

Jurisdiction	Contact Name	Phone Number	What computer-aided dispatch software is your department using right now?	Notes
Bradley County	Sheri Maxfield	smaxfield@clevelandtn911.com	Central Square	
Chattanooga/Hamilton County	John Steurmer	stuermer_jo@hc911.org	Central Square	
Coffee County	Diane Argraves	diane@coffeecounty911.com	Geoconnect	
Cumberland County	Eric Ritzman	eric.ritzman@cumberlandtn911.org	Geoconnect	
Hamblen County	Eric Carpenter	ecarpenter@hamblen911.org	Pulsiam	Pulsiam's safety net program
Henry County	Mark Archer	henrycoecd@gmail.com	ID networks	Carrol County uses same.
Knoxville/Knox County	Eric Morrow	eric.morrow@knox911.org	Hexagon	
Roane County	Cody Anderson	canderson@roanecounty911.com	Southern Software	
Rutherford County	Steve Smith	ssmith@rcecd911.org	Triteck, Sunguard, and Tylertech	Dispatch is localized. different departments have different softwares, triteck and sunguard are both owned by Central Square.
Sullivan County	Virginia Smelser	vsmelser911@embarqmail.com	Vision Aire	Part of Triteck that was bought out by Central Square.

Contact Source:
<https://www.tn.gov/commerce/e911/contact-information/e911-map-contact-info.html>