate contact times as indicated on the product’s label) are appropriate for killing the novel 2019-nCoV virus (the virus that causes COVID-19).
* Clean and disinfectant all surfaces that may have been in contact with materials contaminated during patient care (i.e., diagnostic equipment, medical bags, oxygen tanks, etc.). After cleaning, disinfection maybe accomplished using an EPA-registered hospital grade disinfectant in accordance with the product label.
* All reusable patient care equipment shall be cleaned and disinfected before being used on another patient. Follow the manufacturer’s instructions when cleaning and disinfecting reusable patient care equipment.
* Spray the cleaning and disinfecting solutions on a rag and wipe down items that are difficult to clean with a liquid, such as electrode cables and BP cuffs.
* When using commercial cleaning products be sure to follow the manufacturer’s directions and allow sufficient dwell time for the product to do its job of killing germs and viruses.
* A bleach solution of ⅓-cup of bleach to a gallon of water will kill the COVID-19 virus and may be used in place of commercial disinfecting products.
* Follow proper procedures for the containment and disposal of used PPE and regulated medical waste.
* Wash hands with soap and water thoroughly after cleanings and disinfecting apparatus and equipment.