UT | Municipal Technical Advisory Service
INSTITUTE for PUBLIC SERVICE

City	Email	First Name	Last Name	Phone	Title	Pop	Does your municipality use a Learning Management System (LMS)?	Who is the vendor for your LMS?	How long did it take to implement your LMS?	What was the total initial implementation cost?	What is the ongoing cost for maintenance and support?	How many employees do you have?	Do you have a dedicated LMS administrator?	Do you have any additional thoughts to share with another city considering the implementation of a LMS?
Bartlett	tarchdeacon@cityofbartlett.org	Ted	Archdeacon	(901) 385-5515	Personnel Director	56,488	No: Cost. We use LinkedIn Learning at no cost through our Library system.							
Bristol	mlwilliams@bristoltn.org	Mary Lee	Williams	(423) 989-5526	Human Resources Director	26,702	No							
Cookeville	csells@cookeville-tn.gov	Carl	Sells	(931) 520-5256	Human Resources Director	31,154	Yes	Local Gov U	minimal time	Access provided by Public Entity Partners	Provided by Public Entity Partners	450	No	
Jackson	lhenning@jacksontn.gov	Lynn	Henning	(731) 425-8267	Personnel Director	65,211	No: Not sure of what it is.							
Kingsport	georgedecroes@kingsporttn.gov	George	DeCroes	(423) 229-9401	Human Resources Director	51,274	No: Budget							
Knoxville		Brooke	Bryatt	(865) 215-3100	HR Analyst	178,874	Yes	WebNet	Unknown, no record	Unknown, no record	$7,500 per annum	>2,000 but ~1,500 regular employees	Not sure, on a departmental level maybe but not necessarily for the entire LMS	
Lebanon	sylvia.reichle@lebanontn.org	Sylvia	Reichle	(615) 443-2809	Human Resources Director	32,732	No: We do not have funds available in the HR budget for this. The Police Department does utilize a program called PowerDMS but it is not available to the whole city.							
Maryville	lgcrawford@maryville-tn.gov	Leslie	Crawford	(865) 273-3426	Human Resources Manager	27,536	No: City of Maryville is in the initial stage of gathering information for a LMS.							
Nashville	michael.d.taylor@nashville.gov	Michael	Taylor	(615) 862-6640	Assistant HR Director	449,802	Yes							
Sevierville	kward@seviervilletn.org	Kristi	Ward	(865) 453-5504	Human Resources Manager	14,807	No: The cost, but we are looking for a low cost LMS to implement							