

City	Contact Name	Contact Title	Contact Email	Does your city offer either of these services (whether in-house or contract)? -- Bulky waste pickup	What the penalties for violating guidelines for brush or bulky item pickup?	Do you have a penalty that involves removing the household from waste pickup service? (For example, 3 violations and the service will no longer be offered to the resident)	What legal process do you use?	Could you share your bulky item and brush collection guidelines for your residential households? (upload your file below)	Or, if you do not have an uploadable document, please enter your guidelines here:
Athens	Ben Burchfield	Public Works Director	bburchfield@athenstn.gov	Bulky and brush	Refusal to pick-up items or additional fee if excessive material is put out	No		Uploaded document is attached as PDF to survey results.	
Bartlett	Mike Adams	Public Works Director	madams@cityofbartlett.org	Bulky and brush	The resident is charged a fee when there is over the allotted amount.	No			17-102 Excess Yard Waste. If more than 12 cubic yards of yard waste is set out for a single pickup, the Public Works Department will notify the resident that the amount is in excess of City ordinance. Upon notice of excess, the resident will have five business days to remove the excess yard waste. Such notice may be served personally on the owner of the property, may be mailed to the last known address on such owner by registered or certified mail or may be posted on the property on which such refuse exists. Service of notice by any of the above methods shall be due notice to such owner. Citizens have three options to remove excess yard waste within the five-business-day time frame: 1) Hire a professional contractor to remove the excess yard debris. 2) Personally transport the yard debris to the City's Solid Waste facility at a time pre-arranged with Solid Waste Division. 3) Contact the City's Solid Waste Division for a cost estimate to pick up the excess yard waste. Cost will be based on the current average commercial rate, and/or set by resolution. It is subject to change in the City's annual budget ordinance.
Bristol	Wes Ritchie	Public Services Manager	writchie@bristoltn.org	Bulky and brush	Code violation up to 50 dollars per day with a judgement.	No			Brush must be cut in 12 foot lengths. Residential collection only. We do not collect from tree contractors. No lot clearings or collection for new construction. Bulk items are free with the first 2 grapples. Every other grapple is 4 dollars. Houses marked with a building permit will not have building materials picked up.
Johnson City	Phil Pindzola	Public Works Director	pindzola@johnsoncitytn.org	Bulky and brush	Code Division follows up with Notice of Violation and gives 10 days to correct. If not, a private contractor will clean up mess and place a lien against the property for all costs.	Yes	Place a lien against the property		
Knoxville	Mackenzie Read	Waste and Resources Coordinator	mread@knoxvilletn.gov	Bulky and brush	The items do not get collected if they are not set out right and the drivers are supposed to leave a sticker notice informing them of proper set out guidelines. If they continue to ignore the guidelines we may involve the Codes Enforcement office who will then get involved to enforce the guidelines.	No			Bulky Waste Collection: view guidelines at knoxvilletn.gov/garbage then click the button for 'bulky waste'. No more than 5 items can be set out by your City trash cart each week. Construction/remodeling material, cardboard, overflow bags of trash, etc. are not considered bulky items and must be disposed of accordingly. Driver has 2 additional business days from the day of trash collection to return for bulky items. https://knoxvilletn.gov/cms/One.aspx?portalId=109562&pageId=200294 Yard Waste Collection: view guidelines at knoxvilletn.gov/yardwaste . Yard waste cannot be bagged nor mixed in with other trash (it is repurposed into mulch). It can also not be set out in piles any larger than 6'x6'x6'. Yard waste is collected every 2 weeks. Trucks collect brush from March-October and then retrofit their trucks to mainly collect leaves during November-end of February. https://knoxvilletn.gov/cms/One.aspx?portalId=109562&pageId=200226
Morristown	Paul Brown	Public Works Director	pbrown@mymorristown.com	Bulky and brush	\$50 per day up to \$500	No			